

From: Goldrick, Virginia
Sent: Friday, June 17, 2011 9:37 AM
To: HFS.Webmaster
Subject: CoordinatedCare

Two Recommendations:

1) I want to strongly suggest that the UIC Evaluation Team include persons in mental health recovery. I do not believe there is anyone involved in the current UIC Evaluation Team who is a person in mental health recovery! It would be desirable as well to include persons with experience of substance use and addictions experience in the evaluation process.

That is a serious flaw in the ICP project design and should be remedied quickly!

2) The behavioral health component of Medicaid ICP Health Services requires persons with lived experience who can be sensitive to the specific issues involved.

Thus Aetna and Centene-Illiini Care's Integrated Care Teams, currently staffed exclusively with professionals, need to include Certified Recovery Support Specialists (sometimes known as Peer Specialists).

Research shows that health outreach teams that include peer workers greatly increase member satisfaction with services and produce better outcomes.

I offer two names to start of persons who are self-disclosed consumers and very eager to help or consult:

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Thank you.

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"To be nobody-but-yourself -- in a world which is doing its best, night and day, to make you everybody else -- means to fight the hardest battle which any human being can fight; and never stop fighting."
e e cummings, US poet (1894 - 1962)

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