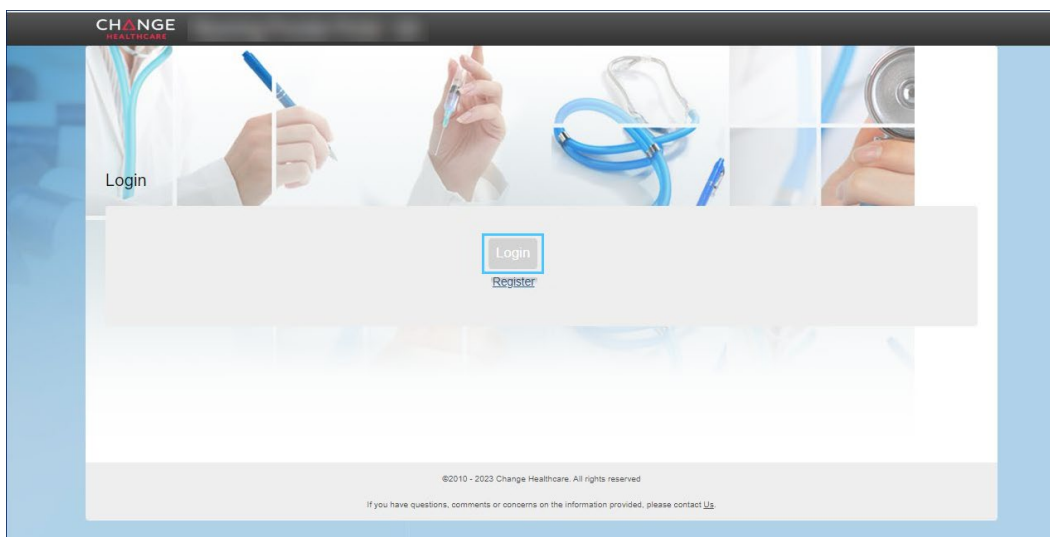


Summary

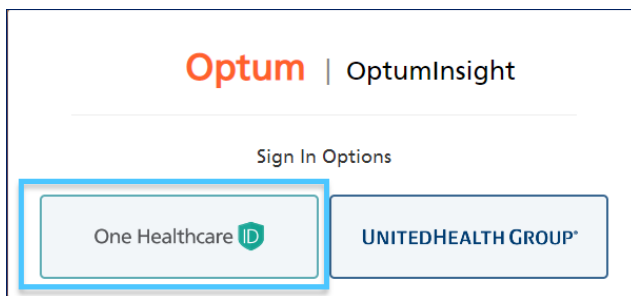
As part of Change Healthcare's initiative to ensure all our products and services secured by multifactor authentication, you will be prompted to create a One Healthcare ID. One Healthcare ID manages all your passwords for all products used from United Health Group and Change Healthcare.

1. Access the product and click **Login**.



2. Click **One Healthcare ID**.


Note United Health Group employees click **UnitedHealth Group**.



3. Click **Create One Healthcare ID**.

The screenshot shows a 'Sign In' interface. At the top, the text 'Sign In' is displayed in a teal font. Below this is a text input field labeled 'One Healthcare ID or Email address'. Underneath the input field is a link that says 'Forgot One Healthcare ID?'. A teal button labeled 'Continue' is positioned below the link. A horizontal line with the word 'OR' in the center separates the 'Continue' button from the 'Create One Healthcare ID' button. The 'Create One Healthcare ID' button is highlighted with a blue border. Below it is a button labeled 'Manage your One Healthcare ID'.

4. Complete the fields. Click **Continue**.

One Healthcare 

Create One Healthcare ID

*** Required Fields**

First Name*

Last Name*

Year of Birth*

Email Address*

Create One Healthcare ID* (Username)

Phone Number

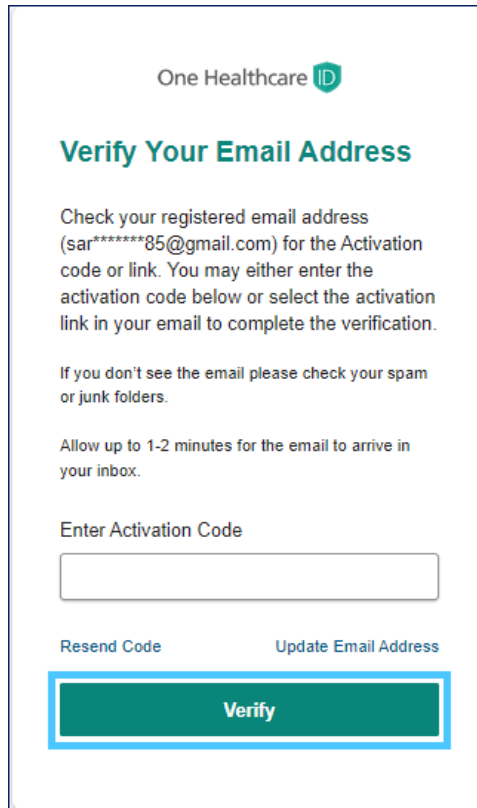
+1

You must agree to the [Terms of Use](#) and [Website Privacy Policy](#) to use the One Healthcare ID service. If you do not agree, click Cancel and do not use any aspect of the One Healthcare ID service.

Continue

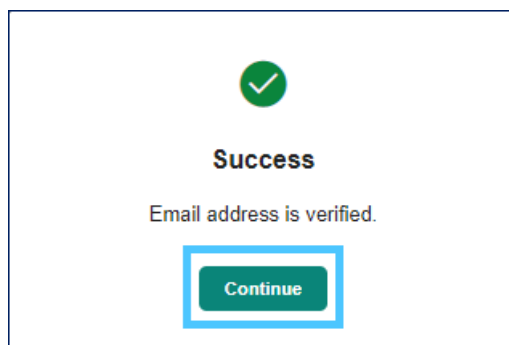
Already a User? [Sign in](#)

5. Enter the **activation code** from your email and click **Verify**.



The screenshot shows the 'Verify Your Email Address' screen. At the top, it says 'One Healthcare ID'. Below that is the title 'Verify Your Email Address'. The main text reads: 'Check your registered email address (sar*****85@gmail.com) for the Activation code or link. You may either enter the activation code below or select the activation link in your email to complete the verification.' Below this, it says: 'If you don't see the email please check your spam or junk folders.' and 'Allow up to 1-2 minutes for the email to arrive in your inbox.' There is a text input field labeled 'Enter Activation Code'. Below the input field are two links: 'Resend Code' and 'Update Email Address'. At the bottom, there is a large green button labeled 'Verify' which is highlighted with a blue border.

6. Click **Continue**.



The screenshot shows the 'Success' screen. At the top, there is a green checkmark icon. Below it is the word 'Success' in bold. Underneath, it says 'Email address is verified.' At the bottom, there is a green button labeled 'Continue' which is highlighted with a blue border.