



December 9, 2019

«FIRST_NAME» «LAST_NAME»
«ADDRESS_LINE1»
«CITY», «STATE» «ZIPCODE»-«ZIP4»

Dear «FIRST_NAME» «LAST_NAME»:

Welcome to HealthChoice Illinois! Your way to quality Medicaid care!

Starting February 1, 2020, youth formerly under the guardianship of the Department of Children and Family Services (DCFS) and children of youth currently under the guardianship of DCFS will be enrolled in the HealthChoice Illinois managed care program.

What this means for you

You will need to pick a HealthChoice Illinois managed care health plan by **January 15, 2020**. If you do not pick a plan by this date, you will be enrolled with YouthCare on February 1, 2020.

Member	Date of Birth	Health Plan
«FIRST_NAME» «LAST_NAME» ID#: «EN1_RIN»	«EN1_DOB»	YouthCare 1-844-289-2264

If you would like to be enrolled in YouthCare, you do not have to do anything at all. You will be enrolled with YouthCare as of February 1, 2020. Call them after February 1, 2020, at the number above to pick your primary care provider. YouthCare will send you a member ID card and a member handbook. Their Member Services number will be on your ID card and in the handbook. You will work with YouthCare to find providers, make appointments, get transportation and get answers to your questions.

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Questions? Visit www.EnrollHFS.Illinois.gov or call **1-877-912-8880** (TTY: 1-866-565-8576). The call is free!

You can get this information in other languages or formats, such as large print or audio.

If you want to pick a different health plan

You can choose from these health plans:

HealthChoice Illinois Health Plans	Toll-free Number
• Blue Cross Community Health Plan (All counties)	1-877-860-2837
• CountyCare Health Plan (Cook county only)	1-855-444-1661
• Meridian Health Plan (All counties)	1-866-606-3700
• Molina Healthcare (All counties)	1-855-687-7861
• NextLevel Health Partners (Cook county only)	1-833-275-6547

If you have a primary care doctor (PCP) or specialist you want to keep seeing, check to see what health plans they accept before you enroll. Once you are enrolled with a health plan, you must see doctors that are in your health plan's network. If you have questions, call your health plan's Member Services number above and on the Member ID card you will receive in the mail.

There are two ways to enroll:

- **Online:** Go to **EnrollHFS.Illinois.gov** and click "Enroll," **or**
- **By phone:** Call Client Enrollment Services at **1-877-912-8880** (TTY: 1-866-565-8576). Call Monday to Friday, 8 a.m. to 6 p.m. The call is free.

Remember: If you do not choose before January 15, 2020, you will be automatically enrolled with YouthCare (1-844-289-2264).

If you want to change your health plan or PCP

You will have 90 days after February 1, 2020 to change your health plan. After your one-time switch, or when the 90 days is up, you cannot change health plans for one year from your anniversary date. Once each year, you can change health plans during a specific time called "open enrollment." We will send you an open enrollment letter before your open enrollment starts.

You can change your PCP at any time. To change your PCP, call your health plan's member services number on your member ID card for help.

Thank you,

Illinois Client Enrollment Services