

Inter-Bureau Cooperation
Bureau of Managed Care & Bureau of Rate Development and Analysis
Policy / Procedures

Direction to Managed Care Organizations

MCO Rate Questions

MCOs should follow the steps below when they have a **rate** question:

1. Email the question to:
 - a. Chief, Bureau of Rate Development and Analysis (BRDA)
 - b. Manager, Rate and Data Analysis Unit, BRDA
2. Copy the HFS Account Manager on the email.

BRDA staff will respond directly to the MCO and copy the Account Manager on all responses.

**Note: MCOs shall not submit questions that are related to capitation payments to BRDA. All capitation payment questions shall be submitted to the Department as outlined in MCO Policy 054.*

Policy History

Date	Action	Policy Originator
June 2019	Direction to Account Managers	Laura Ray
With approval from Dan Jenkins and Katey Staley		
August 2026	Annual Policy Review by BRDA	Katey Staley

Policy Revisions	Revision Approved
[revision date]	[name of person who approved revision]
August 2026	Jessica Pickens