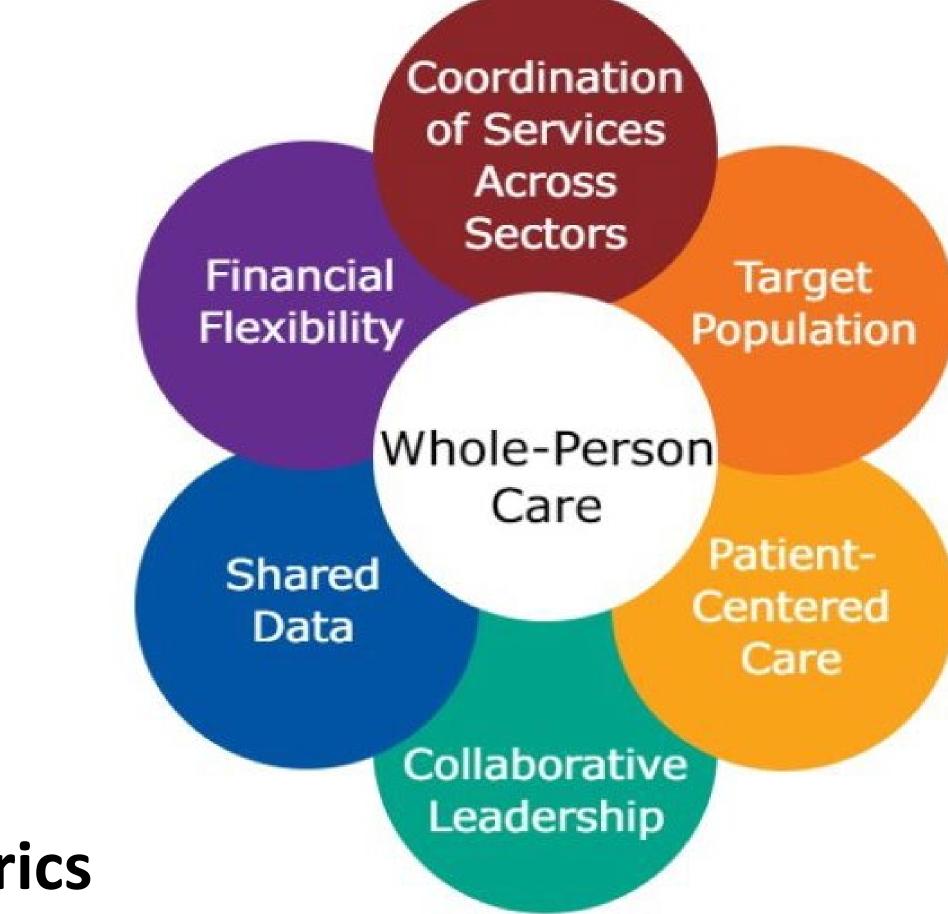
The Certified Community Behavioral Health Clinic (CCBHC) Model: **Lessons Learned from Implementation**

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How is the CCBHC model different than business as usual?

- Treatment focused on the whole person
- Responsive to community needs
- Integrated behavioral healthcare
- Attention to physical health conditions
- Increased care coordination
- Focus on health disparities
- Use of national quality and outcome metrics





CCBHC Goals:

- Increase access to behavioral health care
- Integrate mental health and substance use disorder treatment
- Stabilize people in crisis with 24/7 access to crisis services
- Focus on collaborative care among all care providers, including primary care and behavioral health care
- Emphasis on recovery, wellness, and trauma-informed care
- Transformation of the behavioral health system to meet true needs of the community



Our Journey to Embrace the CCBHC Model:

PAST: APPLICATION STAGE

January 2021:

- Vision and Strategy
- Service Design
- Implementation Plan

CURRENT: SAMHSA CCBHC-E GRANTS

August 2021 – June 2023:

- \$8 million in CCBHC grant funding
- Implemented SAMHSA CCBHC criteria
- Expanded services
- Successfully treated thousands of patients







Key Accomplishments:

Winnebago CCBHC:

- Student counselors embedded into local school districts
- Veteran Trauma therapist / Veteran **Care Navigator**
- Coordinated care among crisis teams
- Contract with FQHC for onsite care
- Veteran's Continuum of Care expansion
- **Enhanced Care Coordination**
- Increased training and workforce development

Exceeded goal of 750 enrollees

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Champaign CCBHC:

- Crisis Co-Responder Team (CCRT)
- Assertive Community Treatment (ACT)
- Living Room/Resource Center
- **Expanded Psychiatric services**
- Behavioral Health assessors
- **Enhanced Care Coordination**
- Medicaid Assisted Treatment (MAT)
- Increased training and workforce development

Exceeded goal of 600 enrollees



Implementation Strategies:

- Leadership support throughout the organization
- Educated entire agency on the model
- Steering committee representing key departments
- Gap Assessment

-Add resources (external and internal) if necessary

Commitment to meeting certification criteria



Implementation Strategies, continued: Clear communication on key deadlines: Data and outcome measurement strategy

- - Disparity Impact Statement
 - Community Needs Assessment
 - Training and EBP Implementation
 - Hiring and Service Delivery
- Continued Evaluation and Improvement
- Celebrate Successes





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