



HFS

**Illinois Department of
Healthcare and Family Services**

JB Pritzker, Governor
Elizabeth M. Whitehorn, Director

201 South Grand Avenue East, Springfield, Illinois 62763
Telephone: +1 217-782-1200, TTY: +1 800-526-5812



May 9th, 2025

Aaron Galeener
CountyCare Health Plan

RE: CountyCare HCI Late Payments Sanction

Dear Mr. Galeener:

This letter serves as written notification to CountyCare Health Plan ("CountyCare") of sanction pursuant to Section 7.16.2 of the Contract for Furnishing Health Services by a Managed Care Organization between the Department of Healthcare and Family Services ("Department") and CountyCare.

The Department issued three sanction notices to CountyCare on January 14 and 15, 2025 (identified below). In response to the sanction notices, CountyCare failed to submit sanction payments to the Department on or before the sanction payment due dates provided. In addition, CountyCare did not request an extension to the sanction payment due dates.

Sanction: Untimely December 2024 Electronic Data Cert Report

Date Sanction Issued to MCO: 01/14/2025

Sanction Payment Due Date: Friday, February 21, 2025

Sanction: Untimely January 2025 Provider Directory Attestation Report Sanction

Date Sanction Issued to MCO: 01/14/2025

Sanction Payment Due Date: Friday, February 21, 2025

Sanction: EUM 2024 Eval 4

Date Sanction Issued to MCO: 01/15/2025

Sanction Payment Due Date: Friday, June 6th, 2025

Therefore, the Department is sanctioning CountyCare \$5,000 for lack of timely sanction payment submissions. CountyCare is to issue an electronic payment to the Department, by either ACH or Wire Transfer, no later than Friday, June 6, 2025. The electronic payment shall include the following fields for payment identification and tracking purposes by the Department:

ORIG CO NAME: Cook Co Hlth & Hosp System
ORIG ID: [REDACTED]
ENTRY DESCR: this is to be left blank
ENTRY CLASS: CCD
TRACE NO: Bank Information
ENTRY DATE: yymmdd
IND ID NO: Bank Information
IND NAME: Cook Co Hlth & Hosp System
REMARK: Untimely Sanction Payments
ORIG BANK: Bank Name

*The information highlighted in yellow is specific to the Department and payment detail requirements, and shall not be changed or modified by the MCO.

*The information in gray is the banking information.

If you have any questions regarding this notification, please contact your HFS Account Management team Keshonna Lones at Keshonna.Lones@illinois.gov, or Bola Adeyiga at Bola.O.Adeyiga@illinois.gov.

Sincerely,

Helena Lefkow, Deputy Administrator, Managed Care Performance
Division of Medical Programs

cc: Dr. Robin Singh, Jai Mehta, Becca Barrera, Jackie Zavala, Veronica Trimble, Bola Adeyiga, Keshonna Lones, Amy Roberts, Rich Allen, Adam Lewis, and Joe Merwin