

Illinois Department of Healthcare and Family Services
Dental Policy Review Committee October 28, 2015

Dental Policy Review Committee Members Present

Jorelle R. Alexander, Cook County Health & Hospitals System

Mary Pat Burgess, Chicago Department of Public Health

Dionne Haney, Illinois State Dental Society

Mary Hayes, Pediatric Dental Health Associates, Ltd

Richard Perry, Private Practice

Indru C. Punwani, University of Illinois at Chicago, College of Dentistry

W.H. Milligan, Debra Schwenk was here for him, Southern Illinois University, College of Dentistry

James Wahl, Champaign-Urbana Public Health District

Dental Policy Review Committee Members Absent

Ronald Mizer, Private Practice

Jim Thommes, Dental Director DentaQuest of Illinois

HFS Staff Present

Christina McCutchan, Don Beers, Shelly DeFrates, Mark Huston, Mike Casey, Robert Mendosa

DentaQuest Staff Present

Aaron Washburn, Krista Smothers, Jennifer Straub, Sarah Jensen, Amber Kwiecien, LaDessa Cobb, Michelle O'Nail

Interested Parties

Geri Clark, DSCC

Conny Moody, IDPH

Pam Cuffle, Illinois State Dental Society

Judy O'Shea, IFLOSS

Karen Moredock, DCFS

Kelly Pulliam, Liberty Dental

Julie Janssen, IFLOSS

Judy Bowlby, Liberty Dental

Dr. David Trost, Miles of Smiles, Ltd.

Rob Paral, RPA

Timika Nunley-Thomas, Liberty Dental

Amanda Batzold, Avesis Dental

Henry Lotsof, Avesis Dental

Judy King

Meeting Minutes

- I. **Call to Order:** The meeting was called to order October 28, 2015 at 1:00 p.m. by Acting Bureau Chief of Professional and Ancillary Services Mark Huston. A quorum was established.
- II. **Introductions:** Dental Policy Review members and HFS staff were introduced in Chicago and Springfield.

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III. **New Business:**

- a. DentaQuest Update:** Sarah Jensen, Illinois Executive Director DentaQuest of Illinois, discussed an overview on Provider Enrollment numbers 2014 compared to 2015. The only place where there was a loss of provider was out of state; the number of providers either stayed the same or grew from the 2014 numbers. DentaQuest did see Providers term due to not renewing their professional license on time. DentaQuest has received training on the new IMPACT system to be able to help Providers revalidate or help new providers enroll in the system. DentaQuest is available to answer Providers questions and assist with enrollment issues.
- Sarah Jensen asked if a reminder notice will be sent out to Providers about the end date for revalidation. Sarah Jensen informed the group that Krista Smothers will be having a Provider survey coming once it has been approved by HFS.
- Sarah Jensen announced that her last day with DentaQuest will be November 19, 2015.
- b. MCO Updates:** The three dental administrators that subcontract with the MCO plans were present at the meeting. Each gave the following update:
- i. Avesis:** Having IMPACT registration challenges.
 - ii. Liberty Dental:** Sent out notification to Providers about Medicare Opt-in. Liberty reported that they are not using the HFS registration process and that they have developed their own process for providers to use for the All Kids School-Based Dental Program. Having IMPACT registration challenges
 - iii. DentaQuest:** Nothing to report.

Dionne Haney asked if Illinois State Dental Society can get Provider enrollment numbers from Managed Care Dental Administrators directly.

Answer: Liberty said they would provide information once it is requested. Avesis and DentaQuest would have to check with each of their MCO plans to find out if it is okay to give out that information.

- c. Budget Update:** Mike Casey, Director of the Division of Finance for HFS, presented on the current status of the budget. We have no budget. We have no appropriation, we have spending authority. HFS is processing all medical/dental payments by court order process as soon as they are approved and are paid within 30 days.

Dionne Haney asked if there is a rate reduction will it be retroactive. Mike Casey answered at this time I can't answer this it will depend on what is worked out in the budget.

Judy Bowlby at Liberty asked if adult dental was eliminated from the budget would services already provided not be paid. Mike Casey answered any service rendered will be paid under current law.

- d. ACE/CCE Transition Update:** Robert Mendosa, Deputy Administrator of Care Coordination and Rates reported on when the elimination of the ACE/CCE was going to happen. There are currently a total of

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450,000 clients in 17 ACE/CCE. By December 31, 2015, 225,000 clients will move from ACE/CCE into the Next Level MCO/MCE if they pass their readiness review which they are currently going through.

There will be 3 ACE that remain after December 31, 2015:

1. Advocate
2. Smart Plan Choice
3. Community Care Partners

- e. Dental Policy Committee Member:** Christina McCutchan, Dental Program Manager for HFS asked the members for recommendations for replacements for expired members.
- f. DORM Updates:** Shelly DeFrates, Dental Program staff for HFS informed the committee that the July 2015 DORM has been published to the HFS website on the Provider Handbooks and it includes the new July 2015 Fee Schedule that is located on pages 103 – 107.

The following changes were made to Exhibit A Benefits Covered for Children under the Age of 21:

- i. D0120 -Services performed in the office: One per 6 months per patient. Services performed in the school: One per calendar year, not less than 270 days from the last exam (D0120) performed in a school setting. Page 112 of the DORM.
- ii. D1120- Services performed in the office or school setting: One per 6 months per patient, regardless of place of service. Page 114 of the DORM.
- iii. D1206/D1208- Services performed in the office or school setting: One per 6 months per patient, regardless of place of service for ages 3-20. Page 115 of the DORM.

HFS is working with DentaQuest on getting the following two items added to the July 2015 DORM:

- i. Clear copy of Attachment G the Orthodontic Criteria Index Form – Comprehensive D8080.
- ii. The FAQ's that are mailed out to the registered All Kids School-Based Dental Provider that are enrolled in the All Kids School-Based Dental Program, this will be added as Attachment S All Kids School-Based Dental Program Provider Registration.

Dionne Haney was happy that the exam was kept for follow up, but recommended “one prophy per office and one per school per six month period” as administered prior to August 1, 2015. As it reads currently, timing of the code is not specific.

Christina asked the members what they think the Rule should say. The committee recommended that HFS change the “rule” to reflect the way the school based dental programs were being administered prior to the benefit, frequency limitations (i.e. one exam per location every six months; one prophy per location every six months).

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- g. Orthodontic Services:** Dionne Haney, Illinois State Dental Society, recommend that requirement to submit tracings for orthodontic prior authorization approval be removed from the DORM.

Liberty Dental has eliminated the tracings for their MCO plans. Christina agrees to the elimination of the tracings from the DORM. Mary Pat Burgess moved the motion, which was duly seconded by Dr. Richard Perry and passed without objection by the committee.

Discussion about Attachment G, Orthodontic Criteria Index Form

Sarah Jensen from DentaQuest informed the group that Providers can complete the form but it isn't necessary for them to complete it and DentaQuest only stores the one that the consultants or benefit examiners evaluate.

Dionne made a recommendation and the committee unanimous voted to eliminate the requirement for the provider to submit a completed Attachment G (Orthodontic Criteria Index Form). Christina stated that HFS would take the recommendation under advisement.

- h. Oral Health Conference:** Julie Jansen, from IFLOSS provided an update on October 13, 2015 Pre-session conference which focused on Safety Net Providers. The morning session was on Infection Control and the after was on Managed Care updates. A request was made for one of these in the spring. The Oral Health Conference ran from October 14 -15 was held in Bloomington, Illinois provided a national update on dental issues, improve oral health decreasing barriers, and nutrition. IFLOSS is looking at having the next one in Bloomington again next fall.

- i. Impact-Provider Enrollment Update:** Susan Minder, from HFS Provider Participation Unit, gave update on IMPACT Provider enrollment. Provider enrollment for dentist began August 5, 2015. Because of the Affordable Care Act HFS was required to have all providers revalidate. The new IMPACT enrollment system will increase process time for new providers. In December we will be adding an enhancement that will allow LLC to be able to enroll as groups in the IMPACT system. The cutoff date for revalidation is December 31, 2015. Susan did mention that the cutoff date for revalidation might be extended to March 15, 2016. Reminder provider notices will be sent out. HFS will probably extend the date.

Question was asked about the percentage that have revaluated? HFS doesn't have a percentage but it isn't high.

Has a provider notice gone out about the LLC being able to enroll as a group? Not yet.

IV. Old Business

- a. May 6th Meeting Minutes:** Dr. James Wahl made a motion to discuss the minutes, which was duly second by Dr. Richard Perry. After reviewing the minutes it was decided that Judy O'Shea was going to look at her notes and get with HFS staff to add to the minutes. Motion to Table the meeting minutes of May 6th until the next meeting was made.

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- b. 2016 Meeting Dates:** Next meeting will be January 13, 2016 and Christina will send additional dates to the committee members.
- V. Adjournment:** Dr. Wahl made a motion to adjourn the meeting, which was duly seconded by Dionne Haney and passed without objection by the committee. The meeting adjourned at 2:15 p.m.