HealthChoice Illinois Health Plans and their Subcontractor contact information

Plan	Transportation	РВМ	ВН	Dental	Vision	Eyeglasses
Aetna Better	ModivCare (formerly	CVS Caremark	Chrysalis (Crisis Call	DentaQuest (Aetna	March Vision (Aetna	March Vision (Aetna
Health of IL	LogistiCare) (Aetna		Services Only) CARES	Better Health member	Better Health member	Better Health member
	Better Health of IL	Phone: 855-271-6603	Mobile Crisis	services)	services)	services)
	Members Services)		Response Hotline:			
		Medicaid Pharmacy	800-345-9049	Aetna Better Health of	Phone: 866-329-4701	Phone: 866-329-4701
	Aetna Better Health of	Benefits Aetna Better		IL Member Services:		
	IL Member Services:	Health of Illinois	Aetna Member	866-329-4701	March Vision - Home	March Vision - Home
	866-329-4701		Services:			
			866-329-4701	DentaQuest Member		
	ModivCare Member		(TTY: 711)	Services:		
	Services:			800-416-9185		
	866-913-1265					
			Aetna Better Health	<u>DentaQuest – Member</u>		
	Home Modivcare		<u>BH</u>	Page		
BlueCross	ModivCare	Prime Therapeutics	Chrysalis (Crisis Call	DentaQuest	Heritage Vision	Heritage Vision
BlueShield			Services Only) CARES			
	BCCHP Reservations	Phone: 877-860-2837	Mobile Crisis	Phone: 888-291-3763	BCCHP Member	BCCHP Member
	Line: 877-831-3148		Response Hotline:		Services:	Services:
		BCCHP Member	800-345-9049	BCCHP Member	877-860-2837	877-860-2837
	BCCHP Ride Assist	Services:		Services:		
	(Where's My	877-860-2837		877-860-2837		
	Ride?): 877-831-3149		BCCHP Member			
		Prime Member	Services:	Member Page	BCCHP Provider Finder	BCCHP Provider Finder
	BCCHP Member	Services Portal	877-860-2837			
	Services:					
	877-860-2837	Prime Pharmacy Finder				
	Modivcare Member					
	<u>Portal</u>					

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CountyCare	ModivCare:	CVS Caremark	Chrysalis (Crisis Call Services Only)	Avesis	Avesis	Avesis
	Modivcare Member	Pharmacy Benefits –	CARES	https://myavesis.com/	https://myavesis.com/	https://myavesis.com/
	Portal	CountyCare Health Plan		members/	members/	members/
			Phone: 800-345-9049			
	CountyCare Health	Caremark - Sign In		CountyCare	CountyCare	CountyCare
	Plan Member Services			Dental Member	Vision Member	Vision Member
	for scheduling: 312-	CountyCare		Services	Services	Services
	864-8200	Pharmacy Member				
		Services		Phone: 844-391-6676	Phone: 844-391-6673	Phone: 844-391-6673
	CountyCare Ride					
	Assist (Where's My	Phone: 833-845-4702				
	Ride?)					
	Phone: 888-652-8500					
Meridian	MTM	Express Scripts	Chrysalis (Crisis Call	Envolve Dental	Meridian Network	Meridian Network
Health	Phone: 866-796-1165	Phone: 855-580-1688	Services Only) CARES	Phone: 833-522-0132	(Non-Delegated)	(Non-Delegated)
					Phone: 866-606-3700	Phone: 866-606-3700
		Formulary & Benefit	CARES Hotline:			
	Healthcare Services -	information	800-345-9049	Illinois Medicaid	Meridian Network	Meridian Network
	Public Transit Services	Pharmacy - Member		Providers & Health		
	<u>- MTM Inc</u>	Meridian Health Plan of		Insurance Plans		
		<u>Illinois</u>				
YouthCare	MTM	Express Scripts	Chrysalis (Crisis Call	Envolve Dental	Meridian Network	Meridian Network
	(YouthCare	(YouthCare	Services & Referral	(YouthCare Member	(Non-Delegated)	(Non-Delegated)
	Member Services)	Member Services)	Entry Services)	Services)	YouthCare Member	YouthCare Member
	Phone: 844-289- 2264	Phone: 844-289-2264	Phone: 800-345-9049	Phone: 844-289-2264	Services	Services
					Phone: 844-289-2264	Phone: 844-289-2264
		Illinois Medicaid	Illinois YouthCare BH	Illinois Medicaid	Illinois Medicaid	Illinois Medicaid
	Healthcare Services -	Pharmacy Benefits		Providers & Health	Providers & Health	Providers & Health
	Public Transit Services	<u> YouthCare</u>		Insurance Plans	Insurance Plans	Insurance Plans
	<u>- MTM Inc</u>			YouthCare Dental	<u> YouthCare</u>	<u>YouthCare</u>

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Molina	MTM	CVS Caremark	Chrysalis (Crisis Call Services Only) CARES	DentaQuest	Avesis - Vision	Avesis - Vision
	Phone: 844-644-6354	Phone: 800-791-6856	Mobile Crisis Response Hotline:	Phone: 844-583-5037	Phone: 866-857-8124	Phone: 866-857-8124
	HOME MTM	<u>Caremark - Sign In</u>	800-345-9049	Locate a Provider DentaQuest	Locate a Provider Avesis	Locate a Provider Avesis
			Molina Healthcare			
			Member Services:			
			855-687-7861			