

**PATHWAYS TO SUCCESS**  
**Provider and Recipient Data**

The data presented below is cumulative from the initial implementation of Pathways to Success Care Coordination Services on 12/1/2022 through the end of the second quarter of calendar year 2026 (6/30/2026).

**PROVIDER INFORMATION**

|                                                                                                                                                                                                                                                                                                                                                            |               |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|
| Number of qualified Care Coordination and Support Organizations (CCSOs).<br>This is the number of providers that responded to the Request for Qualifications that were selected as qualified to be CCSOs by HFS).                                                                                                                                          | 29            |
| Number of Designated Service Areas (DSAs) with a CCSO that has received referrals of N.B. Class Members for Pathways to Success.<br>This is the number of DSAs with a Bureau of Behavioral Health (BBH) approved CCSO that has completed the provider enrollment and readiness review and has received referrals of N.B. Class Members in that CCSO's DSA. | 32 of 32 DSAs |
| Number of Intensive Home-Based Providers<br>This is the number of providers who have a completed and approved provider enrollment to provide Pathways to Success Intensive Home-Based services.                                                                                                                                                            | 14            |
| Number of Children's Services Providers<br>This is the number of providers who have a completed and approved provider enrollment to provide Pathways to Success Children's Services.                                                                                                                                                                       | 42            |

**RECIPIENT INFORMATION**

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|-----------------------------------------------------------------------------------------------------------------------|--------|
| Total number of unique N.B. Class Members that have been referred to CCSOs for Pathways to Success services.          | 15,569 |
| Total number of unique N.B. Class Members whose initial referral was for Tier 1 services.                             | 1,967  |
| Total number of unique N.B. Class Members whose initial referral was for Tier 2 services.                             | 13,602 |
| Number of N.B. Class Members that were referred to CCSOs for services that the CCSO was unable to engage in services. | 3,014  |
| Number of N.B. Class Members that were referred to CCSOs for services that declined all Pathways to Success services. | 5,722  |
| Number of N.B. Class Members that were referred to CCSOs for services that declined Care Coordination services only.  | 76     |
| Total number of requests for re-tiering received from N.B. Class Members who have been referred to CCSOs.             | 150    |
| Number of requests for re-tiering that were requesting move from Tier 2 to Tier 1.                                    | 116    |
| Number of requests for re-tiering that were requesting move from Tier 1 to Tier 2.                                    | 34     |