

201 South Grand Avenue East  
Springfield, Illinois 62763-0002

**Telephone:** (217) 782-1200  
**TTY:** (800) 526-5812

February 03, 2023

Mr. Robert J. Smith  
Aetna Better Health MMAI

**RE: Aetna Better Health MMAI Plan Review of Comparison Charts Ad Hoc Sanction Notice**

Dear Mr. Smith:

This letter serves as written notification to Aetna Better Health MMAI of sanction pursuant to Section 5.3.14.1.11 of the Medicare-Medicaid Alignment Initiative (MMAI) Contract and in direct violation of Section 2.16.2.7 which states, "Submit at the request of CMS or the Department additional ad hoc or periodic reports or analyses of data related to the Contract."

Aetna Better Health MMAI failed to respond timely to the Department's ad hoc report request issued by the HFS.AMRequests@illinois.gov in-box, on Tuesday, January 24, 2023 at 2:26 P.M., under the email title of "RE: AETNA MCO ACCOUNT MANAGER: MMAI Plan Review of Comparison Charts - due COB 01.31.23". Aetna Better Health MMAI did not respond to this ad-hoc request on or before Tuesday, January 31, 2023. As such, the Department is sanctioning Aetna Better Health MMAI \$5,000. Aetna Better Health MMAI is to issue a check payable to the Department of Healthcare and Family Services for \$5,000 and shall submit that check to the contact and address listed below no later than Friday, March 3, 2023. In the memo section of the check, please indicate "Aetna MMAI Plan Review of Comparison Charts Ad Hoc Sanction."

Department of Healthcare and Family Services  
Bureau of Fiscal Operations, Attn: Donavon Patton  
2200 Churchill Road, Building A2  
Springfield, IL 62702

If you have any questions regarding this notification, please contact your HFS Account Manager, Lauren Polite at Lauren.Polite@illinois.gov.

Sincerely,

Robert Mendonsa, Deputy Administrator  
Division of Medical Programs

cc: Mark Szymala, Anita Stefanich, Laura Ray, Sam Trigillo, Brenda Vilayhong, Lauren Polite, Amy Roberts, Dennise Parker, April OShea and Donavon Patton