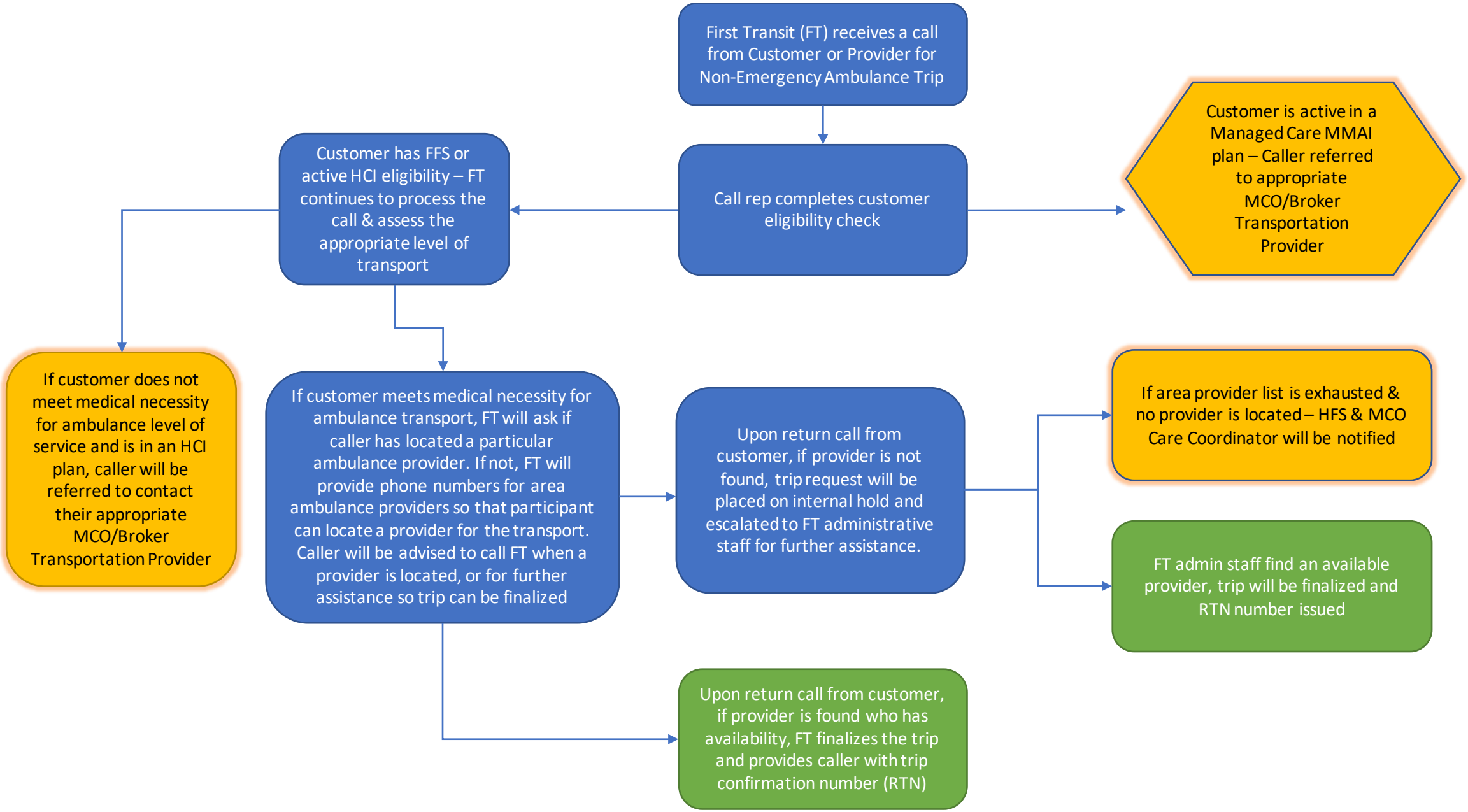HCI MCO Participant Needing Non-Emergency Ambulance Transport Flow Chart