



(Medicare-Medicaid Plan)

October 2, 2017

**IMPORTANT: Your Medicare-Medicaid Alignment Initiative coverage won't be offered in 2018. Keep this notice for your records.**

<Member Name>  
<Member Address>  
<City>, <State> <ZIP>

Dear <Member Name>,

Cigna-HealthSpring CarePlan of Illinois MMAI will no longer be able to provide coverage to you through the Medicare-Medicaid Alignment Initiative (MMAI) program in 2018. This means your coverage through Cigna-HealthSpring CarePlan of Illinois MMAI will end December 31, 2017. However, you will still have Medicare and Medicaid benefits, including prescription drugs.

Unless you make another choice by December 31, Medicare will choose a new prescription drug plan for you and enroll you in Original Medicare starting January 1, 2018. You will also be enrolled in a Medicaid Managed Care Program health plan for your Medicaid benefits. Watch your mail for an enrollment notice from Illinois Client Enrollment Services telling you the name of the Medicaid Managed Care Program health plan to which you are being assigned.

**What are my options?**

**1. You can join another Medicare-Medicaid Alignment Initiative plan**

If you choose to enroll in one of these plans, it will cover your Medicare and Medicaid benefits, including prescription drugs. An MMAI plan also covers additional services such as behavioral health, community-based services, and care coordination.

To find out which Medicare-Medicaid Alignment Initiative plans are in your area, or to enroll in another Medicare-Medicaid Alignment Initiative plan, call 1-877-912-8880 (TTY: 1-866-565-8576), Monday to Friday from 8 a.m. to 7 p.m. The call is free!

## **2. Medicare Advantage and a Medicaid Managed Care Program Health Plan**

You can enroll in a Medicare Advantage health plan to get your Medicare services. A Medicare Advantage plan is offered by a private company that works with Medicare to provide benefits. Medicare Advantage plans cover all services that Original Medicare covers and may offer extra coverage such as vision, hearing, or dental. Most include prescription drug coverage as well.

If you choose a Medicare Advantage plan, check with your current providers to see if they are part of the new plan. You should also ask the new plan to see if your current medications will be covered. You can call the new plan or look at the plan's provider directory and prescription drug list online.

If you choose a Medicare Advantage plan, watch your mail for an enrollment notice from Illinois Client Enrollment Services telling you the name of the Medicaid Managed Care Program health plan to which you are being assigned. To choose a different health plan for your Medicaid benefits, call 1-877-912-8880 (TTY: 1-866-565-8576), Monday to Friday from 8 a.m. to 7 p.m. The call is free!

## **3. Original Medicare, a Medicare Prescription Drug Plan, and a Medicaid Managed Care Program Health Plan.**

You can get your Medicare services, such as doctor visits, through Original Medicare. If you choose Original Medicare, you need to join a separate Medicare prescription drug plan, also known as a "Part D plan" to get prescription drug coverage. If you don't choose a drug plan on your own, Medicare will enroll you in a Part D prescription drug plan.

If you choose Original Medicare and a Medicare prescription drug plan, watch your mail for an enrollment notice from Illinois Client Enrollment Services telling you the name of the Medicaid Managed Care Program health plan to which you are being assigned for your long term care or Home and Community-Based Services (HCBS) benefits. To choose a different health plan for your Medicaid benefits, call 1-877-912-8880 (TTY: 1-866-565-8576), Monday to Friday from 8 a.m. to 7 p.m. The call is free!

To get more information about Original Medicare, Medicare Advantage and Medicare Part D plans in your county, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

Your Medicaid coverage will continue. To get more information about Medicaid call the Illinois Department of Healthcare and Family Services Health Benefits Hotline at 1-800-226-0768. TTY users should call 1-877-204-1012. Ask how returning to Original Medicare or a Medicare prescription drug plan or Medicare Advantage affects your Medicaid program coverage.

**If you do not pick one of the options listed above by December 31, 2017, you will be automatically enrolled in Original Medicare, a Medicare Prescription Drug Plan, and a Medicaid Managed Care Program Health Plan as of January 1, 2018.**

Review the choices above to select the option that is best for you. Talk about your choices with someone who knows about your health care needs, like your family or call Illinois Senior Health Insurance Program for free counseling at 1-800-252-8966. TTY users should call 888-206-1327.

### **Important Information:**

Because you have Medicaid, you can join a Medicare health or drug plan at any time. If you join a new Medicare plan **AFTER December 31**, your coverage in the new plan won't start until the month after you join.

If you have End-Stage Renal Disease (ESRD), you generally aren't able to join a Medicare Advantage plan. However, because your membership in Cigna-HealthSpring CarePlan of Illinois MMAI is ending, you have a one-time right to join a new Medicare health plan. Keep a copy of this letter as proof of your right to join a new Medicare health plan.

## How can I get help comparing my options?

It's important to find a plan that covers your doctor visits and prescription drugs.

Please visit [Medicare.gov](https://www.medicare.gov) or refer to your Medicare & You Handbook for a list of all Medicare health and prescription drug plans in your area. If you want to join one of these plans, call the plan to get information about their costs, rules, and coverage. Please note Medicare isn't part of the Health Insurance Marketplace. Following the instructions in this letter will ensure that you are reviewing Medicare plans and not Marketplace options.

**If you want help, you can get free, confidential assistance by calling the Senior Health Insurance Program** at 1-800-252-8966, or 1-888-206-1327 (TTY) Monday through Friday between 8:30 a.m. and 5:00 p.m.

**No matter what choice you make, you will still have Medicare and Medicaid benefits, including prescription drugs.**

We recognize the inconvenience this may cause and are committed to making this transition as smooth as possible.

Sincerely,

A handwritten signature in black ink, appearing to read 'Shawn Morris', with a long horizontal line extending to the right.

Shawn Morris  
President, Cigna-HealthSpring

We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-877-941-0482. Someone who speaks English/Language can help you. This is a free service.

All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation, including HealthSpring of Tennessee, Inc. The Cigna name, logos, and other Cigna marks are owned by Cigna Intellectual Property, Inc. You can get this information for free in Spanish, or speak with someone about this information in other languages for free. Call 1-866-487-4331 (TTY: 7-1-1), 7 days a week, 8 a.m. to 8 p.m. Central Time. The call is free. Usted puede obtener gratuitamente esta información en español o hablar con alguien sobre esta información en otros idiomas, gratis. Llame al 1-866-487-4331 (TTY: 7-1-1), 7 días de la semana, 8 a.m. a 8 p.m. hora del Centro. La llamada es gratuita. Cigna-HealthSpring CarePlan of Illinois is a health plan that contracts with both Medicare and Illinois Medicaid to provide benefits of both programs to enrollees.

**Illinois Department of Healthcare  
and Family Services Health  
Benefits Hotline**

Call: 1-800-226-0768  
TTY users: 1-877-204-1012  
Monday-Friday 8:00 am – 4:45 pm

For questions about your Medicaid  
benefits

The call and the help are free.

Online: <http://www.hfs.illinois.gov>

**Illinois Client Enrollment Services**

Call: 1-877-912-8880  
TTY users: 1-866-565-8576

For questions about MMAI or to  
enroll in an MMAI plan

Monday-Friday, 8:00 am – 7:00 pm

The call and the help are free.

Online: [www.EnrollHFS.illinois.gov](http://www.EnrollHFS.illinois.gov)

**Medicare**

Call: 1-800-MEDICARE (1-800-633-4227)  
TTY users: 1-877-486-2048.

For questions about your Medicare  
benefits

24 hours a day, 7 days a week

The call and the help are free.

Online: [www.medicare.gov](http://www.medicare.gov)

**Cigna-HealthSpring CarePlan of  
Illinois**

Call: 1-866-487-4331  
TTY users: 711

For questions about your plan  
coverage

8am to 8pm, 7 days a week.

The call and the help are free.

Online: <http://www.careplanil.com>