

Illinois Department of Healthcare and Family Services
N.B. Stakeholder Subcommittee of the Medicaid Advisory Committee
November 14, 2022, 3:00 pm – 4:30 pm

Due to COVID-19 concerns, the N.B. Stakeholder Subcommittee was held via WebEx.

Members Present

Amanda Walsh	IL Children's Mental Health Partnership
Angie Hampton	Egyptian Public and Mental Health Department
Anna Harvey	University of Illinois Urbana Champaign – School of Social Work
Ashley Deckert	Illinois Collaboration on Youth
Bernadette May	Family Service Association of Greater Elgin
Christine Achre	Primo Center for Women and Children
Dee Ann Ryan	Family Advocate
Jason Keeler	Allendale Association
Michelle Churchy-Mims	Community Behavioral Healthcare Association
Regina Crider	Youth and Family Peer Support Alliance
Stephanie Barisch	Center for Youth and Family Solutions

Members Absent

Andrea Danes	Accelerant Health
Emily Miller	Illinois Association of Rehabilitation Facilities
Brandy Moore	Centerstone
Jennifer McGowan-Tomke	NAMI Chicago
Josh Evans	Illinois Association of Rehabilitation Facilities
Jud DeLoss	Illinois Association for Behavioral Health
Michaela Granger	Youth and Family Peer Support Alliance
Jennifer Roland	University of Illinois Urbana Champaign – School of Social Work
Dr. Michael Naylor	University of Illinois at Chicago

I. Welcome and Call to Order / Introductions

The meeting was opened, and roll call was taken. A quorum was established.

II. Approval of Meeting Minutes

Because the October meeting was canceled due to technical issues, the minutes from the September meeting were approved.

III. Healthcare & Family Services Implementation Update

Chairperson Crider asked Kristine to provide an update on the implementation of the Pathways to Success program, and Kristine provided the following update:

- IMPACT is now open for CCSOs to complete the enrollment process, and 13 of the 22 approved CCSOs have submitted their enrollments. HFS has also identified CCSOs for DSA 10 and 7. Still looking for coverage for the Rock Island area and LaSalle, Kendal and Grundy county areas.

- IMPACT is also open for providers who want to offer other Pathways to Success services including Intensive Home-Based, Family Peer Support, Therapeutic Mentoring and Respite. HFS conducted another webinar to overview the other Pathways services on Nov 10th – had over 150 participants and will be hosting additional webinars specific to Intensive Home Based on Nov 16th and Family Peer Support on Nov 17th. The provider notice for these webinars was posted on Nov 4th.
- HFS is also finalizing the ARPA Grant Agreements that CCSOs will need to sign so that HFS can begin disbursement of ARPA funds to CCSOs to support implementation and to establish Individual and Therapeutic Support Services funds. Grant agreements have been sent to all of the CCSOs and are moving through the process of finalization.
- HFS continues to host CCSO Office Hours at 2:00pm each Thursday, and they continue to be well attended and productive.
- Training has begun for care coordination staff and supervisors. We have had 9 staff and 6 supervisors participate so far. Trainings for additional services are also open. So far we have had three participants in the Therapeutic Mentoring training. It has been a slow ramp up so far, but we are anticipating that as CCSOs continue hiring and other providers begin to show interest in the process that those numbers will increase.
- HFS has completed the readiness reviews for MCR and has received responses to the Readiness Review Tool for Care Coordination and Support. HFS will be reviewing those responses and working with CCSOs to address any deficiencies through November and December, including conducting an on-site review at each CCSO.
- In December, HFS will receive final staffing lists from CCSOs to determine how many children they will be able to begin serving in January. HFS will assign children to each of the CCSOs and will notify MCOs of the assignments.
- In January, CCSOs will begin engaging Pathways youth and families and will also begin providing services for youth in the Family Support Program. Anticipating 5 youth per High Fidelity care coordinator and 8 youth per Intensive Care Coordination care coordinator.
- The timeline is really subject to CCSO readiness. If a CCSO is able to staff up more quickly and ready to provide services more quickly, HFS will accommodate that schedule. If CCSOs are not ready to go by January, HFs will accommodate that as well. We want to get services in the community as quickly as possible but are fully cognizant of the current challenges that providers are experiencing.
- The Decision Support Criteria to determine eligibility has been approved. HFS has done a first run of the data and has sent the numbers to the CCSOs for planning purposes only at this point. The DSC will be posted in the next two weeks.
- CCSO handbook has been posted (just a reminder).
- The Pathways to Success Administrative Rule 141 was on JCARs August calendar and was approved for adoption
- The Implementation Plan and Milestone document will be updated with new timelines based on the approval date of the 1915(i).
- The CCSO Handbook is going through final approval and will be posted soon.

Q: The contact amendment from one of the MCOs mentioned participating in the Joint Pathways Oversight Committee. What is that?

A: The JOC is a joint committee between HFS and the MCOs for the oversight of CCSOs. As a CCSO, you agree to be bound by all decisions made by the JOC, including reporting or sanctions. However, CCSOs do not have to participate in that meeting.

Q: For the staffing reports, will that be discussed during a meeting or will it be sent in? The LPHA/Clinical manager is a challenge.

A: Each CCSO will send in a staffing report. We understand that the clinical / LPHA staff may be a challenge, so we will just need to know from each CCSO what their staffing looks like in December to be able to determine who is ready for a January rollout.

Q: For the on-site visits, will there be multiple visits from both HFS and the MCOs?

A: It will only be one visit by either the MCO or HFS.

Q: Who is responsible for processing requests for individual support services and therapeutic support services?

A: We will give more details about that process in the very near future.

Q: For the Behavioral Health Decisions Support Model, do you want this group to provide feedback before it is posted?

A: HFS conducted a clinical workgroup during which we received really detailed feedback from clinicians. Now we are looking at overview of how the Model works. We will be sure this group gets that once we have it ready to publicly post. Will ask to make sure we have it clear and ask for feedback. Will have ready in next 2 weeks for review and posting.

Q: Are youth with autism able to receive Pathways to Success services?

A: Youth who meet all of the eligibility requirements will be able to receive Pathways to Success services. While the services under Pathways to Success are not designed to serve youth with severe developmental disabilities, they and their families will be able to receive care coordination and any other Pathways to Success services that the Child and Family Team determine will be beneficial.

IV. Subcommittee Feedback on Provider and Family Engagement Strategies

Chairperson Crider provided an update from the Family Workgroup:

The Family Workgroup created a document for the purpose of assisting families who need to navigate systems to discover services that fit their needs. Members of the group are responsible for contributing information to complete document that is currently in draft form. Each member in attendance shared their information and provided an update. Jennifer, Anna, and Regina all provided updates. Jennifer will send more information to Regina this week to complete section.

The DRAFT document was shared for discussion and is attached to the meeting minutes.

Chairperson Crider asked for an update from the Provider Messaging Workgroup:

Update was provided by Stephanie Barisch, who indicated that the four phases of the communication strategy has been completed. The Provider Messaging Workgroup is reviewing the work product that the Family Communications Workgroup developed. Now need to focus on getting information out to the public, posted on HFS' website and communicated to providers.

V. Additional Business: Old & New

A. Old Business

Subcommittee discussed the training curriculum for paraprofessionals but did not have much progress to report.

B. Items for future discussion

- None

C. Announcements

- Ethics training required for all Subcommittee members.

IV. Public Comment

There were no public comments.

V. Adjournment

Meeting was adjourned at 4:19pm.