Illinois Department of Healthcare and Family Services N.B. Stakeholder Subcommittee of the Medicaid Advisory Committee January 23, 2023, 3:00 pm – 4:30 pm

Due to COVID-19 concerns, the N.B. Stakeholder Subcommittee was held via WebEx.

Members Present

Amanda Walsh	IL Children's Mental Health Partnership
Angie Hampton	Egyptian Public and Mental Health Department
Anna Harvey	University of Illinois Urbana Champaign – School of Social Work
Ashley Deckert	Illinois Collaboration on Youth
Bernadette May	Family Service Association of Greater Elgin
Dee Ann Ryan	Family Advocate
Emily Miller	Illinois Association of Rehabilitation Facilities
Jason Keeler	Allendale Association
Jennifer McGowan-Tomke	NAMI Chicago
Jennifer Roland	University of Illinois Urbana Champaign – School of Social Work
Dr. Michael Naylor	University of Illinois at Chicago
Michelle Churchy-Mims	Community Behavioral Healthcare Association

Members Absent

Andrea Danes	Accelerant Health
Brandy Moore	Centerstone
Christine Achre	Primo Center for Women and Children
Josh Evans	Illinois Association of Rehabilitation Facilities
Jud DeLoss	Illinois Association for Behavioral Health
Michaela Granger	Youth and Family Peer Support Alliance
Regina Crider	Youth and Family Peer Support Alliance
Stephanie Barisch	Center for Youth and Family Solutions

I. Welcome and Call to Order / Introductions

The meeting was opened, and roll call was taken. A quorum was established. Chairperson Crider was not available for the meeting, so Kristine Herman was Acting Chairperson.

II. Approval of Meeting Minutes

Minutes for the November and December meetings were approved.

III. Healthcare & Family Services Implementation Update

Kristine provided an update on the implementation of the Pathways to Success program, and Kristine provided the following update:

- There are five active CCSOs Family Service Association of Greater Elgin, Sinnissippi, Lutheran Social Services of Illinois, Pillars and Transitions of Western IL serving a total of 66 youth.
- There are potentially five additional CCSOs starting in February, pending the successful completion of their on-site reviews that will be completed this week.

- The list of prioritized youth will be finalized this week and will be shared with the existing and new CCSOs once they have completed the on-sites. The number of youth will be matched to CCSOs staffing capacity with half caseloads for High Fidelity Wraparound and 1/3 caseloads for Intensive Care Coordination.
- Both HFS and our Court Expert are pleased with the pace of the CCSO roll out at this time and are approaching this as slow and steady wins the race. The measured pace is also giving us time to make sure that we have all of the details worked out before the full population of youth is enrolled.
- In addition, the weekly CCSO Office Hours continue and offer a good forum for getting feedback from the CCSOs about what is going well and what areas need attention during the roll out. Based on feedback from the Office Hours, HFS is going to provide additional billing guidance, will be sending out additional forms and has added our MCO partners to the meeting to offer another avenue for collaboration between HFS, CCSOs and MCOs.
- We have had very good representation from our selected CCSOs, but if any CCSO is not participating, please join the Office Hours. If a CCSO needs the invite, please send a note to HFS.Pathways@illinois.gov. The Office Hours are dedicated to CCSOs, so if other members of the public would like to attend, that is acceptable. However, we prioritize discussion with the CCSOs and MCOs. If other interested individuals have questions, they can email those questions to HFS.Pathways@illinois.gov.
- The ARPA grant agreements have been signed by HFS' Director and should be returned to CCSOs for final signature this week through the EY portal. Once the agreements have been signed and returned, the dollars should be released within a week.
- The Behavioral Health Decision Support Model is going through the final process for public posting, so we wanted to make sure that you all had a heads up on that. It will be posted on the For Families page of the Pathways to Success webpage at pathways.illinois.gov this week. Most people will want to spend some time going through the document as the combination of the treatment needs and the complexities represented by the IM+CANS scores is intricate. However, the model has been vetted by the CANS developers, our Expert and Class Counsel and a clinical workgroup, so we are confident that the criteria is accurate and will operationally identify NB Class members accurately. HFS will also be reviewing the criteria and the youth identified as we continue implementing Pathways and will make adjustments as needed.
- Matt Stinson provided an update on training: Small uptick in care coordination core and supervisors trainings. Nine core trainings with 75 individuals completed; five supervisory trainings with 23 individuals completed; 15 individuals have completed Therapeutic mentoring; nine individuals have completed Family peer support; nine individuals have completed Intensive Home-Based but no individuals have completed Intensive home based for team leads.
- HFS completed another round of webinars on other Pathways services in the last couple months but need for interest in these services to pick up. So, we will be redoubling efforts on the communication and messaging front. Both the family and provider workgroups have given us excellent material to work with and now that we have some of the initial implementation steps behind us, we have a little more bandwidth to put toward a full court communication press on the additional services.
- The fee-schedule is going through internal review processes and will be posted in the next few weeks.

Q: Are rates under review for increases?

A: CCS rates and other rates for pathways services including Home based, therapeutic mentoring, respite will be included in that fee schedule and posted at the current rate levels.

Comment: The rates as posted are lower than the updates that happened in July. Also, the Therapeutic Mentoring (TM) and Family Peer Support (FPS) rates are set at RSA level. But currently, TM services are being provided by Masters' level staff.

John Obrien asked if that was the current practice.

Comment: Subcommittee members explained that Community Support Teams are providing TM and utilizing Masters' level staff to complete the Therapeutic Mentoring. They further explained that Masters' level staff were completing TM services because they have that level of staff available to do TM services.

John Obrien asked if the subcommittee members were suggesting that TM was being provided by Masters' or bachelors' level individuals because organizations have yet to recruit for RSAs?

Comment: The subcommittee indicated that there are a lot of community agencies doing a version of TM. They want to make sure we are leveraging what could be a preexisting resource pool to help with those services. The funding being capped at RSA could be a financial challenge.

John: So, there is a service out there that looks like TM but our TM is not paying as high?

Comment: If providers can bill for community supports that pays higher, will it be worth it to do TM when it is less?

Comment: The process for engaging customers in this program is taking longer than expected.

Kristine indicated that we would address this issue in-depth during CCSO Office Hours.

IV. Subcommittee Feedback on Provider and Family Engagement Strategies

The Family Workgroup has provided minutes from their meeting. Kristine will review with Chairperson Crider.

The workgroup had reviewed the Family Workgroup information and was waiting for HFS to post the information.

Dee Ann indicated that she is waiting for information on the larger workgroup.

V. Additional Business: Old & New

A. Old Business

None

B. Items for future discussion

Family Peer Support – developing provider network

C. Announcements

Meeting schedule for CY 2023 has been posted

IV. Public Comment

There were no public comments.

V. Adjournment

Meeting was adjourned at 4:05pm