



[HH_NAME]
[ADDRESS_LINE2]
[ADDRESS_LINE 1]
[CITY], [STATE] [ZIPCODE]-[ZIP4]

**Important news about
Medicaid Managed Care
expansion in Illinois**

[LETTER_DATE]

Dear [HOC_NAME]:

Starting January 1, 2018, managed care in Illinois is expanding to include all counties statewide. The new, expanded Medicaid program is called **HealthChoice Illinois**. This means health plan choices in your area will change. The expansion does not change your Medicaid benefits.

What this means for you

You and your family members listed below are currently enrolled in a health plan that is in **HealthChoice Illinois**. **You do not have to change health plans.**

Member	Current Health Plan
[ENROLLEEn] ID #[ENn_RIN]	[PRIOR_DETAIL_NAME] [PRIOR_DETAIL_PHONE_NUM]
[ENROLLEEn] ID #[ENn_RIN]	[PRIOR_DETAIL_NAME] [PRIOR_DETAIL_PHONE_NUM]

Under the HealthChoice Illinois expansion, you can stay with your current health plan or you can choose a new health plan.

If you want to keep the health plan you have now

To keep your current health plan listed above, you do not have to do anything at all! You will continue to work with your health plan to find providers, make appointments, get transportation and get answers to your questions.

More on the back »

Questions? Visit **www.EnrollHFS.Illinois.gov** or call **1-877-912-8880**
(TTY: 1-866-565-8576). The call is free!

You can get this information in other languages or formats, such as large print or audio.

With the expansion, you will receive a new member ID card and member handbook from your health plan in the mail. Starting January 1, 2018, you will use your new member ID card to get healthcare services. Your member handbook has helpful information on co-pays, extra benefits and more. If you have questions, call the health plan's member services number on your new member ID card.

If you want to change your health plan

You can choose another health plan for anyone listed above. Beginning January 1, 2018, you will have 90 days to change health plans. **If you want to change health plans, you must change by March 31, 2018.** If you do not choose a new health plan by this date, you will stay in your current HealthChoice Illinois plan listed above. The next time you can change plans will be during your open enrollment period next year. We will send you a letter at that time.

You can choose the same health plan for everyone in your family or you can choose different plans. You can choose from these plans:

- [PLAN_NAME]
- [PLAN_NAME]
- [PLAN_NAME]

There are two ways to change your health plan

- Go to **www.EnrollHFS.Illinois.gov** and click "Enroll," **or**
- Call Client Enrollment Services at **1-877-912-8880** (TTY: 1-866-565-8576), Monday to Friday, 8 a.m. to 7 p.m. The call is free

To learn about all of these health plans, go to our website at **www.EnrollHFS.Illinois.gov**. Click on "Compare Plans." Before you decide, you should ask your doctors which health plans they will be in starting January 1, 2018. Your doctors may not accept all of the health plans.

Remember: If you want to keep the plan you have now, you do not need to do anything.

New HealthChoice Illinois plan welcome packet

If you choose a new health plan, your new plan will send you a welcome packet in the mail. The packet will have your member ID card and member handbook. You will use your new member ID card to get healthcare services. If you have questions or need help getting healthcare, call the health plan's member services number on your member ID card.

Transition of care when changing health plans

If you change health plans, it is important to let your new plan know about any appointments already scheduled and any of your prescriptions or services that require prior approval. Contact the new health plan's member services department right away to discuss.

Changing PCPs with your health plan

You can change your PCP (doctor) at any time. To change your PCP, call your health plan's member services number on your member ID card.

About HealthChoice Illinois plans

All HealthChoice Illinois plans cover a full range of healthcare services. Your health plan offers education and help from their staff. You will continue to work with your health plan to get healthcare services. You may have a Care Coordinator to help you navigate the healthcare system, make doctor's appointments, find transportation, get prior approvals for healthcare, prescriptions or medical equipment, and arrange for other social services.

Thank you,

Illinois Client Enrollment Services

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