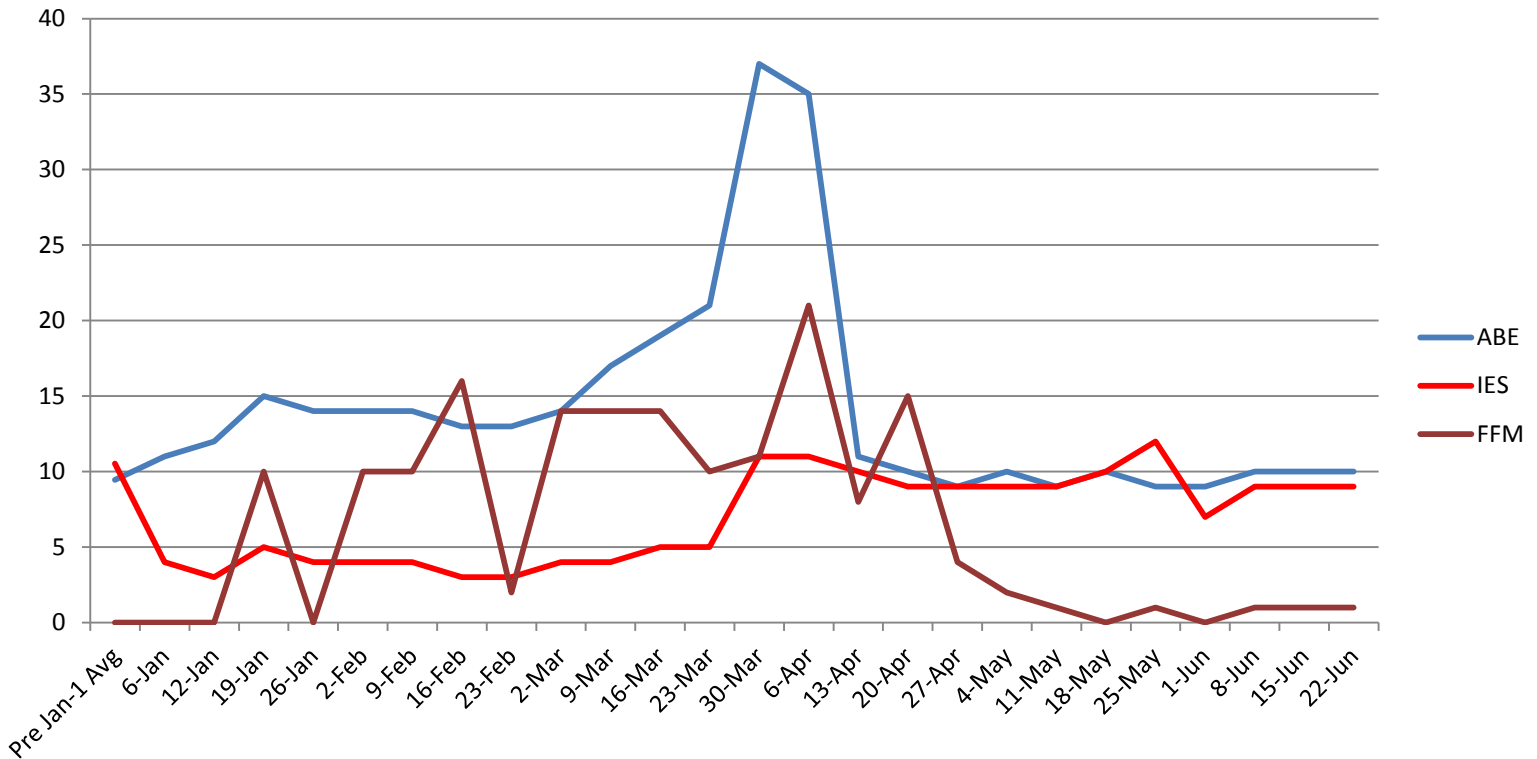


Medicaid Application by Source by Week

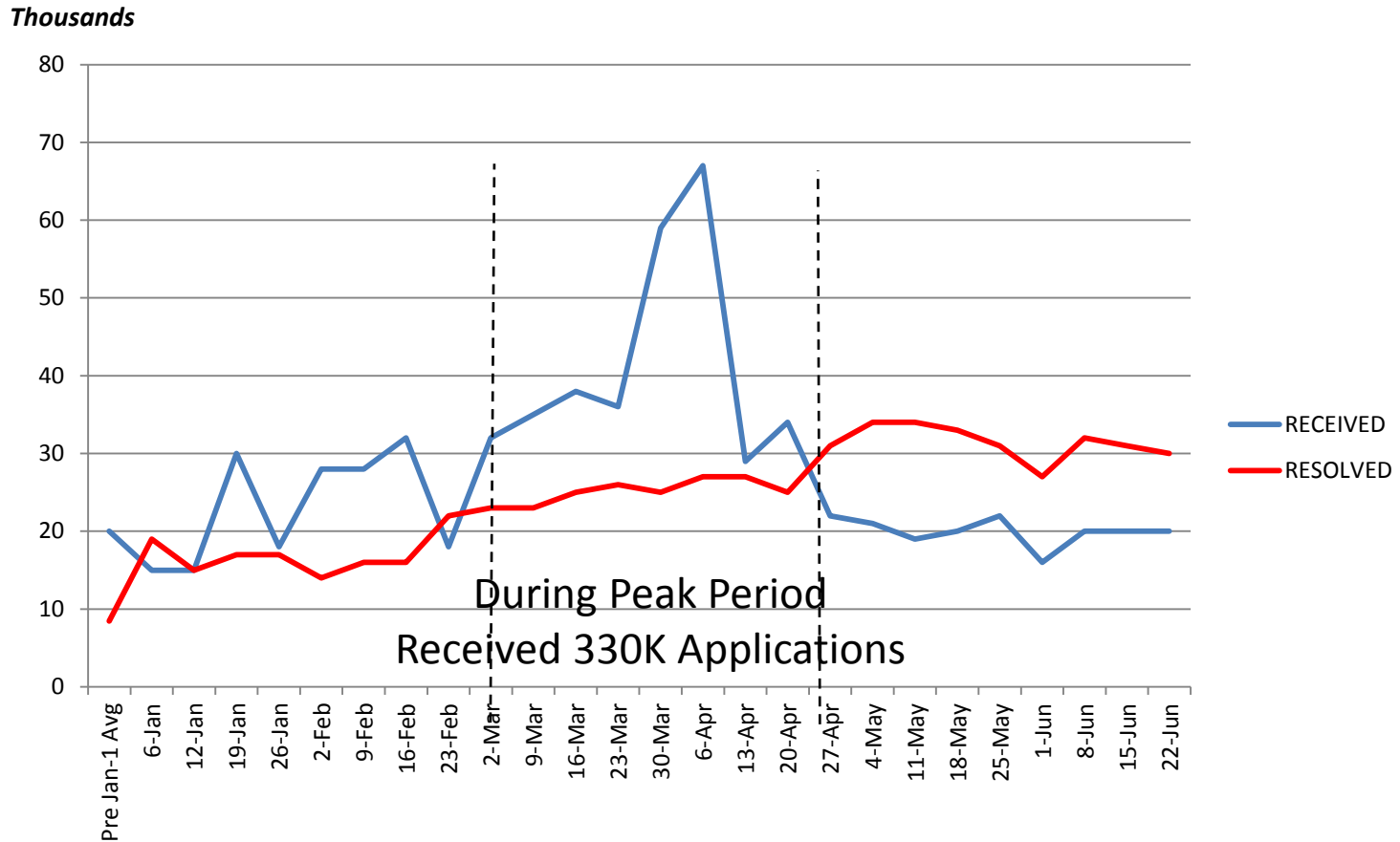
October 1, 2013 to June 22, 2014

Thousands



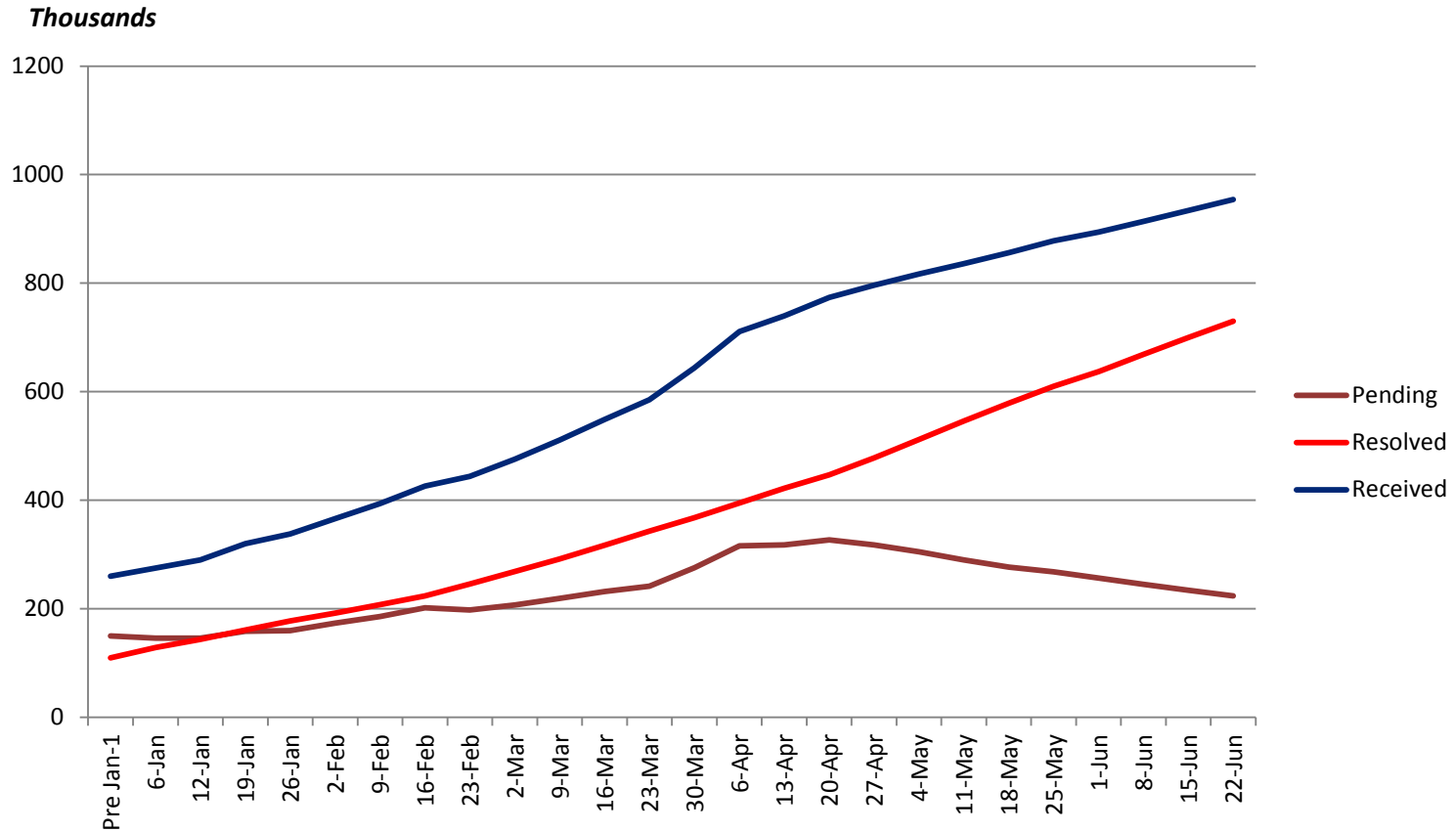
NOTE: FFM numbers are when State received from FFM, not necessarily when loaded in IES

Medicaid Application Received & Resolved by Week October 1, 2013 to June 22, 2014



NOTE: FFM numbers are when State received from FFM, not necessarily when loaded in IES

Medicaid Application by Source by Week October 1, 2013 to June 22, 2014



NOTE: FFM numbers are when State received from FFM, not necessarily when loaded in IES

Improvement in Maximus IMRP Performance

IMRP Call Center Abandon Rate and Staffing by Week February through June 2014

