



HFS

Illinois Department of
Healthcare and Family Services

JB Pritzker, Governor

Lizzy Whitehorn, Director

201 South Grand Avenue East
Springfield, Illinois 62763-000

Telephone: (17) 782-1200

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Public Education Subcommittee Meeting Minutes

Date: Wednesday, August 21, 2024, from 10:00 a.m. to 12:00 p.m.

Location: The meeting was held virtually via WebEx

Audience: Public Education Subcommittee (Pub Ed)

Pub Ed Members Present:

Chair (*)

Brittany Ward, Lurie Children's Hospital

Edith Avila Olea, ICIRR

Michelle Herron, Designee for Nancy Aguirre, Community and Residential Services Authority

*Nadeen Israel, AIDS Foundation of Chicago

Sherie Arriazola Martinez

Sue Vega, Alivio Medical Center

Kathy Chan, Cook County Health

Pub Ed Members Absent:

Chantel Bowen, SIU School of Medicine

Connie Schiele, HSTP

State Staff Members Present:

Dr. Arvid Goyal

Kristin Hartsaw

Margaret Dunne

Melishia Bansa

Tracy Keen

Tracey Withrow

Jenna King

Sergio Obregón

Dana Kelly

Melissa Black

Crystal Snodgrass

Jacqueline Myers

Dani Kelly

Heather Eagleton

Helena Lefkow

Jean Davis

Kelsey Lock

Michelle Herron

Nicole Palusinski

Patrick Hostert

Tony Kolbeck



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Public Education Subcommittee Meeting Minutes

- I. Call to Order:** Melishia Bansa, Special Assistant to the Director of HFS, called the meeting to order on Wednesday, August 21st, 2024, at 10:00 a.m. The meeting was held on the WebEx Platform. Ms. Bansa addressed housekeeping and ground rules for the meeting.
- II. Roll Call of Subcommittee Members:** Melishia Bansa, Deputy Director of Community Outreach, facilitated the roll call of the subcommittee members. The quorum was confirmed.
- III. Introductions of HFS Staff Members:** Melishia Bansa introduced HFS staff members.
- IV. Review and Approval of April 24th, 2024, Meeting Minutes**
 - A. Motion:** Nadeen Israel, Madam Chair, moved approval of the meeting minutes. Subcommittee member Sue Vega gave the first motion. Subcommittee member Brittany Ward seconded the motion. No oppositions. No abstentions. **Motion carried.**
- V. MCO Customer and Stakeholder Engagement Listening Session:** Dana Kelly, Chief of Staff, provided a brief overview of the purpose of the Customer & Stakeholder Listening Session. Melissa Black, Associate Medicaid Administrator, elaborated on the session's role in the Request for Proposals (RFP) process for HealthChoice Illinois and reviewed the procurement rules applicable to the listening session. Melishia Bansa, Deputy Director of Community Outreach, outlined details about the upcoming in-person listening sessions and facilitated the listening session by opening the floor for public comments.
- VI. State Updates:** This complete presentation, including each section, can be referenced and reviewed on the HFS MAC website at the following link: [Presentation Decks | HFS \(illinois.gov\)](#)
 - A. Division of Medical Programs: Tony Kolbeck, Bureau Chief, Provider Enrollment, introduced this segment.**
 - I. Medicaid Providers Revalidation**



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1. Tony Kolbeck provided a briefing on the provider enrollment revalidation.

B. Eligibility Updates: Sergio Obregón, Bureau Chief, BMESP, introduced this segment:

I. Flexibilities Continuing beyond PHE Unwind

This section outlines the flexibilities that will continue beyond the PHE unwinding, as well as those that will not.

II. Redetermination Data

This section includes data regarding race, ethnicity, and language spoken. Details of the data can be found in the [Illinois Report Center at Report Center](#)

III. Program Enrollment

This section provides data on program enrollment, including overall enrollment numbers, the number of new applications, and redeterminations. It also includes current family planning enrollment figures.

C. HBIA/S: Tracy Keen, Division of Eligibility Administrator, introduce this segment:

Tracy Keen, Division of Eligibility Administrator, provided details about HFS extending the regular redetermination period for HBIA/S participants by one month.

D. Policy Updates: Sergio Obregón, Bureau Chief, BMESP, introduced this segment:

Sergio Obregón provided a brief historical review of new policies and policy modifications that occurred between April 2024 and August 2024.

VII. Public Comments: Melishia Bansa, Deputy Director of Community Outreach, introduced this segment

A. Public comments were provided by the following individuals:

- Michelle Inman, DuPage County Health Department
- Blanca Urbina, DuPage County Health Department
- Veronica Castillo, Start Early



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VIII. Additional Business: Old and New: Nadeen Israel, Madam Chair, introduced this segment:

A. Items for Future Discussion:

Subcommittee members did not suggest any items for discussion at future meetings.

B. HFS Announcements: Melishia Bansa, Deputy Director of Community Outreach, introduced this segment:

1. Pub Ed Resources:

Melishia Bansa, Deputy Director of Community Outreach, provided updates on Pub Ed subcommittee resources.

2. Updates to the 2024 Meeting Schedule:

Melishia Bansa provided an update regarding the 2024 Quarterly Meeting Schedule.

C. Announcement: Sergio Obregón, Bureau Chief, BMESP, introduced this segment:

Sergio Obregón provided a brief update on OKTA and Tracy Keen's retirement. Melishia Bansa, Deputy Director of Community Outreach, reminded the Subcommittee members to complete their ethics training.

IX. Concluding Directives and Wrap-Up:

X. Adjournment: The meeting was adjourned at noon.

A. Motion: Nadeen Israel, Madam Chair, moved a motion to adjourn the meeting. Subcommittee member Sherie Arriazola Martinez gave the first motion. Subcommittee member Kathy Chan, seconded. There was no opposition, and there were no abstentions. **The Motion was Carried.**