Child Support Advisory Committee Key Performance Indicators Quarterly Review

1 Support Order Establishment

	FFY07	FFY08	FFY09	FFY10	FFY11	FFY12	FFY13	FFY14	FFY15
1st Quarter	67.09%	74.03%	77.93%	72.72%	77.32%	79.58%	81.34%	81.66%	81.76%
2nd Quarter	70.23%	74.27%	78.46%	71.83%	78.48%	80.77%	81.49%	81.79%	81.59%
3rd Quarter	73.39%	75.49%	78.74%	61.38%**	79.57%	81.03%	82.02%	81.79%	81.85%
4th Quarter	74.47%	77.32%	79.22%	77.66%	80.13%	81.02%	81.92%	81.58%	81.72%

2 Current Collections Percent

	FFY07	FFY08	FFY09	FFY10	FFY11	FFY12	FFY13	FFY14	FFY15
1st Quarter	51.28%	53.74%	56.35%	58.52%	57.71%	58.64%	59.67%	61.45%	62.23%
2nd Quarter	51.91%	54.40%	56.90%	58.28%	58.46%	59.22%	59.86%	60.84%	62.02%
3rd Quarter	52.33%	54.76%	57.63%	58.26%	58.60%	59.33%	60.14%	60.87%	62.35%
4th Quarter	53.12%	55.41%	58.03%	57.85%	58.62%	59.14%	60.64%	60.96%	62.26%

3 Arrears Debt Percent

	FFY07	FFY08	FFY09	FFY10	FFY11	FFY12	FFY13	FFY14	FFY15
1st Quarter	35.93%	37.60%	43.04%	43.13%	42.05%	42.57%	42.70%	42.87%	44.73%
2nd Quarter	44.27%	45.94%	51.46%	52.41%	51.76%	52.22%	50.97%	51.66%	52.78%
3rd Quarter	50.69%	52.62%	59.60%	58.24%	57.68%	57.47%	56.67%	57.21%	59.28%
4th Quarter	53.65%	59.19%	62.55%	61.33%	61.19%	60.42%	59.86%	60.36%	62.50%

4 Caseload

	FFY07	FFY08	FFY09	FFY10	FFY11	FFY12	FFY13	FFY14	FFY15
1st Quarter	**N/A**	**523,303**	**504,176**	**518,354**	**530,176**	**517,113**	**495,396**	**497,967**	**481,210**
2nd Quarter	**N/A**	**524,317**	**495,860**	**553,208**	**526,215**	**512,454**	**499,370**	**494,912**	**483,306**
3rd Quarter	**N/A**	**517,616**	**500,548**	**659,545***	**515,827**	**499,484**	**495,929**	**495,054**	**479,345**
4th Quarter	**N/A**	**505,284**	**493,559**	**530,682**	**509,995**	**495,966**	**496,546**	**480,974**	**480,137**

#2 is Current Support Paid Divided by Current Support Due, this always represents dollars collected vs. dollars due
#3 is Number of Arrears Cases Where a Payment is Collected Divided by the Number of Cases With Arrears Due, this always is represented by cases
Note: 1st Quarter covers October to December
**IV-A interface problem caused fluctuation

CSAC Quarterly Numbers.xls

*This number reflects cases that were the result of an interface error. The error was corrected in the 4th quarter.