Illinois Medicaid Comprehensive Assessment of Needs and Strengths (IM+CANS) Workgroup Meeting

Wednesday, January 14th, 2026 | 10:00 A.M. to 11:30 A.M.

Meeting held virtually using WebEx. Pre-registration is not required.

https://illinois.webex.com/illinois/j.php?MTID=m71830a08a21ce5b7f59bd0c4e4935927

Join by phone
+1-415-655-0002 US Toll
Global call-in numbers
Meeting number (access code): 2632 902 7088
Meeting password: Dhdii4a4pc3

AGENDA

I.   Roll Call

II.   Approve Meeting Minutes

   a. August and November.

III.   Updates:

   a. IM+CANS/PATH

      i.   Learning Collaborative
      ii. Coaching and Document review

IV.   Discussions:

   a. IM+CANS document guidance

      i.   LPHA review guidance

      ii. 180 reassessment guidance

      iii. Getting the message out to a larger audience of providers.

   b. Remaining Bucket Items

IM+CANS Portal-Bucket List Items
Batch upload issues
Cannot track edits made to the document
Can't close or discharge clients
Character limits on narratives
Diagnosis Codes - cannot include modifiers
IM+CANS is not 'locked' once completed
Impacts on billing
Multiple NPI access points
Only one IM+CANS is accepted per RIN at a time
The portal is too technical and not intuitive
Required information fields clarification
Sharing of IM+CANS

      c. MCO audits

V.   Next Steps for the Work Group

      a. Next meeting 4/8/26

VI.   Adjourn

VII. Links:

      a. IM+CANS Workgroup: IM+CANS Workgroup webpage

      b. IM+CANS & IM-CAT related information and documents: IATP webpage

      c. IM+CANS & IM-CAT related questions: HFS.IATP@illinois.gov

      d. Pathways to Success questions: HFS.Pathways@illinois,gov

      e. FSP questions: HFS.FSP@illinois.gov

      f. Assistance with Portal Consents, Accessing and Resetting IM+CANS Portal Passwords, and other general user assistance: OMI.CANSAccount@uillinois.edu

      g. IM+CANS Provider Portal Technical Assistance: HFS.CRM.Help@illinois.gov

      h. Mobile Crisis Response, IM-CAT, and SASS: Crisis Services webpage

i. Access to Behavioral Health Programs and IM+CANS-related webpages: Behavioral Health Resources [Behavioral Health Home](#)

j. Quick Step-by-step: [DDE User Guide](#)