



**HFS**

**Illinois Department of  
Healthcare and Family Services**



JB Pritzker, Governor

Elizabeth M. Whitehorn, Director

201 South Grand Avenue East, Springfield, Illinois 62763

Telephone: +1 217-782-1200, TTY: +1 800-526-5812

January 2, 2026

Nancy Wohlhart, CEO  
Blue Cross Community Health Plans

**RE: BCBS HCI Additional CY2024 GAAP Financial Audit Sanction**

Dear Ms. Wohlhart:

This letter serves as written notification to Blue Cross Community Health Plans (Blue Cross) of sanction pursuant to Section 7.16.18 of the Contract for Furnishing Health Services by a Managed Care Organization between the Department of Healthcare and Family Services ("Department") and Blue Cross.

The Department previously sanctioned Blue Cross on October 9, 2025, for not submitting their CY2024 GAAP Financial Audit per the requirements of 42CFR 438.3(m) Illinois Medicaid Requirements. After sanctioning, Blue Cross requested an extension to the reporting due date of November 30, 2025. The Department granted the extension requested via email on October 27, 2025, titled "RE: BCBS HCI & MMAI CY2024 GAAP Financial Audit Sanction". Pursuant to the MCO SharePoint Reporting Policy 049 and HCI Contract Sections 5.28 and 7.28, Blue Cross did not submit their CY2024 GAAP Financial Audit into SharePoint, on or before November 30, 2025, and did not request an additional extension to the due date in advance of November 30, 2025. As such, the Department is fining Blue Cross \$25,000 for reporting non-compliance. Blue Cross is to issue an electronic payment to the Department, by either ACH or Wire Transfer, no later than Friday, January 30, 2026. The electronic payment shall include the following fields for payment identification and tracking purposes by the Department:

ORIG CO NAME: **Health Care Service Corp**

ORIG ID: **[REDACTED]**

ENTRY DESC: this is to be left blank

ENTRY CLASS: **CCD**

TRACE NO: **Bank Information**

ENTRY DATE: **yyymmdd**

IND ID NO: **Bank Information**

IND NAME: **Health Care Service Corp**

REMARK: Addl CY2024 GAAP Sanction

ORIG BANK: *Bank Name*

\*The information highlighted in yellow is specific to the Department and payment detail requirements, and shall not be changed or modified by the MCO.

\*The information in gray is the banking information.

If you have any questions regarding this notification, please contact your HFS Account Management team Jessica Pickens at [Jessica.Pickens@illinois.gov](mailto:Jessica.Pickens@illinois.gov), or Leigh Anne Ochs at [Leigh.A.Ochs@illinois.gov](mailto:Leigh.A.Ochs@illinois.gov).

Sincerely,

Helena Lefkow, Deputy Administrator, Managed Care Performance  
Division of Medical Programs

cc: Courtney Boileau, Steven Kesten, Lilia Velazquez, Keshonna Lones, Leigh Anne Ochs, Stephanie Hunter, Amy Roberts, Rich Allen, Adam Lewis and Jessica Pickens.