



401 South Clinton, 7th Floor
Chicago, Illinois 60607

Public Meeting Notice

Medicaid Managed Care Oversight Commission

Wednesday, October 8th, 2025 | 10:30 A.M. – 12:30 P.M.

This meeting will be held virtually using WebEx.

- **To join by link:** Please register in advance of the meeting and join the meeting a few minutes before it starts. Please use the following meeting link to register:
 - <https://illinois.webex.com/weblink/register/r5cf563ecc50d8f87d3e89c72fc37f2ad>
 - During this brief registration your name and email will be required.
 - Once registered, WebEx will provide you access to the meeting link.
- **To join by phone:** +1-312-535-8110 (Chicago) Toll, +1-415-655-0002 US Toll
- **Meeting Number & Access Code:** 2630 897 7948 **Password:** MCO10825

Agenda

- I. Call to Order**
- II. Welcome by Co-Chairs**
- III. Roll Call of Members**
- IV. Introduction to HFS Staff**
- V. Review of Meeting Minutes**
- VI. Healthcare and Family Service Executive Presentations**
 - a. (Point 6) Review data on the effectiveness of claims processing to medical providers**
- VII. Discussion**
 - a. Discuss what future points oversight areas should be explored**
- VIII. Public Comments**

IX. Additional Business Old and New

a. Items for future discussion

b. HFS Announcements

i. Review Meeting Dates

ii. Boards and Commissions Resources

X. Adjournment

-
- HFS is committed to ensuring that this Commission meets the disability access needs of all participants. Please contact HFS.Boards.and.Commissions@Illinois.gov and with any disability access requests as early as possible. Please use the following subject line in your email: **Request for Disability Support for MCO Oversight Commission Meeting: Wednesday, October 8th, 2025.**

WebEx Tips

- Closed Captioning will be available during the meeting.
- We strongly suggest using the WebEx link to attend the meeting so that you will have full functionality and capabilities during the meeting.
- You may use your computer's audio or the phone option for sound; in our experience the "Call me" option has the best sound quality.
- If you are calling-in and not using the WebEx link, and need assistance, please email HFS.Boards.and.Commissions@Illinois.gov **before 8:00 a.m. on Wednesday, October 8th, 2025.** Please use the following subject line in your email: **Request for Attendee Support for MCO Oversight Commission Meeting: Wednesday, October 8th, 2025.** You will then receive any last-minute meeting materials if applicable.
- Individuals participating through WebEx may use the "chat" function to communicate with the meeting host and/or co-host.

To Provide Public Comments, You Must Register in Advance as Follows:

- To speak during the meeting, interested parties must email HFS.Boards.and.Commissions@Illinois.gov and register **by no later than 4:00 p.m. on Monday, October 6th, 2025.**
- Please title your email correspondence with the following statement in the subject line: **Request to Provide Public Comment during MCO Oversight Commission Meeting: Wednesday, October 8th, 2025.**
- All public speakers must provide their name, title, organization name, email address and contact number when signing up to speak.

- **Speaker Requirements During the Meeting:** The Department will try to accommodate as many requests as possible, however there is limited availability for public comments.
- Comments must be short in length. At the Department's discretion and based upon the public comment time allotted, each speaker will be given less than 3 minutes to provide comments during the meeting.
- Speakers on the same subject are encouraged to collaborate and have a single spokesperson, if possible.
- Once your request has been reviewed, you will receive a confirmation email from Melishia Bansa.
- Registrants will be provided with details of how to join the meeting to provide comments by no later than **9:30 a.m. on Wednesday, October 8th, 2025.**

Regarding the Submission of Written Comments:

- Additionally, interested parties may also provide written comments to the Department in lieu of speaking during the meeting.
- Comments will be read into the record by the Chair or administrative personnel.
- **Comment Requirements:** Comments must be short in length and **must not** exceed 3 minutes when read during the meeting.
- Please email request to provide written comments to HFS.Boards.and.Commissions@Illinois.gov **by no later than 4:00 p.m. on Monday, October 6th, 2025.**
- Please title your email correspondence with the following statement in the subject line: **Request to Provide MCO Oversight Commission Written Comment on Wednesday, October 8th, 2025.**

Postponing the WebEx Meeting:

- If in the event of any technical errors with the Virtual WebEx platform that could impede upon the virtual operations of the meeting experience, the meeting will be postponed until further notice.
- Registered Attendees will receive an email notification informing them the meeting has been postponed until further notice.
- Registered Attendees will receive an email notification regarding the new date of the rescheduled meeting.

This notice is available at: [Boards and Commissions | HFS \(illinois.gov\)](#)