

201 South Grand Avenue East
Springfield, Illinois 62763-0002

Telephone: (217) 782-1200
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October 4, 2022

Nancy Wohlhart, CEO
Blue Cross Community Health Plans

RE: Ad Hoc Phase 1 Parity Sanction

Dear Ms. Wohlhart:

This letter serves as written notification to Blue Cross Community Health Plans ("BCC") of sanction pursuant to Section 7.16.3, Failure to submit ad hoc reports, of the Contract for Furnishing Health Services by a Managed Care Organization ("Contract") between the Department of Healthcare and Family Services ("Department") and BCC.

BCC failed to respond timely to the Department's ad hoc report request issued by the HFS.AMRequests@illinois.gov in-box, on Friday, September 9, 2022 at 2:06 P.M., under the email title of "RE: MCO ACCOUNT MANAGER: Phase 1 Mental Health Parity Report (posted) - Responses due COB Friday 09.23.22". BCC did not respond to this ad-hoc request on or before Friday, September 9, 2022. As such, the Department is fining BCC \$5,000. BCC is to issue a check payable to the Department of Healthcare and Family Services for \$5,000, and shall submit that check to the contact and address listed below no later than Friday, October 28, 2022. In the memo section of the check, please indicate "BCC Ad Hoc Phase 1 Parity Sanction".

Department of Healthcare and Family Services
Bureau of Fiscal Operations, Attn: Donavon Patton
2200 Churchill Road, Building A2
Springfield, IL 62702

If you have any questions regarding this information, please contact your HFS Account Manager, Lauren Polite at Lauren.Polite@illinois.gov.

Sincerely,

Robert Mendonsa, Deputy Administrator
Division of Medical Programs

cc: Courtney Boileau, Caitlin Hutchinson, Laura Ray, Sam Trigillo, Brenda Vilayhong, Lauren Polite, Amy Roberts, Dennise Parker, April OShea, Joe Merwin, and Donavon Patton