



HFS

Illinois Department of
Healthcare and Family Services

JB Pritzker, Governor
Lizzy Whitehorn, Director

401 S. Clinton St., 7th Floor
Chicago, Illinois 60607

Telephone: +1312-793-4792
TTY: +1800-526-5812

Public Meeting Notice

CHW Provider Type – Medicaid Update Town Hall

Wednesday, May 27, 2026 | 1:00 P.M. – 2:00 P.M.

The Illinois Department of Healthcare and Family Services will hold a virtual Town Hall to share updates on the upcoming Illinois Community Health Worker (CHW) Medicaid benefit. This event will provide an opportunity for organizations to learn how to begin preparing to seek reimbursement for these essential services.

CHWs are trusted frontline public health workers who bridge communities with health and social services, support outreach and education, and strengthen community capacity. This Town Hall will provide an overview of the CHW benefit, share what to expect for provider enrollment, and discuss how organizations may prepare for the next phase of this important statewide initiative.

This virtual town hall is meant for organizations who intend to enroll as a Medicaid provider and receive reimbursement for services provided by certified CHWs. The intended audience is staff who will be responsible for business processes associated with Medicaid enrollment.

This session will be held virtually via Web Ex. Register in advance by clicking on the following link: <https://illinois.webex.com/weblink/register/rbdfbf21f4f97f3c60a0fcaa7d4bd63b0>

- During this brief registration your name and email will be required.
 - Once registered, Webex will provide you with access to the meeting link.
 - **To join by phone:** +1-312-535-8110 Toll (Chicago), +1-415-655-0002 US Toll
 - **Meeting Number & Access Code:** 2633 460 9210 **Password:** CHW527
-

Virtual Webex Tips

- Closed Captioning will be available during this session.
- We strongly suggest using the WebEx link to attend this session so that you will have full functionality and capabilities during the meeting.
- You may use your computer's audio or the phone option for sound; in our experience the "Call me" option has the best sound quality.
- Individuals participating through WebEx may use the "chat" function to communicate with the meeting host and/or co-host.

Postponing the Webex Session:

- If technical issues occur with the Virtual Webex platform that disrupt the session, the meeting will be postponed until further notice.
- All registered attendees will receive an email notification informing them that the meeting has been postponed.
- Registered attendees will also receive a follow-up email with the new date once the meeting has been rescheduled.