From: Julie Williams [WilliamsJ@arcric.org]
Sent: Monday, June 13, 2011 9:45 AM

To: HFS.Webmaster

Cc: Kyle Rick; Lonna Parmentier; Susan Smith

Subject: Coordinated Care

Please accept these comments as a few key issues with the Coordinated Care Program:

- 1. How many physicians will sign up to be a provider. There is a concern that the program will not be attractive enough.
- 2. If referred out of the area, transportation could be an issue and a financial burden. Providers needs to be reasonably available within area due to a transportation issue and the general state of health of the person.
- 3. Can individuals self-assign to medical homes? If not, may not be as easily managed (i.e. different physician for different individuals).
- 4. 24-hour response from the physician may be an issue.
- 5. Will there need to be a referral to the emergency room? Now a physician order is not necessary. The need for an order rather than immediate response to 911 may compromise an individual's health.
- 6. Outcome-based payment may be a disincentive for providers when working with persons with developmental disabilities.
- 7. As an incentive, will physicians be exempt from the "delayed payment to provider" plan that the State of Illinois currently practices as a budgetary band-aid?

Thank you for the opportunity to make comments.

Sincerely,

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