



HFS

Illinois Department of
Healthcare and Family Services



Illinois Medicaid Customers: We want to hear from you!

What is a Beneficiary Advisory Council?

The Illinois Department of Healthcare and Family Services (HFS) is starting a Beneficiary Advisory Council (BAC), and we are looking for Medicaid customers and family members or caregivers to join. BAC members will share their experience to help us improve Medicaid and to shape future decisions about the program. Apply below to be an important part of the future of Illinois Medicaid.

Who can serve on the Beneficiary Advisory Council?



Lived Experience

You are someone that has personal experience with the Illinois Medicaid Program



Beneficiary

You are a current or former customer of the Illinois Medicaid Program



Family Member or Caregiver

You were a family member or caregiver (paid or unpaid) of a Medicaid customer

To Apply, scan or
click link below by
Sep 8, 2025



<https://forms.office.com/g/zpXFrGdcXs>

Membership Requirements

- Serve at least a 2-year term
- Attend 4 quarterly 2-hour meetings, virtual or in person
- Additionally, 25% of BAC members are required to serve on the Medicaid Advisory Board (MAC)

For more information, visit
HFS Boards and
Commissions webpage:
**Beneficiary Advisory
Council**

[https://hfs.illinois.gov/about/
boardsandcommissions.html](https://hfs.illinois.gov/about/boardsandcommissions.html)