1115 Healthcare Transformation Waiver

Housing Information Session

September 25, 2026

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Illinois Department of
Healthcare and Family Services

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Healthcare and Family Services

OUR VISION FOR THE FUTURE

We improve lives.

- We address social and structural determinants of health.
- We empower customers to maximize their health and well being.
- We provide consistent, responive service to our colleagues and customers.
- We make equity the foundation of everything we do.

This is possible because:

We value our staff as our greatest asset.

We do this by:

Fully staffing a diverse workforce whose skills and experiences strengthen HFS.

Ensuring all staff and systems work together.

Maintaining a positive workplace where strong teams contribute, grow and stay.

Providing exceptional training programs that develop and support all employees.

We are always improving.

We do this by:

Having specific and measurable goals and using analytics to improve outcomes.

Using technology and interagency collaboration to maximize efficiency and impact.

Learning from successes and failures.

We inspire public confidence.

We do this by:

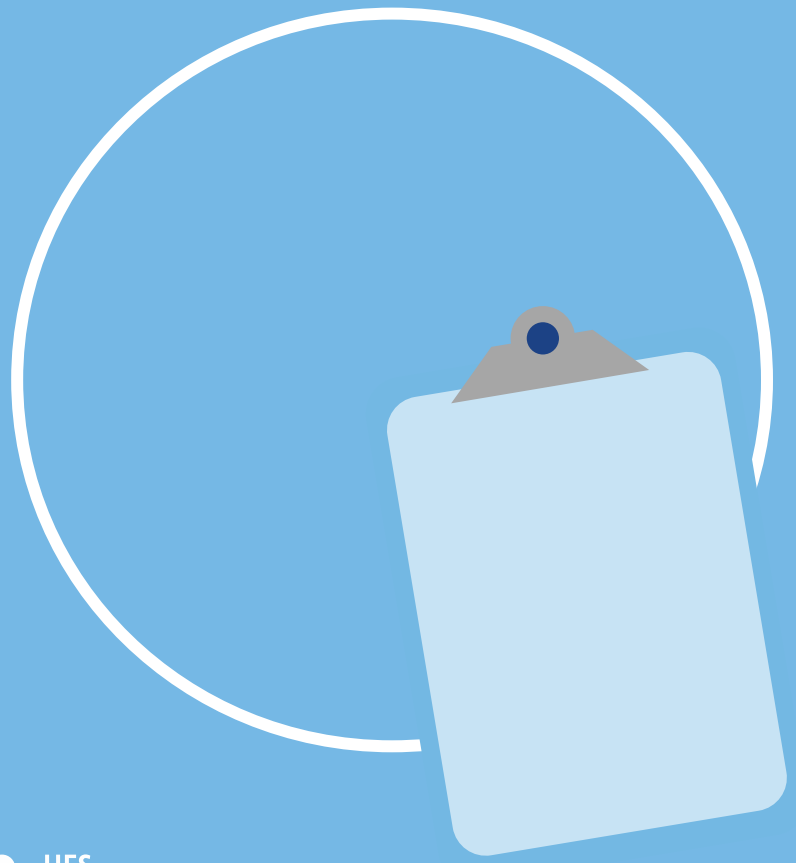
Using research and analytics to drive policy and shape legislative initiatives.

Clearly communicating the impacts of our work.

Being responsible stewards of public resources.

Staying focused on our goals.

General Meeting Operations and Communications



Presenter: Melishia Bansa,
Deputy Director of Community Outreach

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House Keeping

Information Session Town Hall Meeting Basics

Please note, this Info Session is being recorded.

To ensure accurate records, please type your name and organization into the chat.

Please be sure to mute your audio except when speaking.

Please note that HFS staff may mute participants to minimize any type of disruptive noise or feedback.

If you have a question during this town hall, please utilize the Webex chat feature to send your question directly to the host or co-host.

House Keeping

Meeting Basics

HFS is committed to hosting meetings, town halls, Information sessions that are accessible and ADA compliant. Closed captioning have been provided to you via the WebEx platform.

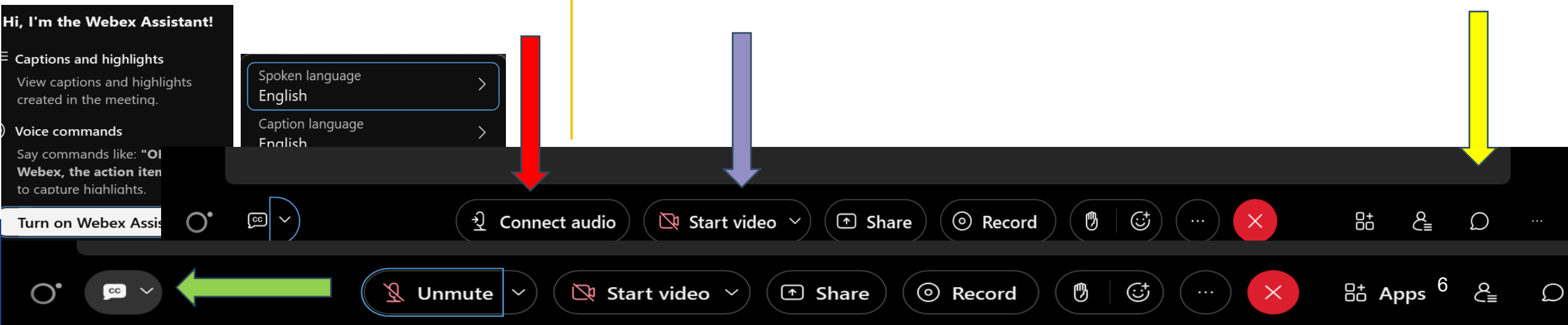
Please email HFS.Boards.and.Commissions@Illinois.gov to report any requests or accommodations you may require.

Patience, please – many meeting attendees may be new to these meeting proceedings.

Technology Check

House Keeping

- Meeting Chat – Contact the Meeting Host with Questions or Comments
- Connect Audio - Mute and Unmute – Microphone
- Closed Captioning
- Start Video – Turn Camera On or Off



Introduction of HFS Staff



Presenter: Melishia Bansa
Deputy Director of Community Outreach – Boards & Commissions

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Today's Team

Michael Banghart – Senior Policy Advisor for Housing

Lizzie Kepler, Associate Director, Medicaid Technical Assistance Center (MTAC)

Thea Kachoris-Flores – Special Assistant for Health-Related Social Needs

Melishia Bansa – Deputy Director, Community Outreach, Boards and Commissions (B&C)

- B&C Team OMI Support Staff: Jerome Beverly and Susie Lighty



Summary of Agenda

Presenter: Melishia Bansa,
Deputy Director of Community Outreach, Boards and Commissions

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Agenda

1. Meeting Purpose and Goals
2. Program Updates
3. Enrollment Review Requirements
4. Next Steps

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Meeting Purpose and Goals

Meeting Purpose and Goals

To share Medicaid Housing Support Program information and help providers be prepared to enroll in the Medicaid program and provide services starting 2/1/27 (subject to change)

HFS will share information with the group regarding:

- **Service descriptions, provider qualifications, and service delivery workflow**
- **Medicaid provider enrollment requirements and processes** — Today's Focus
- **Contracting with Medicaid MCOs**
- **Medicaid business operations including checking member eligibility and submitting claims**

Program Updates



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IMPACT System Timeline

- IMPACT is the single Provider Enrollment System for all Illinois Medicaid providers.
- Target timeframe for IMPACT to open enrollment for the Housing Support Provider type is early 2027.
- Enrollment applications cannot be submitted until IMPACT programming for this provider type is complete.
- Prior to opening of this provider type in IMPACT, there are a number of things you can do to prepare including:
  - Familiarizing yourself with requirements of operating a Medicaid program in Illinois:
    - Chapter 100 General Handbook
    - IAMHP Comprehensive Billing Manual
    - Getting Started with MEDI
  - Beginning work on compliance verification materials, and
  - Obtaining a new Type 2 National Provider Identifier for each program location.

Keeping up to date

- HFS will provide status updates and guidance as available via Illinois Healthcare Transformation 1115 Waiver where you can also sign up for special alerts.
- Sign up to receive HFS Provider Notices at the HFS Provider Notice Subscription Page

Billing Codes, Limitations, Rates

HCPCS Code	Modifier	Service Description	Limitations	Unit	DRAFT Payment Rates
H0043	None	**Housing Navigation and Tenancy Support** (for those experiencing homelessness)	May bill up to 20 hours per month per individual. May not be billed on the same day at H0043 w modifier (TBD).	15 Minute Unit	$19.94
H0043	TBD	**Tenancy and Sustaining Services and Individualized Case Management** (for those that are housed but are at risk of homelessness)	May bill up to 20 hours per month per individual. May not be billed on the same day at H0043.	15 Minute Unit	$19.94

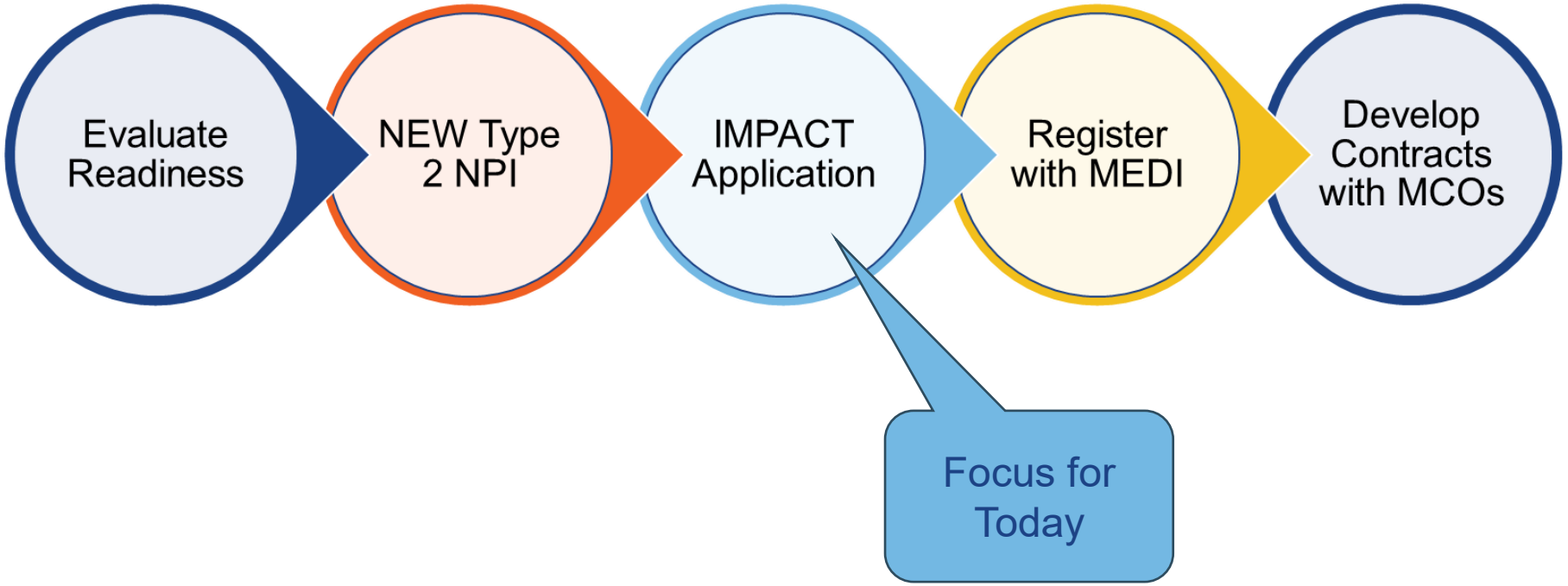
Medicaid Provider Enrollment Requirements and Processes

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Review: Context/Definitions

- National Provider Identifier
  - An NPI is a federally-assigned, 10-digit, unique identification number for covered healthcare providers
  - Type 1 NPIs are for Individuals and Type 2 NPIs are for organizations
- IMPACT is the single Provider Enrollment System for all Illinois Medicaid providers
  - IMPACT stands for Illinois Medicaid Program Advanced Cloud Technology
- Taxonomy
  - Taxonomy is a nationally recognized number that describes type of service provider
  - **The taxonomy for Housing Support services is 251B00000X Case Management**
  - This taxonomy must be reflected at both the NPI and IMPACT level

Review: Steps to Medicaid



Risk Level Classification & Screening

Risk level classifications have been established by the Centers for Medicare & Medicaid Services (CMS).

SMA Activities	Limited Risk	Moderate Risk	High Risk
Obtain disclosures and check databases • Obtain disclosures regarding • ownership and criminal convictions • Check exclusion databases • Check other databases to confirm • identity and licensure • Verify the provider meets applicable • Federal and State “requirements for • the provider type”	X	X	X
Conduct on-site visit • Conduct an on-site visit to confirm the accuracy of information submitted in the provider’s application[79]	Not Applicable	X	X
Conduct fingerprint-based criminal background check (FCBC) of: • Individual providers, or, • In the case of an institutional provider, every person with a 5 percent or more ownership interest in the institutional provider	Not Applicable	Not Applicable	X

Recreated from Table 1. SMA Screening Activities by Categorical Risk Level from CMS Provider Screening and Enrollment Requirements

Housing Support Providers Shall:

- Have knowledge of the principles, methods, and procedures of housing services covered under the demonstration, or comparable services meant to support individuals in obtaining and maintaining stable housing.
- Have experience providing housing search supports to persons experiencing homelessness. This must include:
  a. Having been awarded a **contract or grant** with local, state, or federal agencies or private funders to assist people experiencing homelessness in locating housing within the past five years;
  b. A state **certificate of good standing**; and
  c. Documentation that staff have received training on how to determine and document homelessness status in accordance with U.S. Department of Housing and Urban Development (HUD) requirements;

Housing Support Providers Shall:

- Be an existing documented member (for at least three months) in a network of housing supports programs that shall include:

    a. The Continuum of Care (CoC) Coordinated Entry System within their service area(s); or

    b. A regional collaborative within their service area that is able to assist individuals in engaging with the local CoC Coordinated Entry System.

- Be physically located in Illinois or in a bordering county and can ensure access to services for Illinois Medicaid customers

- Meet Federal and Illinois Medicaid standards as demonstrated through completion of the IMPACT enrollment application.

Housing Support Staff shall:

- Be trained in completion of the housing assessment tool, service plan, and pre and post assessments.
- Have education (e.g., Bachelor's degree, Associate's degree, certificate) or training in housing support or related services, or at least one year of relevant professional or lived experience.
- Have experience and expertise in providing these unique services in a culturally and linguistically appropriate manner.

Have knowledge of:

- Housing resources (e.g., CoC/CES, SRN/811, HOPWA, HUD, multi-family, PHA, and senior housing);
- Dynamics of searching for housing such as obtaining and completing housing applications, Requesting reasonable accommodations;
- Dealing with housing or credit histories that are poor or lacking;
- Mitigating criminal records;
- Negotiating lease agreements;
- Identifying resources for move-in costs, furniture, and household goods;
- Principles, methods, and procedures related to housing best practices;
- Coordinated Entry; and
- Other essential housing case management competencies.

Desk Review Materials

- Contract or grant award letter & cover letter from the provider explaining how the grant or contract meets criteria and has been active within the last 5 years.
- State certificate of good standing (upload as a supporting document in IMPACT)
- Written policy/procedures, including documentation that:
  - Staff receive training on determining and documenting homelessness status in accordance with U.S. Department of Housing and Urban Development (HUD) standards, and
  - The provider has experience and expertise in providing services in a culturally and linguistically appropriate manner.
- Letter from network lead agency or regional collaborative dated within the last twelve months that documents active membership in a housing support network and having been active for more than 3 months.
- Job descriptions for all positions responsible for delivering Housing Support services outlining required staff competencies.
- Job descriptions for all positions responsible for delivering Housing Support services outlining required minimum educational/experience requirements.
- Signed Attestation of Compliance.

IMPACT Enrollment: Register in IMPACT

REMINDER: IMPACT is not yet ready to accept applications.

1

Register as a user in IMPACT

- Review the Preparing to Enroll steps
  - Obtain a new Type 2 NPI w the Taxonomy 251B00000X Case Management
  - Ensure a Certified W9 is on file with the Comptroller
  - Establish the active email address you wish to use
  - Ensure you have a Microsoft Edge or Mozilla Browser available
- Navigate to the IMPACT Homepage
- Log in to IMPACT using ILogin Account and Select **New Enrollment**
- If you do not have an ILogin Account, Select Register New Account and follow the activation steps.

Submit a new IMPACT Enrollment Application

2

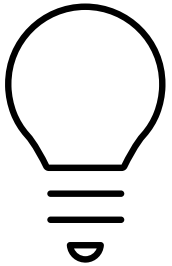
Complete & Submit the IMPACT Enrollment Application

- New Enrollment Application
  - → Enrollment Type Facility, Agency Organization (FAO)
    - → Provider Type: HRSN
      - → Specialty: Housing

- Add Licenses/Certifications/Other:
  - Select **HFS Homeless Housing Support** as the License-Certificate Type
  - Add Pseudo License Number: **HHS99999**
  - Enter End-Date six months after date of application

NOTE: Housing Support is only available as a specialty for Provider Type HRSN and **cannot be added to other existing enrolled provider types**.

IMPACT Application Top Tips



- Take advantage of MTAC Trainings & Support:
  - HRSN: Housing Support Introduction Training (pending)
  - NPI Type 2 Training (available now)
  - IMPACT FAO Training (available now)
  - Omi.impact@uillinois.edu, MTAC Learning Center
- Once you begin an application, you have 30 days to hit Submit. If the application has not been submitted to HFS for review within 30 days, it will be cleared from the system.
- MTAC will typically contact you to initiate the desk review process within 2 to 4 weeks of the date of submission.
- Ownership step requires disclosure of all members of the Board of Directors and all Managing Employees. Ownership Job Aid & Ownership Guidelines
- Will need a separate NPI for each Housing Support location you are seeking to enroll
- Save time by completing the application right the first time!

IMPACT Enrollment: Desk Review

3

Submit Desk Review Materials for MTAC Review

- When you click **Submit** on your IMPACT application, MTAC will be notified that your application is ready for review.
- MTAC will contact you via email to request additional materials and provide a link to a secure on-line Box folder for uploading compliance verification materials.
- MTAC will review submitted materials and notify you of any additional desk review items needed.

MTAC Recommends Approval of the Enrollment Application

4

- When your application meets all established requirements, MTAC:
  - Recommends IMPACT Approval to HFS Provider Enrollment Services and
  - Updates your pseudo license with your HFS-issued license number.
- Following Approval of the IMPACT Enrollment Application by HFS Provider Enrollment Services, a Provider Information Sheet (PIS) will arrive via Postal Mail within 2-4 weeks
- Receipt of the PIS signifies that your IMPACT enrollment is fully credentialed with the Illinois Medicaid program.
- Verify that all information on the PIS is correct
- Use PIS information to complete MEDI registration and MCO Contracting Steps

Resources

Resources Currently Available:

- MTAC Learning Center
  - General NPI and IMPACT Training
- Provider inbox omi.impact@uillinois.edu
- Ownership Job Aid & Ownership Guidelines
- Chapter 100 Medical Providers General Handbook
- IAMHP Comprehensive Billing Manual

What's On-Deck?

- MTAC Housing Support Introduction Training
- Technical Assistance 1:1 Bookings
- HFS written guidance/provider handbook

Next Steps

Next Steps

Next Information Session:

October 23rd, 2026 - 2:00 pm (TBD)

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Facilitator: Melishia Bansa – Deputy Director of Community Outreach: Boards and Commissions

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Thank you

For additional questions:

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