



HFS

Illinois Department of
Healthcare and Family Services

JB Pritzker, Governor

Theresa A. Eagleson, Director

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February 1, 2023

Aaron Galeener
CountyCare Health Plan

RE: P4P Ad Hoc Report Sanction

Dear Mr. Galeener:

This letter serves as written notification to CountyCare Health Plan ("CountyCare") of sanction pursuant to Section 7.16.3, Failure to submit Ad Hoc Reports, of the Contract for Furnishing Health Services by a Managed Care Organization ("Contract") between the Department of Healthcare and Family Services ("Department") and CountyCare.

CountyCare failed to respond timely to the Department's ad hoc report request issued by the HFS.AMRequests@illinois.gov in-box, on Wednesday, January 11, 2023, at 1:57 P.M., under the email title of "ACCOUNT MANAGER: CountyCare P4P Results #secure#". CountyCare did not respond to this Ad-Hoc request on or before Tuesday, January 17, 2023. Therefore, the Department is sanctioning CountyCare \$5,000. CountyCare is to issue a check payable to the Department of Healthcare and Family Services for \$5,000 and shall submit that check to the contact and address listed below no later than Friday, March 3, 2023. In the memo section of the check, please indicate "CountyCare P4P Ad Hoc Report Sanction".

Department of Healthcare and Family Services
Bureau of Fiscal Operations, Attn: Donavon Patton
2200 Churchill Road, Building A2
Springfield, IL 62702

If you have any questions regarding this information, please contact your HFS Account Manager, Keshonna Lones at Keshonna.Lones@illinois.gov.

Sincerely,

Robert Mendonsa, Deputy Administrator
Division of Medical Programs

cc: Karolina Duszczak, Becca Barrera, Amy Roberts, Dennise Parker, April OShea, Devang Ghadia, Donavon Patton, Laura Ray, Keshonna Lones, Brenda Vilayhong, Kimberley Cox, Joe Merwin, and Sam Trigillo