

201 South Grand Avenue East  
Springfield, Illinois 62763-0002

**Telephone:** (217) 782-1200  
**TTY:** (800) 526-5812

October 4, 2022

Mr. Robert J. Smith  
Aetna Better Health MMAI

**RE:** Aetna Better Health MMAI Transition Plan Ad Hoc Sanction Notice

Dear Mr. Smith:

This letter serves as written notification to Aetna Better Health MMAI of sanction pursuant to Section 5.3.14.1.11 of the Medicare-Medicaid Alignment Initiative (MMAI) Contract and in direct violation of Section 2.16.2.7 which states, "Submit at the request of CMS or the Department additional ad hoc or periodic reports or analyses of data related to the Contract."

Aetna Better Health MMAI failed to respond timely to the Department's ad hoc report request issued by the HFS.AMRequests@illinois.gov in-box, on Thursday, September 22, 2022 at 3:54 P.M., under the email title of "RE: CEOs MCO Account Manager(s) and IAMHP: HFS-MMAI Transition Plan - Feedback due COB Tuesday, 09.27.22". Aetna Better Health MMAI did not respond to this ad-hoc request on or before Tuesday, September 27, 2022. As such, the Department is sanctioning Aetna Better Health MMAI \$5,000. Aetna Better Health MMAI is to issue a check payable to the Department of Healthcare and Family Services for \$5,000 and shall submit that check to the contact and address listed below no later than Friday, October 28, 2022. In the memo section of the check, please indicate "Aetna MMAI Transition Plan Ad Hoc Sanction."

Department of Healthcare and Family Services  
Bureau of Fiscal Operations, Attn: Donavon Patton  
2200 Churchill Road, Building A2  
Springfield, IL 62702

If you have any questions regarding this notification, please contact your HFS Account Manager, Lauren Polite at Lauren.Polite@illinois.gov.

Sincerely,

Robert Mendonsa, Deputy Administrator  
Division of Medical Programs

cc: Mark Szymala, Anita Stefanich, Laura Ray, Sam Trigillo, Brenda Vilayhong, Lauren Polite, Amy Roberts, Dennise Parker, April OShea and Donavon Patton