



HFS

Illinois Department of
Healthcare and Family Services

JB Pritzker, Governor
Elizabeth M. Whitehorn, Director

201 South Grand Ave. East
Springfield, Illinois 62763

Telephone: (877) 782-5565
TTY: (800) 526-5812

Illinois EVV Communication

Date: April 15, 2025

To: Personal Care Services (PCS) and Home Health Care Services (HHCS) Providers **Currently in Scope for HHAeXchange (HHA)**

Re: April 2025 Illinois Electronic Visit Verification (EVV) Reminders and Announcements

REMINDER

In HFS' [April 1, 2025 EVV Listserv Communication](#), HFS announced an upcoming training hosted by HHAeXchange (HHA):

- HHA's "EVV Best Practices" training will occur on April 17, 2025, from 2 to 3 pm (CST). Included in this training is guidance regarding onboarding with HHA and ensuring successful EVV usage. Providers may register for the training at this [registration link](#).
- Attendees who intend to use HHA directly for EVV are encouraged to review these steps for "[Getting Started](#)" ahead of the training.
- Attendees who intend to use a third-party EVV system to transmit visit data to HHA for aggregation are encouraged to review these steps for "[Getting Started](#)" ahead of the training.

PLEASE NOTE: The above training is only intended for providers currently in-scope for HHA, **NOT** providers billing DRS, IDoA, or the MCOs for service provision Community Care Program (CCP) and Home Services Program (HSP) customers.

For questions regarding this notice, please email HFS.EVV@illinois.gov.