

The Certified Community Behavioral Health Clinic (CCBHC) Model: Lessons Learned from Implementation

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How is the CCBHC model different than business as usual?

- **Treatment focused on the whole person**
- **Responsive to community needs**
- **Integrated behavioral healthcare**
- **Attention to physical health conditions**
- **Increased care coordination**
- **Focus on health disparities**
- **Use of national quality and outcome metrics**



CCBHC Goals:

- **Increase access to behavioral health care**
- **Integrate mental health and substance use disorder treatment**
- **Stabilize people in crisis with 24/7 access to crisis services**
- **Focus on collaborative care among all care providers, including primary care and behavioral health care**
- **Emphasis on recovery, wellness, and trauma-informed care**
- **Transformation of the behavioral health system to meet true needs of the community**

Our Journey to Embrace the CCBHC Model:

PAST: APPLICATION STAGE

January 2021:

- Vision and Strategy
- Service Design
- Implementation Plan

CURRENT: SAMHSA CCBHC-E GRANTS

August 2021 – June 2023:

- \$8 million in CCBHC grant funding
- Implemented SAMHSA CCBHC criteria
- Expanded services
- Successfully treated thousands of patients

PENDING: IL CCBHC DEMONSTRATION

November 2023:

- Illinois Medicaid Demonstration
- Implement Illinois specific CCBHC criteria
- Prospective Payment System

Key Accomplishments:

Winnebago CCBHC:

- Student counselors embedded into local school districts
- Veteran Trauma therapist / Veteran Care Navigator
- Coordinated care among crisis teams
- Contract with FQHC for onsite care
- Veteran's Continuum of Care expansion
- Enhanced Care Coordination
- Increased training and workforce development

Exceeded goal of 750 enrollees

Champaign CCBHC:

- Crisis Co-Responder Team (CCRT)
- Assertive Community Treatment (ACT)
- Living Room/Resource Center
- Expanded Psychiatric services
- Behavioral Health assessors
- Enhanced Care Coordination
- Medicaid Assisted Treatment (MAT)
- Increased training and workforce development

Exceeded goal of 600 enrollees

Implementation Strategies:

- Leadership support throughout the organization
- Educated entire agency on the model
- Steering committee representing key departments
- Gap Assessment
 - Add resources (external and internal) if necessary
- Commitment to meeting certification criteria

Implementation Strategies, continued:

- Clear communication on key deadlines:
 - Data and outcome measurement strategy
 - Disparity Impact Statement
 - Community Needs Assessment
 - Training and EBP Implementation
 - Hiring and Service Delivery
- Continued Evaluation and Improvement
- Celebrate Successes



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