Dental Policy Review Committee Meeting Summary

July 18, 2012

1:00-3:00 p.m.

Videoconference between Chicago, IL and Springfield, IL

Members Present: Mary Pat Burgess, Dr. David Clark, Dionne Haney, Dr. Mary Hayes, Dr. David Miller, Dr. Ronald Mizer, Dr. Richard Perry, Dr. Indru Punwani, Dr. Debra Schwenk, Dr. James Thommes Others Attending: DentaQuest: Nick Barnette, Colleen Batty, Carol Leonard, Krista Smothers, Jennifer Straub, Sarah Tobias Healthcare and Family Services (HFS): Marie Bonner, Shelly DeFrates, Marilyn Green, Gina Swehla, Jamie Tripp, Jaci Vaughn ARC of Illinois: Susy Woods Department of Children and Family Services (DCFS): Karen Moredock Illinois Department of Public Health (IDPH): Julie Janssen IFLOSS: Judy O'Shea Lake County Health Department: Dr. Jorelle Alexander University of Illinois Chicago – Division of Specialized Services for Children (UIC – DSCC): Tess Rhodes Others: Judy King

Meeting was called to order by Gina Swehla. Introductions were made, including the introduction of the new HFS State Dental Director, Marilyn Green, RDH, MPA. Ms Green brings twenty-nine years of experience to the position and will be based in Springfield.

Old Business

Meeting summary from March 7, 2012 was approved with one minor correction. The approved meeting summary will be posted on the Dental Program website at: <u>www.hfs.illinois.gov/dental/</u>

New Business

HFS Report

Adult Benefit Changes: Gina Swehla reported on the recently enacted Save Medicaid Access and Resources Together (SMART) Act, effective July 1, 2012. The Act limits Medicaid adult dental benefits to emergency extractions required to alleviate pain, swelling, bleeding, etc. Secondary services for the extraction, including an exam, X-rays, and necessary sedation will also be covered when provided as part of the extraction process. All other adult dental benefits, (dentures, crowns, root canals, etc.) are no longer covered for adult (age 21 and over) Medicaid beneficiaries. Benefits for children remain the same. These policy changes will be outlined in the next edition of the Dental Office Resource Manual (DORM) to be released following HFS internal review.

Both beneficiary and provider related frequently asked questions (FAQs) will be posted to the HFS website and on the DentaQuest provider portal to assist providers with implementing the new policy. Following a question from a participant, clarification was given regarding payment for an exam and X-ray when the extraction is not provided. An extraction must be done to receive payment. The secondary services, as well as the extraction, must be billed on the same claim form and provided by the same provider or same provider practice.

Managed Care Organization (MCO) implementation of the new policy was also questioned. MCOs will follow their current contract with Medicaid enrolled beneficiaries at this time. Changes will likely be made in the future. The MCO contracts expire on September 30, 2012, but may be extended.

Federally Qualified Health Centers (FQHCs) will be paid their encounter rate once to provide the extraction and all necessary secondary services.

If the exam and X-rays are provided, but the patient does not return to the office to complete the extraction, the patient may be charged for the exam and X-rays, if that is the standard policy for all patients, not just Medicaid beneficiaries.

A question was raised regarding charging Medicaid enrolled adults for an exam and/or X-rays and asking for an initial payment, then refunding the payment when the extraction is completed and Medicaid provides reimbursement. This is allowed by HFS. Further details are available at <u>http://www2.illinois.gov/hfs/agency/Pages/ProviderFAQ.aspx</u>

State dental schools are requesting an exemption from the SMART Act to allow their students to continue to provide all Medicaid covered services that were allowed prior to July 1, 2012. These services would be provided as part of the comprehensive hands-on teaching process.

MOTION: Dr. Debra Schwenk (representing SIU School of Dental Medicine) made a motion, seconded by Dionne Haney (representing the Illinois State Dental Society) that HFS consider the possibility of exempting the dental schools from the new adult dental changes. Motion carried.

Dental Clinic Grants Program: Five Dental Clinic Grant funded clinics remain under construction. Funds have been recouped from the school-based dental clinic in Gallatin County, IL due to inability to staff the clinic. Five funded clinics completed construction in May, 2012.

All Kids School-Based Dental Program: The program is currently enrolling providers for the 2012-2013 school year. IDPH staff will again provide quality assurance monitoring at school-based sites. The monitoring is provided as part of an inter-agency agreement between IDPH and HFS. IDPH is paid a fee based on the administrative time required to monitor the school-based program.

Centers for Medicare and Medicaid Services (CMS) Monitoring Review: CMS staff conducted a monitoring review of Illinois' EPSDT Dental Program, September 27-29, 2011, in Chicago. The monitoring review included interviews with HFS staff and administrators, DentaQuest staff, and participating providers. Once HFS administration has given approval, the CMS Audit will be released. The DORM will be updated to reflect changes based upon recommendations from the EPSDT site review.

DentaQuest Report

The DentaQuest provider newsletter will be released soon, following approval by HFS.

The number of enrolled providers remains constant, though there was a slight reduction in the Chicago area.

The DORM is currently being reviewed and revised to reflect recent legislative and HFS policy changes.

External Reports

Illinois Department of Public Health (IDPH): The IL Oral Health Plan III has been drafted and edited. The Plan will be published on the IFLOSS website.

One million children were seen for dental sealants last year as part of the Dental Sealant Grant program. More than two million sealants were placed.

The Bright Smiles from Birth program has expanded to local health departments throughout the state. Personnel have been trained and certified to provide fluoride varnish.

IDPH participated in the Illinois State Fair, offering free school dental exams. Dental exams are required for Illinois students entering Kindergarten, second grade, and sixth grade.

University of Illinois at Chicago College of Dentistry(UIC): The Dental Program at UIC is experiencing a 6% budget cut. Several positions have been eliminated through attrition.

Lake County Health Department (LCHD): LCHD is experiencing a very negative fiscal impact due to the reduction in adult dental services. The patient base had included 71% adults.

Chicago Department of Public Health/Chicago Public Schools: Seventeen school-based dental providers have been selected for the 2012-2013 school year. There are eight new dental providers among the chosen seventeen. The new contract year begins August 1, 2012. The number of high schools participating has increased from 50 to 140.

Consent forms will be sent home again with the free and reduced lunch packets.

Follow-up phone calls to parents have not been effective, so the program may revert to mailing letters.

Illinois State Dental Society (ISDS): Dionne Haney reports the ISDS Foundation sponsored its second "Mission of Mercy", June 8-9, 2012, at the Lake County Fairgrounds in Grayslake, IL. The two-day event resulted in 2,082 patients being seen and provided \$1.13m worth of free dental services to children and adults. 1100 volunteers, including 300 dentists, 100 dental hygienists, 250 dental assistants and100 students, participated in the event. Medical and vision services were also offered at the clinic. Future locations for the Mission of Mercy are yet to be determined, though the Springfield/Peoria area is being considered for 2014.

Department of Children and Family Services (DCFS): No report

Southern Illinois University College of Dentistry (SIU): The SIU Dental Program is currently implementing the changes required by the SMART Act.

UIC – Division of Specialized Care for Children (DSCC): Two new orthodontists are joining the UIC craniofacial and cleft lip/palate team – Dr. Neil Warshawsky and Dr. Henry Schuppert. Both will work closely with DSCC clients.

ARC of Illinois: Developmentally disabled adults, age 21 and over, are in need of dental care. The recently enacted SMART Act provides no exemption for developmentally disabled adults, so Medicaid will not pay for their services. The ARC did a survey about dental needs for developmentally disabled adults. The survey results will be sent to the committee.

IFLOSS: The IFLOSS annual conference will be held October 10-11, 2012 in Springfield. Registration details are available on the IFLOSS website at <u>www.ifloss.org</u>

Future Meeting Dates: The Dental Policy Review Committee will meet on the following dates:

• October 3, 2012

2013 Schedule:

- January 30
- May 22
- September 25

Meetings will be held from 1:00-3:00p as a videoconference between Springfield and Chicago.