

**Bureau of Managed Care
Managed Care Organizations
Policy / Procedures**

General Contract Monitoring:

HealthChoice Illinois and YouthCare Managed Care Performance (MPR) System Reporting

The Department uses Managed Care Organization (MCO) self-reported data entered into the MPR system to monitor certain MCO performance-related metrics. The MPR reporting system and required metrics allow the Department to hold the MCOs accountable for their care coordination and performance outcomes and enable the Department to conduct oversight and management of the MCOs' performance, including both clinical and operational metrics measuring quality, value, and outcomes.

The Department has provided each MCO with the MPR Handbook which serves as a guidance document for the submission of data for each metric, into the MPR system. On a monthly and quarterly basis, the MCOs will enter their performance metric data directly into the MPR, based on the MPR Handbook guidance and procedures provided. Therefore, in accordance with Attachment XIII of the Contracts for Furnishing Health Services in a Managed Care Organization (MCO), and Section 5.28.1.3, each MCO shall apply the report guidance and data submission requirements outlined in the MPR Handbook when submitting required or ad hoc MPR reports to the Department. MPR data elements will also be addressed by each MCO as specified by the Department within each Quarterly Business Review Executive Summary Report Template and each Quarterly MCO Performance Metric Dashboard Summary Report.

Policy History
General Contract Monitoring
Managed Care Performance (MPR) System Reporting

Date:
December 2022

Action:
Contract Clarification

Policy Originator
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Policy Approval Date:
February 2023

BMC Approval:
Laura Ray