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Medicaid Advisory Committee Quality Care Subcommittee

October 10, 2017 10:00 AM – 12:00 PM

James R Thompson Center 100 West Randolph 2Nd Floor, 2025 Chicago, IL

And

201 South Grand Avenue East 1st Floor Video Conference Room Springfield, Illinois

Conference Call

1-888-494-4032

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Agenda

- I. Welcome and Call to order
- II. Introductions
- III. New Committee Members
- IV. Review of August 8, 2017 Minutes
- V. Report Card CY2016 HY2017
- VI. Response to recommendations re: Quality Measures
- VII. Overview of Long-term Services and Supports
 - Review Population and any urban and rural disparities
- VIII. Adjournment
 - IX. Next meeting: January 9, 2018

E-mail: hfs.webmaster@illiniois.gov Internet: http://www.hfs.illinois.gov/

Illinois Department of Healthcare and Family Services Quality Care Subcommittee August 8, 2017

Members Present

Ann Lundy, Chair -, ACCESS Community Health
Kathy Chan, Cook County Health and Hospitals System
Barrett Hatches, Chicago Family Health Center
Margaret Kirkegaard, Illinois Academy of Family Physicians
Dr. Krishna Das, Cook County Health and Hospitals System
Dr. Edward Pont, ICAAP
Dr. Alvia Siddiqi (by phone)
Jennifer Cartland, Lurie Children's Hospital

Members Absent

HFS Staff Present

Arvind K. Goyal Kyle Daniels

Interested Parties

Mikal Sutton, BCBSIL
Chris Manion, ISDS
Greg Johnson, ISDS
Jill Hayden, Meridian Health Plan
Justine Morton, County Care
Shari Mason, Wellcare
Gistavo Saberbein, Help at Home
Sam Robinso
Sandy DeLeon, The Ounce
Mary Kancaster, Lilly
Mona Vankanegan, IDPH
Ninos David, Next Level
Laurel Chadde, County Care
Sandy DeLeon, Ounce of Prevention
Rajesh Pavilo
Amy Lulich,
Marie Baker
Nicole Kazee
Sandy DeLeon, Ounce of Prevention
Ralph Schubert, UIC Division of Specialized Care for Children

Catina Latham Sylvia Riperton-Lewis

Katie Shaffer, UIC – DSCC
Judy Bowlby, Liberty
Cyrus Winnett, IAMHP
Dionne Haney, DQ
Dru O'Bourke, ICAHP
Amy Lung, Meridian
Sam Robinson, Canary Telehealth
Rajesh Pavilch, IPHCA
Amy Lulich, UI Health
Marie Baker, Harmony
Caitlin Lueck, Meridian
Nicole Kazee, Erie Family Health
Anna Carvallo, La Rabrida

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Meeting Minutes

- Call to Order: The regular bi-monthly meeting of the Medicaid Advisory Committee Quality
 Care Subcommittee was called to order August 8, 2017 10:00 a.m. by chair Ann Lundy. A
 quorum was established.
- II. Introductions: Quality Care subcommittee members, HFS staff, and interested parties were introduced in Chicago, Springfield, and over the phone.
- III. Approval of June 6, 2017 Meeting Minutes: Ann Lundy led a discussion on the meeting minutes from June. Dr. Krishna Das' named was corrected. Ann Lundy made a motion to approve the June meeting minutes. The motion was seconded and approved.

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Old Business: The question of complaints received through Provider Complaints Portal and how they are being categorized and resolved was brought up. It was determined that Robert Mendonsa could provide this information and that this can be discussed at a future MAC meeting.

Update on Diabetes Affinity Project: Dr. Goyal discussed the Diabetes Affinity Project of the CMS that Illinois participated in. This project was finished in July. There were gaps identified in services and coverage and potential strategies to address those gaps were discussed. Additional input was requested from the subcommittee.

New Business: On the topic of complex children with special health care needs, the subcommittee will make a recommendation to the Department on quality metrics for this population based on claims data. At our upcoming meeting, the subcommittee would like to research and discuss how other states are defining children with special health care needs and how that's related to HEDIS and their quality reporting. A motion was made, seconded and approved to bring forth recommendations for quality metrics for children with special health care needs to include those obtained from CAHPS survey, HEDIS, and those that are obtained from claims and encounters based.

Other Business: None.

Adjournment: The meeting was adjourned at 11:28A.M.

Next Meeting: October 10, 2017 at 10:00 A.M.