Illinois Medicaid Program Advanced Cloud Technology
Webinar for Providers: Part One
Introduction

May 13, 1 – 2:30pm

Agenda

- Overview of IMPACT

- IMPACT Provider Enrollment

  - Role of the Current MMIS

  - Enrollment & Revalidation

  - Timeline

- IMPACT Communication Channels

- First Step: Prepare for May 29

- Question and Answer Session

Mission

IMPACT is a multi-agency effort to replace Illinois' Medicaid Management Information System (MMIS) with a web-based system:

- To meet federal requirements and expedite state processes

- To give providers a more convenient and consistent user experience

- To ensure clients receive timely and high-quality Medicaid services

IMPACT Agencies

With support from the
Illinois Framework for Healthcare and Human Services

IMPACT Phases

Previous Phase - eMIPP

- Electronic Health Records Medicaid Incentive Payment Program

Current Phase - Provider Enrollment

- Launching a new web portal for providers to submit applications, and update or revalidate information.

- Over time, all providers delivering Medicaid-funded services (including some Waiver programs) will be required to enroll in the new system.

Upcoming Phase - Full Implementation

- New claims processing system coming in 2018

- No changes to billing/claiming processes until then

Project Leadership

Executive Steering Committee

- Felicia F. Norwood, HFS Director
- Mike Casey, HFS Chief Financial Officer

Project Sponsors

- Teresa Hursey, HFS Deputy Administrator of Medical Programs
- Graham Osmonson, HFS Acting Chief Information Officer

Provider Enrollment Communications Team

- Nicole Gillespie, Framework
- Mashelle Rose, HFS
- Carole Luttrell, HFS
- Tammy Bone, HFS
- Susan Minder, HFS
- Pam Gray, HFS
- Jim Huffman, HFS

- Kristine Herman, DCFS
- Carrie Marcy, IDoA
- Jayne Antonacci, DHS - DASA
- Janene VanBebber, DHS - DDD
- Mary E. Smith, DHS - DMH
- Ann Freiburg, DHS - EI
- Ana-Jo Mounce, DHS - DRS
- Tess Rhodes, UIC DSCC

Basis for IMPACT

Federal Drivers

- Affordable Care Act (ACA) Requirements for Provider Credentialing
- CMS Medicaid Information Technology Architecture (MITA)
- Rules on National Provider Identifiers (NPI)
- Rules on Health Plan Identifiers (HPID)

Benefits to Illinois

- Prebuilt, federally-certified system
- HIPAA compliant transactions
- Flexible rules engine for future modifications
- Able to support managed care & integrated care delivery systems

Provider Enrollment

Unifying the Medical Assistance Program
- One system that supports multiple agencies and programs
- Greater capability for oversight and quality assurance
- Automating and accelerating state agency processes
- Coordinating and standardizing processes for Medicaid providers

Shifting to a Web-Based System
- Providers will submit applications, updates and revalidations online
- One web portal for HFS, DHS, IDoA, DCFS and UIC DSCC
- Email will become the primary mode of communication

Provider Enrollment

- IMPACT will be the official system of record for Medicaid provider enrollment information starting in 2015

- Initial enrollment and new site enrollment processes required by DHS, DCFS, Aging and DSCC will be retained

- The IMPACT Agencies will be in touch with their provider networks to discuss if/how IMPACT Revalidation effects their enrollment processes

IMPACT vs. Legacy MMIS

Bills/claims will continue to be processed through the Legacy MMIS until 2018

- **Conversion** - Transferring data from Legacy MMIS into IMPACT

  - One-time transfer of information to pre-populate some details for currently-enrolled providers

- **Backfeed** - Transferring data from IMPACT into Legacy MMIS

  - Regular transfers of enrollment and revalidation information to support billing through the Legacy MMIS

Provider Enrollment
Defining Key Terms

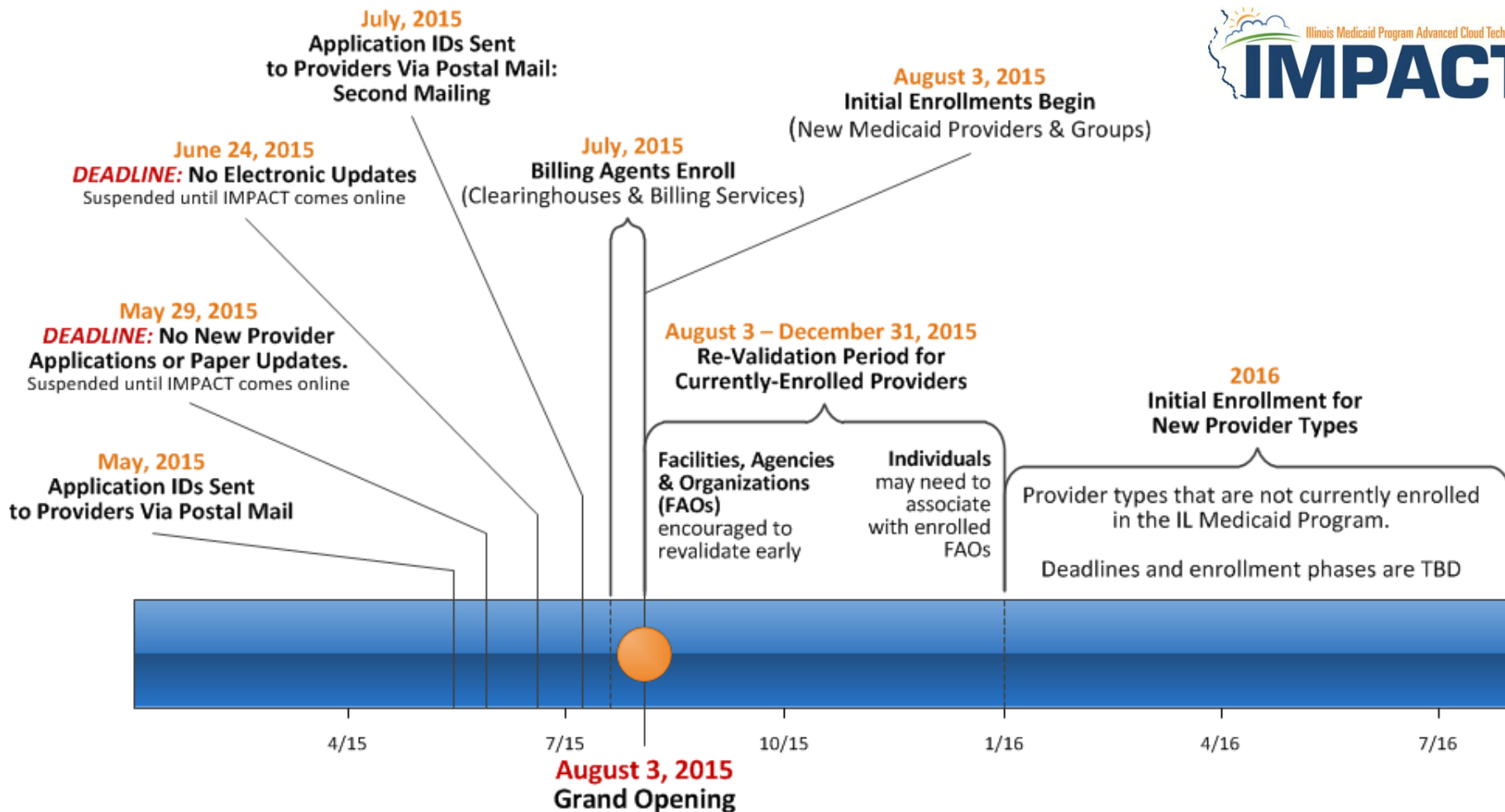## Initial Enrollment

- Person or entity who has never been enrolled in the HFS Medicaid Program, and who is applying to actively participate as a provider.

Revalidation

- Person or entity currently enrolled in the HFS Medicaid Program who is verifying and updating their enrollment information on file

July, 2015
Application IDs Sent to Providers Via Postal Mail: Second Mailing

August 3, 2015
Initial Enrollments Begin
(New Medicaid Providers & Groups)

June 24, 2015
DEADLINE: **No Electronic Updates**
Suspended until IMPACT comes online

July, 2015
Billing Agents Enroll
(Clearinghouses & Billing Services)

May 29, 2015
DEADLINE: **No New Provider Applications or Paper Updates.**
Suspended until IMPACT comes online

August 3 – December 31, 2015
Re-Validation Period for Currently-Enrolled Providers

2016
Initial Enrollment for New Provider Types

May, 2015
Application IDs Sent to Providers Via Postal Mail

Facilities, Agencies & Organizations (FAOs) encouraged to revalidate early

Individuals may need to associate with enrolled FAOs

Provider types that are not currently enrolled in the IL Medicaid Program.

Deadlines and enrollment phases are TBD

4/15   7/15   10/15   1/16   4/16   7/16

August 3, 2015
Grand Opening

In order to associate affiliated organizations and individuals with each other, **enrollment should occur in this order:**

1. Billing Agents (Billing Services & Clearinghouses)
2. Billing Providers (FAOs & Groups)
3. Individuals (Sole Proprietors & Rendering/Servicing)

The Provider Enrollment timeline is subject to change.

Please check back regularly to monitor updates.

Provider Enrollment **Phases**

When should I enroll or revalidate?

- If you are a brand new provider, you can enroll any time after the grand opening on August 3.

- If you are enrolled in the current MMIS, you will need to revalidate before the end of 2015.

- If you are not currently enrolled in the MMIS, you will enroll starting in 2016.

Enrollment / Revalidation Sequence

What is the order for revalidation?

In order for business affiliates to associate with each other, enrollment must occur in this sequence:

1. Billing Agents (Clearinghouses; Billing Services)

2. Billing Providers (Facilities, Agencies & Organizations; Groups)

3. Individuals (Sole Proprietors; Rendering/Servicing)

Provider Enrollment Prerequisites

What do I need to revalidate?

- Your application ID number, sent via postal mail

- A [National Provider Identifier](#) (NPI) Number, if needed

- A W-9 tax form certified with the Comptroller

- To renew licensures or certifications, if needed

- An email address

- Internet Explorer 8, or a more recent web browser

Provider Enrollment Application ID Numbers

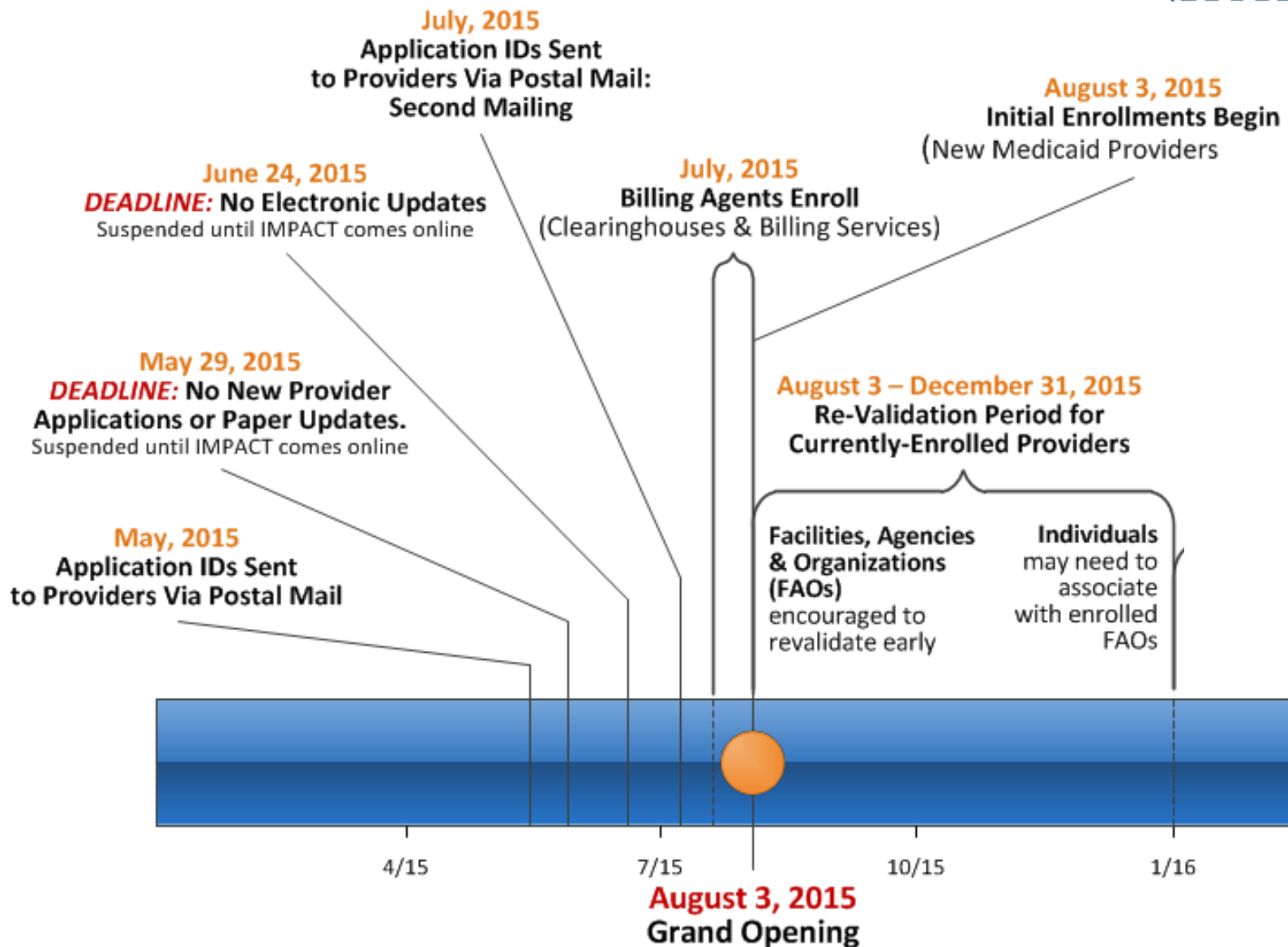## How will I get my application ID number?

- Sent to providers via postal mail two times:

    - Third or fourth week in May

    - Second week in July

- Yellow paper; "IMPACT" printed on the envelope

- Help Desk operators can look up ID numbers

- Talk to the Communications Liaison from your funding agency for more information

Provider Enrollment Upcoming Deadlines

What other changes should I know about?

- Illinois must temporarily suspend all Medicaid provider applications and updates for a period of time.

- The State will make special exceptions if needed.

- Retroactive effective dates can be requested.

- The deadline for paper applications is May 29. HFS should received applications no later than May 29.

- Applications can be submitted via IMPACT beginning on August 3.

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(New Medicaid Providers

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August 3, 2015
Grand Opening

Provider Enrollment
Upcoming Deadlines

May 29 – Deadline for Paper Applications

- Provider applications suspended until August 3, but exceptions may be requested

- Retroactive effective dates can be requested

- [Share the provider notice with your networks](#)

- Contact your Communications Liaison with specific questions

June 24 – Deadline for Electronic Updates

- [Update your information](#) before the application IDs are mailed

- If your funding agency has additional requirements for updates, please check with that agency

For More Information

IMPACT website

http://IMPACTinfo.illinois.gov

IMPACT Help Desk

Email: IMPACT.Help@Illinois.gov

Phone: (877) 782-5565

Select option #0, and ask to speak with IMPACT staff

For More Information

HFS Medical Assistance Provider Notices

- http://www.hfs.illinois.gov/all/

IMPACT Webinar: Part One (Repeat of 5/13)

- May 20, 2015; 10 – 11:30am
- Registration now available

IMPACT Webinar: Part Two

- June 10, 2015; 1 - 2:30pm
- Registration now available

Provider Enrollment Communications Team

- Nicole Gillespie, Framework
- Mashelle Rose, HFS
- Carole Luttrell, HFS
- Tammy Bone, HFS
- Susan Minder, HFS
- Pam Gray, HFS
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Thank you!

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