



**HFS**

Illinois Department of  
Healthcare and Family Services

JB Pritzker, Governor

Theresa A. Eagleson, Director

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March 20, 2023

Sherry Husa, Interim IL Plan President  
Meridian Health Plan  
333 South Wabash, Suite 2900  
Chicago, Illinois 60604

**RE: MCO Outreach Communication Plans Ad Hoc Report Sanction**

Dear Ms. Husa:

This letter serves as written notification to Meridian Health Plan (“Meridian”) of sanction pursuant to Section 7.16.3, Failure to submit ad hoc reports, of the Contract for Furnishing Health Services by a Managed Care Organization (“Contract”) between the Department of Healthcare and Family Services (“Department”) and Meridian.

Meridian failed to respond timely to the Department’s ad hoc report request issued by the [HFS.AMRequests@illinois.gov](mailto:HFS.AMRequests@illinois.gov) in-box, on Friday, February 17, 2023, at 12:44 PM., under the email title of “MCO ACCOUNT MANAGER: Updated MCO Outreach/Communication Plans for the End of Continuous Coverage Period - Due COB Friday 2/24/2023”. In addition, Meridian did not request an extension to the response due date. As such, the Department is sanctioning Meridian \$5,000. Meridian is to issue a check payable to the Department of Healthcare and Family Services for \$5,000, and shall submit that check to the contact and address listed below no later than Friday, April 21, 2023. In the memo section of the check, please indicate “Meridian Outreach Communication Plans Ad Hoc Sanction”.

Department of Healthcare and Family Services  
Bureau of Fiscal Operations, Attn: Donavon Patton  
2200 Churchill Road, Building A2  
Springfield, IL 62702

If you have any questions regarding this information, please contact your HFS Account Manager, Keshonna Lones at [Keshonna.Lones@illinois.gov](mailto:Keshonna.Lones@illinois.gov).

Sincerely,

Robert Mendonsa, Deputy Administrator  
Division of Medical Programs

cc: Daniel Rich, Ryan Litteken, Bob Miromonti, Amy Roberts, Dennise Parker, April OShea, Donavon Patton, Joseph Merwin, Laura Ray, Keshonna Lones, and Brenda Vilayhong