| State of Illinois, Department of Healthcare and Family Services Blue Cross/Blue Shield of Illinois Final Medicaid MLR Report 2019 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 1. Medical Loss Ratio Numerator | Regulatory Definitions (42 CFR) | EUM Submission | Adjustments | Value |
| 1.1 Incurred Claims | § 438.8(e)(2) | \$ 2,030,315,610 | \$ 0 | \$ 2,030,315,610 |
| 1.2 Activities that improve health care quality | § 438.8(e)(3) | 71,361,444 | - | 71,361,444 |
| 1.3 Fraud reduction expenses | § 438.8(e)(2)(iii)(B) | - | - | - |
| 1.4 MLR numerator | § 438.8(e)(1) | \$ 2,101,677,053 | \$ 0 | \$ 2,101,677,053 |
| 1.5 Non-Claims costs (not included in numerator) | § 438.8(e)(2)(v)(A) | \$ 226,777,681 | \$ 0 | \$ 226,777,681 |
| 2. Medical Loss Ratio Denominator | Regulatory Definitions (42 CFR) | EUM Submission | Adjustments | Value |
| 2.1 Premium Revenue | § 438.8(f)(2) | \$ 2,261,437,754 | \$ 59,472,349 | \$ 2,320,910,103 |
| 2.2 Federal, State, and local taxes and licensing and regulatory fees | § 438.8(f)(3) | 179,361,518 | (9,057,785) | 170,303,733 |
| 2.3 MLR denominator | § 438.8(f)(1) | \$ 2,082,076,237 | \$ 68,530,134 | \$ 2,150,606,371 |
| 3. MLR Calculation | Regulatory Definitions (42 CFR) |  |  | Value |
| 3.1 Member Months | § 438.8(b) |  |  | 4,845,611 |
| 3.2 Unadjusted MLR |  |  |  | 97.72\% |
| 3.3 Credibility adjustment | § 438.8(h) |  |  | 0.00\% |
| 3.4 Adjusted MLR | § 438.8(h) |  |  | 97.72\% |
| 4. Remittance |  |  |  | Value |
| 4.1 Does the contract include a remittance/payment requirement for | /above a specified MLR? |  |  | Yes |
| 4.2 If yes, what is the state minimum MLR requirement? |  |  |  | 85.00\% |
| 4.3 Calculated MLR for remittance purposes (please enter as a perce |  |  |  | 97.72\% |
| 4.4 Remittance dollar amount owed for MLR reporting period |  |  |  | \$ 0.00 |

Notes
1 - Rounded to two decimals, per MLR Guarantee Provision.
2 - CY 2019 results reflect MLRs reported based on claims paid through Q2 2021. Estimates for IBNR are included.
3 - Revenue Notes:
Revenue is based on capitation payments made to the MCOs as of August 31, 2021
Earned withhold is as reported by HFS on February 17, 2021. MCO reported amounts were removed.
HIF revenue and taxes are based on HIF calculations as of March 10, 2021 and any reported accrued HIF revenue or taxes were removed.

| Incurred Claims |  |  |  |  |  |  |  |  |
| :--- | :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Tab | Column(s) | BCBS |  |  |  |  |  |  |
|  | Direct Paid + Encounter Rejections + Non |  |  |  |  |  |  |  |
| Benefit Expense | Encounterable + Ineligible | $\$ 2,024,455,741$ |  |  |  |  |  |  |
|  | Subcapitated Proxy Paid + Encounter |  |  |  |  |  |  |  |
| Benefit Expense | Rejections | - |  |  |  |  |  |  |
| Other Claims | All Columns | $19,700,051$ |  |  |  |  |  |  |
|  | Non-Subcap Reserves + Subcap Reserves |  |  |  |  |  |  |  |
| Financials | + Pending Settlements | $6,562,382$ |  |  |  |  |  |  |
| Financials | Recov Gross Rx Rebates | $(14,333,050)$ |  |  |  |  |  |  |
| Financials | Recov Gross NonRx | $(4,771,633)$ |  |  |  |  |  |  |
| Financials | Recov Gross Rx | $(1,297,882)$ |  |  |  |  |  |  |
|  | Pharmacy Spread Admin + Pharmacy |  |  |  |  |  |  |  |
| Non Benefit Expense | Spread HCQI | - |  |  |  |  |  |  |
| Subcontractor | Residual Gain/Loss | - |  |  |  |  |  |  |
| Total Incurred Claims |  | $\mathbf{\$ 2 , 0 3 0 , 3 1 5 , 6 1 0}$ |  |  |  |  |  |  |


| Risk Adjusted Revenue Calculation |  |  |
| :---: | :---: | :---: |
| File/Tab | Description | BCBS |
| Revenue | Received_Net_Cap_Paymt | \$ 2,113,807,696 |
| Revenue | Received_Withhold_Earned | 23,859,388 |
| Revenue | Received_Govt_Prov_Risk_Pool | - |
| Revenue | Accrued_Net_Cap_Paymt | $(1,333,844)$ |
| Revenue | Accrued_Withhold_Earned | - |
| Revenue | Accrued MCO Taxes | - |
| Revenue | Received MCO Taxes | 64,991,202 |
| Revenue | Accrued_Govt_Prov_Risk_Pool | $(1,472,010)$ |
| CY2019 EP4 NSPS | Waived Copays | 1,132,443 |
| Revenue | Received_HIF | - |
| Revenue | Accrued_HIF | 60,452,880 |
| Total Revenue |  | \$ 2,261,437,754 |
| Adjustments: |  |  |
| Less Reported Revenue |  | \$ (2,112,473,852) |
| Less MCO Taxes |  | $(64,991,202)$ |
| Less Reported Withhold Earned |  | $(23,859,388)$ |
| Less Reported HIF |  | $(60,452,880)$ |
| Less Reported GPRP |  | 1,472,010 |
| Add Risk Adjusted Recalculated Revenue |  | 2,113,830,695 |
| Add Final GPRP transfer |  | $(1,472,010)$ |
| Add MCO Tax |  | 129,710,543 |
| Add Withhold Earned per HFS |  | 24,255,796 |
| Add HIF Revenue from HIF Amendment |  | 53,452,637 |
| Total Adjustment |  | \$ 59,472,349 |


| Reported Taxes |  |
| :--- | ---: |
| Description | BCBS |
| Taxes, Fees, and Assessments | $\$ 177,170$ |
| HIF | $49,473,805$ |
| MCO Tax | $\mathbf{1 2 9 , 7 1 0 , 5 4 3}$ |
| Total Reported Taxes | $\mathbf{\$ 1 7 9 , 3 6 1 , 5 1 8}$ |
| Adjustments: | $\$(49,473,805)$ |
| Less Reported HIF | $40,416,020$ |
| Add HIF from HIF Amendment | $\mathbf{\$ ( 9 , 0 5 7 , 7 8 5 )}$ |
| Total Adjustment |  |

## SECTION IV - SUMMARY

The following section summarizes the reconciliation between the [1-DataRequest] and [2-NAICStatement] tabs, along with the reconciliation items entered in the
[3_Reconciliation] tabs, are included for Total Revenue, Benefit Expenses, Non-Benefit Expenses, and Net Underwriting Gain. Please note that separate reconciliation calculations are provided for HealthChoice, MMAI-Medicaid, MMAI-Medicare, and in total. The Data Request and NAIC Annual Statement should reconcile within $0.2 \%$ for each section (Revenue, Benefit Expenses, Non-Benefit Expenses and Net Underwriting Gain).

| Revenue | HealthChoice | MMAI-Medicaid | MMAI-Medicare | Other | Total Revenue |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Data Request Revenue | \$ 2,120,124,882 | \$ 155,482,748 | \$ 388,527,743 | \$ 0 | \$ 2,664,135,374 |
| NAIC Revenue | \$ 2,744,930,299 | \$ 160,775,031 | \$ 343,825,954 | \$ 2,628,935,195 | \$ 3,249,531,284 |
| Revenue Reconciliation Items | \$ (624,810,539) | \$ (5,292,283) | \$ 44,701,789 | \$ (2,628,935, 195) | \$ $(585,401,033)$ |
| Reconciled Revenue Variance | \$ 5,122 | \$ (0) | \$ 0 | \$ 0 | \$ 5,122 |
| Reconciled Revenue Percent Variance | 0.0\% | (0.0\%) | 0.0\% | N/A | 0.0\% |


| Benefit Expense | HealthChoice | MMAI-Medicaid | MMAI-Medicare | Other | Total Benefit Expense |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Data Request Benefit Expense | \$ 2,044,504,722 | \$ 190,415,773 | \$ 322,226,386 | \$ 0 | \$ 2,557,146,880 |
| NAIC Benefit Expense | \$ 2,549,858,088 | \$ 184,787,451 | \$ 280,052,636 | \$ 2,351,890,771 | \$ 3,014,698,175 |
| Benefit Expense Reconciliation Items | \$ (505, 195,708) | \$ 5,633,155 | \$ 42,168,917 | \$ (2,351,890,771) | \$ (457, 393,636 ) |
| Reconciled Benefit Expense Variance | \$ (157,658) | \$ (4,833) | \$ 4,833 | \$ 0 | \$ $(157,659)$ |
| Reconciled Benefit Expense Percent Variance | (0.0\%) | (0.0\%) | 0.0\% | N/A | (0.0\%) |


| Non-Benefit Expense | HealthChoice | MMAI-Medicaid | MMAI-Medicare | Other | Total Non-Benefit Expense |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Data Request Non-Benefit Expense | \$ 429,621,675 | \$ 15,859,676 | \$ 30,819,578 | \$ 0 | \$ 476,300,929 |
| NAIC Non-Benefit Expense | \$ 449,886,055 | \$ 17,534,685 | \$ 31,975,014 | \$ 320,153,070 | \$ 499,395,755 |
| Non-Benefit Expense Reconciliation Items | \$ $(20,264,380)$ | \$ $(1,675,010)$ | \$ (1,155,436) | \$ (320, 153,070) | \$ (23,094,826) |
| Reconciled Non-Benefit Expense Variance Reconciled Non-Benefit Expense Percent Variance | $\begin{array}{r} \$(0) \\ (0.0 \%) \end{array}$ | $\begin{gathered} \$ 0 \\ 0.0 \% \end{gathered}$ | $\begin{array}{r} \$ 0 \\ 0.0 \% \end{array}$ | \$ 0 | $\begin{gathered} \$ 0 \\ 0.0 \% \end{gathered}$ |


| Net Underwriting Gain | HealthChoice | MMAI-Medicaid | MMAI-Medicare | Other | Total Net Underwriting Gain |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Data Request Net Underwriting Gain | \$ (354,001,514) | \$ (50,792,700) | \$ 35,481,779 | \$ 0 | \$ (369,312,435) |
| Reconciled NAIC Net Underwriting Gain | \$ (354, 164,294) | \$ $(50,797,534)$ | \$ 35,486,612 | \$ 0 | \$ (369,475,216) |
| Reconciled Net Underwriting Gain Variance | \$ 162,780 | \$ 4,833 | \$ (4,832) | \$ 0 | \$ 162,781 |
| Net Underwriting Gain Percent |  |  |  |  |  |
| Data Request Net Underwriting Gain \% | (16.7\%) | (32.7\%) | 9.1\% | N/A | (13.9\%) |
| Reconciled NAIC Net Underwriting Gain \% | (16.7\%) | (32.7\%) | 9.1\% | N/A | (13.9\%) |
| Net Underwriting Gain Variance \% | 0.0\% | 0.0\% | (0.0\%) | N/A | 0.0\% |


| State of Illinois, Department of Healthcare and Family Services <br> CY 2019 Final Medical Loss Ratio Calculation <br> Description of Allocation Methodologies |  |
| :--- | :--- |
| ALLOCATED EXPENDITURE | BCBS |
| IBNR | Initial estimates were developed at the population level. Amounts were allocated <br> based on paid claims and service category level completion factors. |
| Non Claims Costs | HCSC uses a tiered hierarchy allocation approach in accordance with the scope of the <br> services provided by a department. The hierarchy approach captures the full cost <br> associated with a line of business. To begin with, the department at the Direct level <br> (lowest tier) allocate first via statistics such as membership, claim counts and <br> contracts. Next the divisional support level Departments via roll up dollars and <br> headcount. Finally the overhead level department (highest tiers) via roll up dollars. |
| Corporate Expenses to Local <br> Plan | No expenses were reported under the local health plan. <br> Revenue |
| HIF, earned withhold, and the government risk pool were allocated as a percentage of <br> revenue. The MCO Tax was allocated as a percentage of member months. |  |

