

201 South Grand Avenue East
Springfield, Illinois 62763-0002

Telephone: (217) 782-1200
TTY: (800) 526-5812

July 12, 2022

Mr. Corey Taliaferro
CEO
Aetna Better Health MMAI

RE: Aetna MMAI – BH and CMHC PFL Provider Network Data File Non-Compliance Sanction Notice

Dear Mr. Taliaferro:

This letter serves as written notification to Aetna Better Health MMAI (“Aetna MMAI”) of sanction pursuant to Section 5.3.14 of the Medicare-Medicaid Alignment Initiative (MMAI) Contract.

Aetna MMAI’s May 2022 provider network data file (PFL) submission was not representative of Aetna MMAI’s contracted Behavioral Health (BH) and Community Mental Health Center (CMHC) providers. As directed by the Department, Aetna MMAI must submit a corrected PFL that includes revisions to the Provider Data and Facility Data tabs by Friday, July 22nd, 2022.

Aetna MMAI failed to comply with the PFL reporting submission requirements. Therefore, pursuant to section 5.3.14.1.11 of the MMAI Contract, the Department is sanctioning Aetna MMAI \$5,000. Aetna MMAI is to issue a check payable to the Department of Healthcare and Family Services for \$5,000, and shall submit that check to the contact and address listed below no later than August 5, 2022. In the memo section of the check, please indicate “Aetna MMAI May 2022 PFL Submission Sanction”.

Department of Healthcare and Family Services
Bureau of Fiscal Operations, Attn: Donavon Patton
2200 Churchill Road, Building A2
Springfield, IL 62702

If you have any questions regarding this notification, please contact your HFS Account Manager, Lauren Polite at Lauren.Polite@illinois.gov.

Sincerely,

Robert Mendonsa, Deputy Administrator
Division of Medical Programs

cc: Mark Szymala, Anita Stefanich, Laura Ray, Sam Trigillo, Brenda Vilayhong, Lauren Polite, Amy Roberts, Dennise Parker, April OShea and Donavon Patton