## ABE Manage My Case, Appeals, and FFM stats For MAC Public Education Subcommittee Cumulative

|                     | 4/17/23   | 2/21/23   | 12/12/2022 | 10/16/22  | 8/7/22    | 6/2/22    | 4/5/22    | 11/12/21  | 7/31/18 |
|---------------------|-----------|-----------|------------|-----------|-----------|-----------|-----------|-----------|---------|
| ABE MMC Accounts    | 2,209,274 | 2,153,137 | 2,084,121  | 1,964,552 | 1,893,820 | 1,831,560 | 1,785,581 | 1,660,335 | 329,244 |
| Linked              |           |           |            |           |           |           |           |           |         |
| Renew My Benefits * | 750,060   | 723,511   | 695,030    | 674,769   | 642,066   | 605,140   | 583,816   | 534,593   | 97,679  |
| Report My Changes   | 625,722   | 604,864   | 580,066    | 562,865   | 538,335   | 516,472   | 500,110   | 456,158   | 63,762  |
| Program Adds        | 310,076   | 303,052   | 291,746    | 282,614   | 269,725   | 257,518   | 248,597   | 223,581   | 22,908  |
| Member Adds         | 48,654    | 47,789    | 46,669     | 45,772    | 44,443    | 43,201    | 42,349    | 39,820    | 9,753   |
| Mid-Point Reports*  | 211,718   | 211,718   | 211,718    | 211,718   | 211,718   | 211,718   | 211,718   | 211,718   | 34,357  |
|                     |           |           |            |           |           |           |           |           |         |
| Appeals submitted   | 134,712   | 132,444   | 129,281    | 127,093   | 123,636   | 120,474   | 118,091   | 110,831   | NA      |
|                     |           |           |            |           |           |           |           |           |         |
| FFM cases received  | 816,811   | 803,846   | 751,775    | 704,342   | 690,841   | 678,415   | 668,674   | 582,949   | 114,885 |
| since 11/17         |           |           |            |           |           |           |           |           |         |
|                     |           |           |            |           |           |           |           |           |         |
| Cumulative count of | 8,362     | 8,132     | 7,788      | 7,572     | 7,261     | 6,989     | 6,772     | 6,145     | NA      |
| people successfully |           |           |            |           |           |           |           |           |         |
| ID proofed through  |           |           |            |           |           |           |           |           |         |
| the State           |           |           |            |           |           |           |           |           |         |

\*Note, HFS suspended sending redetermination notices that require a response during the PHE and DHS suspended MPRs when permitted by FNS

MMC rolled out on 11/01/2017