



HFS
Illinois Department of
Healthcare and Family Services



JB Pritzker, Governor
Theresa A. Eagleson, Director

201 South Grand Avenue East, Springfield, Illinois 62763
Telephone: +1 217-782-1200, TTY: +1 800-526-5812

January 19, 2023

Sheri Husa
Meridian HealthCare

RE: YouthCare EUM 2022 Eval 4 \$100,000 Financial Penalty

Dear Ms. Husa:

This letter serves as notification to YouthCare Health Plan (“YouthCare”) of sanction pursuant to Section 7.16.6 of the Contract for Furnishing Health Services by a Managed Care Organization through the DCFS Youth Managed Care Specialty Plan (“contract”) between the Department of Healthcare and Family Services (“Department”) and YouthCare:

7.16. Failure to submit Encounter Data. The Department and Contractor acknowledge and agree that they will work in good faith to implement mutually agreed-upon system requirements resulting in the complete and comprehensive transfer and acceptance of Encounter Data, and that such mutual agreement shall not be unreasonably withheld. Contractor shall submit complete and accurate data quarterly to the Department in accordance with the Illinois Medicaid Health Plan Encounter Utilization Monitoring (EUM) requirements document, as set forth in Attachment XXIII, for each evaluation period. If Contractor does not meet the standards by the evaluation date as set forth in Attachment XXIII, the Department, without further notice, may:

7.16.6.1 impose a monetary penalty of up to US \$100,000;

7.16.6.2 impose an enrollment hold on Contractor; or

7.16.6.3 impose both.

YouthCare’s Overall score of 85.00% for its HealthChoice Illinois (HCI) contract in the Encounter Summary report for EUM 2022 Evaluation Period 4 was below the 90% threshold related to the \$100,000 Financial Penalty outlined in Attachment XIII. Additionally, YouthCare’s Subcategory scores for Transportation, 56.00%, Dental, 70.00%, LTC Hospice, 14.30%, SUPR, 76.40%, and Home Health, 20.20%, are below the threshold of 80% related to the \$50,000 Financial Penalty outlined in Attachment XIII. The Department is hereby providing written notice that YouthCare failed to meet the established expectation and is therefore fining YouthCare in the amount of \$100,000. YouthCare is to issue a check for the sanction, that is payable to the Department of Healthcare and Family Services for \$100,000. In the memo section of the check, please indicate “Re YouthCare EUM 2022 Eval 4”. Please send the check by Friday, February 17, 2023, to:

Department of Healthcare and Family Services
Bureau of Fiscal Operations, Attn: Donavon Patton
2200 Churchill Road, Building A2
Springfield, IL 62702

If you have any questions regarding this information, please contact Devang Ghadia at 217-524-2502.

Sincerely,

Robert Mendonsa, Deputy Administrator
Division of Medical Programs

cc: Daniel Rich, Ryan Litteken, Amy Roberts, Dennise Parker, April OShea, Devang Ghadia, Donavon Patton, Laura Ray, Keshonna Lones, Brenda Vilayhong, Kimberley Cox, Joe Merwin, and Sam Trigillo