201 South Grand Avenue East   **Telephone:** (217) 782-1200
Springfield, Illinois 62763-000   **TTY:** (800) 526-5812

<u>Public Meeting Notice & Agenda</u>
MCO Oversight Commission Meeting
Illinois Department of Healthcare & Family Services (HFS)
Thursday, December 12, 2024, | 1:00 P.M. to 2:00 P.M.

Meeting Locations (Members Are Required to Attend in Person)	
Chicago	**Springfield**
HFS 401 S. Clinton 7th floor Chicago, IL 60607	**HFS. Bloom. 3-22. Video** 201 S. Grand Ave East 3rd Floor Springfield, IL 62704

- **Please register to attend this meeting in-person or virtually at the following link:**

- https://illinois.webex.com/weblink/register/r32c5dc70a2ce35f82e1f3f0daa91a79b

- During this brief registration your (name and email) and method of attendance will be required.

  - o Once registered, WebEx will provide you access to the meeting link.

- **If attending virtually,** please join the WebEx Meeting a few minutes before the meeting starts.
  - o **To join by phone:** +1-312-535-8110 (Chicago) Toll, +1-415-655-0002 US Toll
  - o **Meeting Number & Access Code:** 2632 701 0531| **Password:** MCOC121224

Primary Agenda

I.   **Call to Order**

II. **Welcome by MCO Oversight Commission Co-Chairs**

     1. General Meeting Operations and Communications

III. **Roll Call of MCO Oversight Commission Members**

IV. **Introduction of HFS Staff**

V.   **Review of Meeting Minutes**

VI. **Review of Bylaws**

VII. **Healthcare & Family Services Executive Presentations**

1. (Point 12): Review capacity for culturally competent services, including translation services among providers.
    A. Next Steps: Action Items
2. (Point 5): Review managed care performance in meeting diversity in contracting goals, including BEP.
    A. Next Steps: Action Items

3. (Point 8): Review value-based and other alternative payment methodologies to make recommendations to enhance program efficiency and improve health outcomes.
    A. Next Steps: Action Items

VIII. Discussion

1. Discuss what future points oversight areas should be explored.

IX. Public Comments

X. Additional Business: Old & New

1. Items for future discussion
2. Announcements
    a. Review of Meeting Dates

XI. Adjournment

HFS is committed to ensuring that this MCOOC session meets the disability access needs of all participants. Please contact Melishia.Bansa@illinois.gov with any disability access requests as early as possible. Please use the following subject line in your email: ***Request for MCOOC Disability Support for MCOOC Meeting: Thursday, December 12, 2024.***

WebEx Tips

- Closed Captioning will be available during the meeting.
- We strongly suggest using the WebEx link to attend the meeting so that you will have full functionality and capabilities during the meeting.
- You may use your computer's audio or the phone option for sound; in our experience the "Call me" option has the best sound quality.
- If you are calling-in and not using the WebEx link, please email Melishia.Bansa@illinois.gov **before 8:30 a.m. on** *Thursday, December 12, 2024.* Please use the following subject line in your email: ***Request for MCOOC Attendee Support for MCOOC Meeting: Thursday, December 12, 2024.*** You will then receive any last-minute meeting materials if applicable.
- Individuals participating through WebEx may use the "chat" function to communicate with the meeting host and/or co-host.

To Provide Public Comments, You Must Register in Advance As follows:

- To speak during the meeting, interested parties must email Melishia.Bansa@illinois.gov And register **by no later than 5:00 p.m. on Monday, December 9, 2024.**

- Please title your email correspondence with the following statement in the subject line: ***Request to Provide MCOOC Public Comment during MCOOC Meeting:***

    Internet: http://www.hfs.illinois.gov/

__Thursday, December 12, 2024,__

- All public speakers must provide their name, title, organization name, email address and contact number when signing up to speak.
- **Speaker Requirements During the Meeting**: The Department will try to accommodate as many requests as possible, however there is limited availability for public comments. Comments must be short in length. At the Department's discretion and based upon the public comment time allotted, each speaker will be given <u>less than 3 minutes</u> to provide comments during the meeting.
- Speakers on the same subject are encouraged to collaborate and have a single spokesperson, if possible.
- Once your request has been reviewed, you will receive a confirmation email from Melishia Bansa.
- Registrants will be provided with details of how to join the meeting to provide comments by **no later than** **5:00 p.m. on Wednesday, December 11, 2024.**

Regarding the Submission of Written Comments:
- Additionally, interested parties may also provide written comments to the Department in lieu of speaking during the meeting.
- Comments will be read into to record by the Chair, Co-Chair or HFS administrative personnel.
- **Comment Requirements:** Comments must be short in length and **must not** exceed 3 minutes when read during the meeting.
- Please email request to provide written comments to Melishia.Bansa@illinois.gov by **5:00 p.m. on Monday, December 9, 2024.**
- Please title your email correspondence with the following statement in the subject line: *__Request to Provide MCOOC Written Comment on Thursday, December 12, 2024.__*

Postponing the WebEx Meeting:
- If in the event of any technical errors with the Virtual WebEx platform that could impede upon the virtual operations of the meeting experience, the meeting will be postponed until further notice.
- Registered Attendees will receive an email notification informing them the meeting has been postponed until further notice.
- Registered Attendees will receive an email notification regarding the new date of the rescheduled meeting.

This notice is available at: [Boards and Commissions | HFS (illinois.gov)](https://illinois.gov)