

Certified Community Behavioral Health Clinics

What is a CCBHC?

Certified Community Behavioral Health Clinics, also called CCBHCs, are local places that help people with mental health and substance use problems. They offer crisis help and regular outpatient services to everyone, no matter their age, where they live, or if they can pay.

CCBHCs must offer:

- Crisis Services
- Outpatient Mental Health and Substance Use Services
- Person & Family-Centered Treatment Planning
- Community-based Mental Health Care for Veterans
- Peer, Family Support, & Counselor Services
- Targeted Case Management
- Outpatient Primary Care Screening & Monitoring
- Psychiatric Rehabilitation Services
- Screening, Diagnosis & Risk Assessment

CCBHCs also help coordinate care for all customers. This means they arrange services with different providers, like primary care doctors, hospitals, and social service providers.

Who do CCBHCs Serve?

CCBHCs help everyone. They take care of anyone who needs help, including people with mental illness, substance use problems, and both at the same time. They also help people no matter where they live, even if they don't have a home.

CCBHCs give care to everyone, even if they can't pay. This means they help people with low incomes, those with or without insurance, people on Medicaid, and special groups like active duty military and veterans.

What can customers expect from a CCBHC?

CCBHCs offer services at times and places that are easy for people to use, like on weekends and evenings, and even in the community.

When you ask for help from a CCBHC, you should get an appointment within 10 business days, unless you need help sooner.

When you first start with a CCBHC, they will check what kind of help you need and how soon you need it. After that, they will make a plan with you for your services, and they will update this plan regularly.

Where can I find more information?

You can find more information at hfs.illinois.gov/CCBHC

You can also contact HFS by emailing HFS.CCBHC@illinois.gov.



HFS

Illinois Department of
Healthcare and Family Services