

Illinois Department of Healthcare and Family Services
Dental Information for ACEs and CCEs

Services for Adults

Dental services for adult Medicaid recipients were restored on July 1, 2014. This includes exams, fillings, crowns, dentures, extractions and anesthesia, as needed. It does not include cleanings for the general adult population, but *does* include cleanings for women during pregnancy. Additionally, pregnant women may receive periodontal work as needed.

Services for Children

Comprehensive dental for children is a required part of Early and Periodic Screening Diagnosis and Treatment program (EPSDT). HFS is required to report EPSDT participation rates, including dental care, annually to federal Centers for Medicare and Medicaid Services (CMS). We monitor and report preventive, restorative, and treatment services. Some services require prior authorization, including orthodontia. Many children receive preventive dental services in a school setting.

DentaQuest

DentaQuest is the HFS Dental Program Administrator. It administers a website, which includes a [directory of dental providers](#) and provides [beneficiary educational materials](#). Additionally, it administers a dental provider referral by phone at 1-888-286-2447.

Currently, DentaQuest lists only Illinois All Kids/Medicaid and the MCOs with whom they are contracted. A plan can refer its members to any of the dentists listed under Illinois All Kids/Medicaid, as ACE and CCE providers would be the same providers.

More Information on Eligibility and Benefits

To check patient eligibility, providers and plans may logon to [MEDI](#) or call the HFS-AVRS hotline at 1-800-842-1461. All benefits are also described in the [Dental Office Reference Manual](#). For further questions about the dental program, contact hfs.dental@illinois.gov.