

Behavioral Health Outcomes Stakeholder Workgroup

June 26, 2024



HFS

Illinois Department of
Healthcare and Family Services

Agenda

1. Welcome
 - Roll Call
2. Review of Workgroup Purpose
3. Group Discussion/Feedback/Q&A
4. Questions & Next Steps
5. Adjournment





Reminder – Workgroup Purpose

- [305 ILCS 66/20-10](#)
- Provide feedback to HFS on the redesign of reimbursement rates for Medicaid funded team-based behavioral health services.
- Advise HFS in the identification of metrics and outcomes that should be utilized for team-based behavioral health services.
- Provide input to HFS in the development of a pay-for-performance (P4P) model for team-based services, with the goal of implementing the P4P model in state fiscal year 2025.



What does payment have to do with outcomes?

- Payment structures reflect a system's priorities and values
 - More ≠ better
 - Customer-centered vs. provider-centered
 - Accountability for customer care
- Impacts how providers structure clinical operations
 - Volume-based models (fee-for-service) necessitate a focus on productivity and the delivery of discrete billable activities
- Quality improvement requires sustainable investment



Group Discussion

- What do customer-based outcomes look like?
- How do customer-based outcomes translate to payment models?

Next Steps

- Next Meeting Date: 8/28 at 2:30-3:30pm
- Questions or concerns, please contact:
omi.cbho@uillinois.edu
- All agendas, minutes, and related materials will be uploaded to HFS's Behavioral Health Outcomes Stakeholder Workgroup webpage:
<https://hfs.illinois.gov/medicalproviders/behavioral/communitymentalhealthcenter/behavioralhealthoutcomesstakeholderworkgroup.html>

