

PATHWAYS TO SUCCESS
Provider and Recipient Data

The data presented below is cumulative from the initial implementation of Pathways to Success Care Coordination Services on 12/1/2022 through the end of the third quarter of calendar year 2025 (9/30/2025).

PROVIDER INFORMATION

Number of qualified Care Coordination and Support Organizations (CCSOs). This is the number of providers that responded to the Request for Qualifications that were selected as qualified to be CCSOs by HFS).	27
Number of Designated Service Areas (DSAs) with a CCSO that has received referrals of N.B. Class Members for Pathways to Success. This is the number of DSAs with a Bureau of Behavioral Health (BBH) approved CCSO that has completed the provider enrollment and readiness review and has received referrals of N.B. Class Members in that CCSO's DSA.	32 of 32 DSAs
Number of Intensive Home-Based Providers This is the number of providers who have a completed and approved provider enrollment to provide Pathways to Success Intensive Home-Based services.	10
Number of Children's Services Providers This is the number of providers who have a completed and approved provider enrollment to provide Pathways to Success Children's Services.	37

RECIPIENT INFORMATION

Total number of unique N.B. Class Members that have been referred to CCSOs for Pathways to Success services.	8,040
Total number of unique N.B. Class Members whose initial referral was for Tier 1 services.	1,235
Total number of unique N.B. Class Members whose initial referral was for Tier 2 services.	6,805
Number of N.B. Class Members that were referred to CCSOs for services that the CCSO was unable to engage in services.	1,683
Number of N.B. Class Members that were referred to CCSOs for services that declined all Pathways to Success services.	3,357
Number of N.B. Class Members that were referred to CCSOs for services that declined Care Coordination services only.	31
Total number of requests for re-tiering received from N.B. Class Members who have been referred to CCSOs.	90
Number of requests for re-tiering that were requesting move from Tier 2 to Tier 1.	69
Number of requests for re-tiering that were requesting move from Tier 1 to Tier 2.	21