



HFS

Illinois Department of
Healthcare and Family Services

JB Pritzker, Governor

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Illinois Medicaid Comprehensive Assessment of Needs and Strengths (IM+CANS) Workgroup Meeting

Wednesday, August 13th, 2025, | 10:00 A.M. to 11:00 A.M.

Meeting held virtually using WebEx. Pre-registration is not required.

<https://illinois.webex.com/illinois/j.php?MTID=m71830a08a21ce5b7f59bd0c4e4935927>

Join by phone

+1-415-655-0002 US Toll

Global call-in numbers

Meeting number (access code): 2632 902 7088

Meeting password: Dhdii4a4pc3

AGENDA

- I. Roll Call
- II. Approve Meeting Minutes
 - i. March and May meeting minutes
- III. Updates:
 - a. IM+CANS/PATH
 - i. Virtual LC updates
 - ii. Classroom updates
 - iii. Coaching and Document review updates
 - b. IM+CANS
 - c. IM+CANS Addendums
 - i. DCFS
 - ii. SUD
 - d. IM+CANS Portal
 - i. IM+CANS Sharing Capabilities
 - e. IM-CAT
 - i. Updated form Effective May 1, 2025
 - ii. Summary of Changes

- iii. Reference Guide
- iv. CRS Portal Batch-Uploads

IV. Discussions:

a. Remaining Bucket Items

i. IM+CANS Portal

| IM+CANS Portal-Bucket List Items |
|--|
| Batch upload issues |
| Cannot track edits made to document |
| Can't close or discharge clients |
| Character limits on narratives |
| Diagnosis Codes - cannot include modifiers |
| IM+CANS is not 'locked' once completed |
| Impacts on billing |
| Multiple NPI access points |
| Only 1 IM+CANS accepted per RIN at a time |
| Portal is too technical and not intuitive |
| Required information fields clarification |
| Sharing of IM+CANS |

b. IM+CANS Dashboard

V. Next Steps for the Work Group

a. Next meeting

- i. November 12th, 2025, 10 am – 11:30 am.

VI. Statewide Training on FOID Mental Health Reporting Informational Webinar

Email: DHS.FOID@ILLINOIS.GOV

Website: [Welcome to IDHS FOID Mental Health Reporting System](#)

Date and Location: August 26th, 2025

Time: 10:00 am-11:30 am

Webex Link:

<https://illinois.webex.com/weblink/register/r5012356f0ec709c42a111bdcfedf1e30>

VII. Adjourn

VIII. Links:

- a. IM+CANS Workgroup: [IM+CANS Workgroup webpage](#)
- b. IM+CANS & IM-CAT related information and documents: [IATP webpage](#)
- c. IM+CANS & IM-CAT related questions: HFS.IATP@illinois.gov
- d. Pathways to Success questions: HFS.Pathways@illinois.gov
- e. FSP questions: HFS.FSP@illinois.gov
- f. Assistance with Portal Consents, Accessing and Resetting IM+CANS Portal Passwords, other general user assistance:
OMI.CANSAccount@uillinois.edu
- g. IM+CANS Provider Portal Technical Assistance:
HFS.CRM.Help@illinois.gov
- h. Mobile Crisis Response, IM-CAT, and SASS: [Crisis Services webpage](#)
- i. Access to Behavioral Health Programs and IM+CANS related webpages:
Behavioral Health Resources [Behavioral Health Home](#)
- j. Quick Step-by-step: [DDE User Guide](#)