



**HFS**  
Illinois Department of  
Healthcare and Family Services

JB Pritzker, Governor  
Elizabeth M. Whitehorn, Director

201 South Grand Avenue East, Springfield, Illinois 62763  
Telephone: +1 217-782-1200, TTY: +1 800-526-5812



November 22, 2024

Mr. Jason Smith  
Aetna Better Health MMAI

**RE: Aetna MMAI Untimely Monthly CTI Reporting Sanction Notice**

Dear Mr. Smith:

This letter serves as written notification to Aetna MMAI Health Plan ("Aetna MMAI") of sanction pursuant to Section 5.3.14.1.11 of the Contract for the Medicare and Medicaid Alignment Initiative between the Department of Health and Human Services, acting by and through the Centers for Medicare & Medicaid Services (CMS), the State of Illinois, acting by and through the Department of Healthcare and Family Services (Department) and Aetna MMAI.

As required by MCO Policy 055, Aetna MMAI failed to submit completed Monthly CTI Reporting Templates to the Department via the SharePoint reporting library, on or before by the 10<sup>th</sup> business day of each month effective August 1, 2024. In addition, Aetna MMAI did not request an extension of the report due date for the months of August, September, and October 2024. Therefore, the Department is issuing Aetna MMAI a sanction in the amount of \$5,000. Aetna MMAI is to issue an electronic payment to the Department, by either ACH or Wire Transfer, no later Friday, December 20, 2024. The electronic payment shall include the following fields for payment identification and tracking purposes by the Department:

ORIG CO NAME: Aetna Better Health Inc  
ORIG ID: [REDACTED]  
ENTRY DESCR: this is to be left blank  
ENTRY CLASS: CCD  
TRACE NO: Bank Information  
ENTRY DATE: yymmdd  
IND ID NO: Bank Information  
IND NAME: Aetna Better Health Inc  
REMARK: Aetna MMAI CTI Sanction  
ORIG BANK: Bank Name

\*The information highlighted in yellow is specific to the Department and payment detail requirements, and shall not be changed or modified by the MCO.

\*The information in gray is the banking information.

If you have any questions regarding this notification, please contact your HFS Account Management team Keshonna Lones at [Keshonna.Lones@illinois.gov](mailto:Keshonna.Lones@illinois.gov), or Leigh Anne Ochs at [Leigh.A.Ochs@illinois.gov](mailto:Leigh.A.Ochs@illinois.gov).

Sincerely,

Helena Lefkow, Deputy Administrator, Managed Care Performance  
Division of Medical Programs

cc: Jason Harbitz, Anita Stefanich, Lakeesha Thompson, Amy Roberts, Keshonna Lones, Leigh Anne Ochs, Stephanie Hunter, Rich Allen, and Joe Merwin