



HFS

**Illinois Department of
Healthcare and Family Services**

JB Pritzker, Governor
Elizabeth M. Whitehorn, Director

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August 31, 2026

Toni Fortson-Bigby, CEO
Aetna Better Health Inc

RE: Aetna MMAI Financial Audit SharePoint Submission Sanction

Dear Ms. Toni Fortson-Bigby:

This letter serves as written notification to Aetna MMAI Health Plan ("Aetna") of sanction pursuant to Section 5.3.14.1.11 of the Contract for the Medicare and Medicaid Alignment Initiative between the Department of Health and Human Services, acting by and through the Centers for Medicare & Medicaid Services (CMS), the State of Illinois, acting by and through the Department of Healthcare and Family Services ("Department") and Aetna.

Aetna failed to accurately submit their 438.3 Financial Audit into the MMAI SharePoint library, on or before July 31, 2026. The report was submitted to the SharePoint MMAI library on August 3, 2026. In addition, Aetna did not request an extension to the SharePoint reporting due date. As such, the Department is sanctioning Aetna \$5,000. Aetna is to issue an electronic payment to the Department, by either ACH or Wire Transfer, no later than Friday, September 25, 2026. The electronic payment shall include the following fields for payment identification and tracking purposes by the Department:

ORIG CO NAME: Aetna Better Health Inc
ORIG ID: XXXXXXXXX
ENTRY DESCR: this is to be left blank
ENTRY CLASS: CCD
TRACE NO: Bank Information
ENTRY DATE: yymmdd
IND ID NO: Bank Information
IND NAME: Aetna Better Health Inc
REMARK: MMAI FinAud Sanction 26
ORIG BANK: Bank Name

*The information highlighted in yellow is specific to the Department and payment detail requirements, and shall not be changed or modified by the MCO.

*The information in gray is the banking information.

If you have any questions regarding this notification, please contact your HFS Account Management team Jessica Pickens at Jessica.Pickens@illinois.gov, or Bola Adeyiga at Bola.O.Adeyiga@illinois.gov.

Sincerely,

Helena Lefkow, Deputy Administrator, Managed Care Performance
Division of Medical Programs

cc: Kim Pawlowski, Anita Stefanich, Harvard Cole, Keshonna Lones, Jessica Pickens, Veronica Trimble, Bola Adeyiga, Amy Roberts, Rich Allen, and Adam Lewis