



HFS
Illinois Department of
Healthcare and Family Services

JB Pritzker, Governor
Elizabeth M. Whitehorn, Director

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August 9, 2024

Mr. Rushil Desai
Aetna Better Health Inc

RE: Aetna HCI Untimely MY 2023 P4R – Q4 Submission Sanction Notice

Dear Mr. Desai:

This letter serves as written notification to Aetna Better Health Inc (“Aetna”) of sanction pursuant to Section 7.16.2 of the Contract for Furnishing Health Services by a Managed Care Organization between the Department of Healthcare and Family Services (“Department”) and Aetna.

Pursuant to the Department’s 2023 IL Pay-For-Reporting (P4R) Program reporting guidance materials, Aetna did not submit its MY 2023 P4R - Q4 Submission to the Department’s External Quality Review Organization Reporting System on or before April 30, 2024. In addition, Aetna did not request an extension of the report due date. Therefore, the Department is issuing Aetna a sanction in the amount of \$5,000. Aetna is to issue an electronic payment to the Department, by either ACH or Wire Transfer, no later than Friday, September 6, 2024. The electronic payment shall include the following fields for payment identification and tracking purposes by the Department:

ORIG CO NAME: **Aetna Better Health Inc**
ORIG ID: **272512072**
ENTRY DESCR: this is to be left blank
ENTRY CLASS: **CCD**
TRACE NO: **Bank Information**
ENTRY DATE: **yymmdd**
IND ID NO: **Bank Information**
IND NAME: **Aetna Better Health Inc**
REMARK: **MY 2023 P4R-Q4**
ORIG BANK: **Bank Name**

*The information highlighted in yellow is specific to the Department and payment detail requirements, and shall not be changed or modified by the MCO.

*The information in gray is the banking information.

If you have any questions regarding this notification, please contact your HFS Account Management team Keshonna Lones at Keshonna.Lones@illinois.gov, or Leigh Anne Ochs at Leigh.A.Ochs@illinois.gov.

Sincerely,

Helena Lefkow, Deputy Administrator, Managed Care Performance
Division of Medical Programs

cc: Derek DeBoer, Melanie Fernando, Dianne Robinson, Amy Roberts, Keshonna Lones, Leigh Anne Ochs, Stephanie Hunter, Dennise Parker, April OShea, Donavon Patton, Joe Merwin