

ILLINOIS DEPARTMENT ON AGING (IDoA)
DIVISION OF HOME AND COMMUNITY SERVICES

Title: Care Coordination Units (CCUs) contracting with Managed Care Organizations (MCOs) to provide Case Management Services	CREATED: June 10, 2015 By: J. Jimenez	
	ELECTRONIC FILE NAME: CCUs contracting with MCOs 8.01.15	
	EFFECTIVE DATE: August 1, 2015	
OPERATIONS POLICY: IDoA will implement policy regarding CCUs contracting with MCOs to provide case management services.	Last Revisions: N/A	By: N/A
	Approved By: J. Jimenez	Date: June 10, 2015
Search Word(s): contracting Case Management Managed Care Organizations (MCOs) CCUs	Pertains to: <input checked="" type="checkbox"/> CCU For Informational Purposes Only: <input type="checkbox"/> In-Home Service <input type="checkbox"/> Adult Day Service <input type="checkbox"/> Emergency Home Response Service <input checked="" type="checkbox"/> Other: MCOs	
REQUIREMENT: Each Care Coordination Unit will follow IDoA's policy and procedure for contracting with Managed Care Organizations (MCOs) for case management services.	RULE REFERENCE: OTHER REFERENCE(S):	
	Rescinds Previous IDoA Policy:	
	<input checked="" type="checkbox"/> N/A	<input type="checkbox"/> Yes
	Title:	Date:

PURPOSE:

The purpose of this policy is to notify Care Coordination Units (CCUs) and Managed Care Organizations (MCOs) of policy changes related to the provision of case management services through contractual means with the MCOs.

POLICY:

CCUs cannot enter into contracts with MCOs to provide case management services to MCO members in geographic service areas where they have CCU contracts to complete eligibility assessments with the Illinois Department on Aging. For purposes of this policy, case management services that are prohibited to be contracted with the MCOs include development of care plans, authorization or arrangement of services, direct referrals or any activity that directly impacts the

plan of care. This policy does not preclude CCUs from entering into contracts with MCOs to provide assistance with locating participants or basic monitoring of participant's health within their own geographical service area. This policy also does not preclude CCUs from entering into contracts with the MCOs to provide all aspects of case management services in other geographical service areas or for members under the age of 60 within their own geographical service area.