Why You’re Receiving This

A Supportive Living Program is authorized under a Home and Community Based Service (HBCS) waiver through federal CMS. There are various community setting requirements that all HCBS waivers must comply with.

This brochure focuses specifically on:

• What Supportive Living (SLP) is; and

• Your Personal Needs Allowance (PNA) and financial rights.

Policy references: 42 CFR 441.301(c)(4)(i); IDHS PM 15-06-02-b; HFS Resident Fact Sheet (Supportive Living Program).

Supportive Living & Your PNA

Community: (inset SLP name)

Address: (Insert SLP address)

Your rights • Your money • Your choices

Need Help? We’re Here

Business Office: ______________________

Resident Service Coordinator: ______________________

Executive Director: ____________________

Ask us to:

• Review your PNA calculation

• Open/maintain a bank account

• Arrange transportation for banking/shopping

• Provide copies of your statements/receipts

What Is Supportive Living (SLP)?

Supportive Living is an affordable assisted living model that provides Home and Community-Based Services (HCBS) as an alternative to nursing facility placement.

SLP emphasizes independence, privacy, and person-centered supports while offering help with daily needs like meals, housekeeping, medication oversight, and personal care.

You choose your services, goals, and how you engage in the community.

Your Personal Needs Allowance (PNA)

• The PNA is your money to keep and spend as you wish.

• In Illinois, the PNA is $120 per month (effective 01/01/2025; previously $90).

• Your PNA should always be available to you.

Examples of how residents often use PNA:

• Clothing, shoes, toiletries

• Haircuts/salon services

• Cell phone/internet/cable

• Hobbies, books, newspapers

• Dining out, social/faith activities

PNA is not used for: room & board charges owed to the SLP, SLP waiver services paid by Medicaid, or medical costs already covered by insurance.

Your Financial Rights & Access

• You control your money. You may keep an individual bank account.

• You may choose a representative payee — the SLP cannot require you to assign the community as rep payee.

• If you ask us to hold funds for safekeeping, cash requests are fulfilled within 1 business day (Mon–Fri). Weekend/holiday urgent needs are handled via on-call.

• Receipts are provided when we assist with purchases, and you can obtain a balance/transaction statement at any time.

• At move-in and at least annually, we review your rights and preferences and document them in your Individual Service Plan (ISP). You can update your preferences at any time.

How PNA fits into your monthly payment:

Your income first pays room & board. You then keep your $120 PNA. Any remaining income may be applied per Illinois rules (e.g., uncovered medical expenses, then SLP waiver services).

Questions? Talk with the Business Office or Executive Director — we'll walk through your specific calculation.