HFS

**Illinois Department of
Healthcare and Family Services**

JB Pritzker, Governor   201 South Grand Avenue East, Springfield, Illinois 62763
Theresa A. Eagleson, Director   **Telephone:** +1 217-782-1200, **TTY:** +1 800-526-5812

January 18, 2023

Mr. Ross Westreich, CEO
Humana Health MMAI

RE: Humana MMAI December 820s Ad Hoc Sanction

Dear Mr. Westreich:

This letter serves as written notification to Humana Health MMAI of sanction pursuant to Section 5.3.14.1.11 of the Medicare-Medicaid Alignment Initiative (MMAI) Contract and in direct violation of Section 2.16.2.7 which states, "Submit at the request of CMS or the Department additional ad hoc or periodic reports or analyses of data related to the Contract."

Humana Health MMAI failed to respond timely to the Department's ad hoc report request issued by the HFS.AMRequests@illinois.gov in-box, on Wednesday, January 4, 2023, at 9:11 A.M., under the email title of "MCO ACCOUNT MANAGER: Issue with 820s - Response due 01.11.23". Humana Health MMAI provided the Department with its response via email on Friday, January 13, 2023. As such, Humana MMAI did not respond to this ad-hoc request on or before Wednesday, January 11, 2023, and the Department is sanctioning Humana Health MMAI $5,000. Humana Health MMAI is to issue a check payable to the Department of Healthcare and Family Services for $5,000 and shall submit that check to the contact and address listed below no later than Friday, February 17, 2023. In the memo section of the check, please indicate "Humana MMAI December 820s Ad Hoc Sanction ".

> Department of Healthcare and Family Services
> Bureau of Fiscal Operations, Attn: Donavon Patton
> 2200 Churchill Road, Building A2
> Springfield, IL 62702

If you have any questions regarding this notification, please contact your HFS Account Manager, Keshonna Lones at Keshonna.Lones@illinois.gov.

Sincerely,

Robert Mendonsa, Deputy Administrator
Division of Medical Programs

CC: Kevin Sebaski, Danial Taetzsch, Laura Ray, Sam Trigillo, Brenda Vilayhong, Keshonna Lones, Joe Merwin, Amy Roberts, Dennise Parker, April OShea and Donavon Patton